

**To: All Members of the Community Safety and
Protection Committee
(and any other Members who may wish to attend)**



**J. Henshaw
LLB (Hons)
Clerk to the Authority**

Tel: 0151 296 4000
Extn: 4112 Helen Peek

Your ref:

Our ref HP/NP

Date: 19 March 2014

Dear Sir/Madam,

You are invited to attend a meeting of the **COMMUNITY SAFETY AND PROTECTION COMMITTEE** to be held at **1.00 pm** on **THURSDAY, 27TH MARCH, 2014** in the Training and Development Academy, Storrington Avenue, Croxteth, Liverpool, L11 9AP.

Please note, this meeting will be preceded by a Learning Lunch commencing at 12:00.

Yours faithfully,

Clerk to the Authority

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MERSEYSIDE FIRE AND RESCUE AUTHORITY
COMMUNITY SAFETY AND PROTECTION COMMITTEE

27 MARCH 2014

AGENDA

Members

Linda Maloney (Chair)
Vi Bebb
John Kelly
Jimmy Mahon
Barbara Murray
Tony Newman
Jean Stapleton
Lesley Rennie
Anthony Boyle

1. Preliminary matters

Members are requested to consider the identification of:

- a) declarations of interest by individual Members in relation to any item of business on the Agenda
- b) any additional items of business which the Chair has determined should be considered as matters of urgency; and
- c) items of business which may require the exclusion of the press and public during consideration thereof because of the possibility of the disclosure of exempt information.

2. Minutes of the Previous Meeting (Pages 1 - 4)

The Minutes of the previous meeting of the Community Safety & Protection Committee, held on 19th December 2013, are submitted for approval as a correct record and for signature by the Chair.

3. EXTENSION OF THE PRIMARY AUTHORITY SCHEME TO FIRE SAFETY (Pages 5 - 10)

To consider Report CFO/026/14 of the Deputy Chief Fire Officer, concerning the statutory duty that will be placed on Merseyside Fire and Rescue Authority (MFRA) in relation to the enforcement of fire safety legislation, as a result of the extension of the Primary Authority Scheme

(PAS) to the Regulatory Reform (Fire Safety) Order 2005 (the Order).

4. **Renewal of Membership of Local Enterprise Partnership (Formerly the Mersey Partnership)** (Pages 11 - 18)

To consider Report CFO/022/14 of the Deputy Chief Executive, concerning continuation of the Authority's membership of the Local Enterprise Partnership (LEP) (formerly the Merseyside Partnership).

There will be a presentation by a representative of the LEP in relation to this item.

5. **National Sprinkler Week 2014** (Pages 19 - 24)

To consider Report CFO/030/14 of the Deputy Chief Fire Officer, concerning activities undertaken on Merseyside in support of the Chief Fire Officers Association's (CFOA) National Sprinkler Week.

There will also be a presentation in support of this item.

6. **Budget Resolution Transitional Response Arrangements - Order Of Appliance Unavailability** (Pages 25 - 30)

To consider Report CFO/038/14 of the Chief Fire Officer, concerning the sequence in which appliances and therefore Stations, will become unavailable due to insufficient staffing, as Firefighter numbers are reduced to meet the savings target required as a result of Government cuts to the Authority's budget; and prior to the structural changes in relation to Station mergers/ closures are made.

7. **Merseyside Fire & Rescue Service National Deployments During The Recent Wide Area Flooding** (Pages 31 - 36)

To consider Report CFO/023/14 of the Chief Fire Officer, concerning the recent out of area deployments of Merseyside Fire and Rescue Service (MFRS) personnel and national assets in response to wide area flooding in Lincolnshire, Essex, Somerset and Thames Valley.

8. **Joint Emergency Services Interoperability Programme (JESIP) Consolidation Exercise** (Pages 37 - 40)

To consider Report CFO/024/14 of the Chief Fire Officer, concerning the hosting of the Joint Emergency Services Interoperability Programme (JESIP) consolidation exercise, which will take place on the 16th and 17th

September 2014.

9. **Appointment Of The Uniformed Principal Officers Into CFOA Lead Roles** (Pages 41 - 44)

To consider Report CFO/028/14 of the Chief Fire Officer, concerning the appointment of the CFO as the Chief Fire Officers Association (CFOA) strategic lead for National Resilience and the DCFO as the CFOA strategic lead for Children and Young People (CYP).

10. **Service Plan 2014/15** (Pages 45 - 92)

To consider Report CFO/027/14 of the Deputy Chief Fire Officer, concerning the Service Delivery Plan for 2014/15.

11. **District and Station Community Safety Plans 2014/15** (Pages 93 - 186)

To consider Report CFO/034/14 of the Deputy Chief Fire Officer, concerning the District Community Safety Plans for 2014/15, which reflect an inclusive approach to planning on Districts that has involved a wide range of staff and stakeholders.

12. **External Funding for Prevention and Road Safety** (Pages 187 - 206)

To consider Report CFO/029/14 of the Deputy Chief Fire Officer, concerning the current provision of external funding received by the Authority to deliver community safety related outcomes across each District of Merseyside.

13. **Prosecutions Update** (Pages 207 - 216)

To consider Report CFO/035/14 of the Deputy Chief Fire Officer, concerning the enforcement and prosecutions activity carried out by Merseyside Fire & Rescue Authority's Protection Department throughout 2013.

If any Members have queries, comments or require additional information relating to any item on the agenda please contact Committee Services and we will endeavour to provide the information you require for the meeting. Of course this does not affect the right of any

Member to raise questions in the meeting itself but it may assist Members in their consideration of an item if additional information is available.

Refreshments

Any Members attending on Authority business straight from work or for long periods of time, and require a sandwich, please contact Democratic Services, prior to your arrival, for arrangements to be made.

MERSEYSIDE FIRE AND RESCUE AUTHORITY

19 DECEMBER 2013

MINUTES

Present: Cllr Linda Maloney (Chair) Councillors Vi Bebb, John Kelly, Jimmy Mahon, Barbara Murray, Tony Newman, Jean Stapleton and Lesley Rennie

Also Present:

Apologies of absence were received from:

1. Preliminary matters

Members considered the identification of declarations of interest, any urgent additional items, and any business that may require the exclusion of the press and public.

Resolved that:

- a) Councillor Rennie declared a Personal Interest as Trustee of the Fire Support Network (FSN) in relation to Item 5 on the Agenda, Bonfire Period 2013, which makes reference to the Fire support Network.
- b) no additional items of business to be considered as matters of urgency were determined by the Chair; and
- c) no items of business required the exclusion of the press and public during consideration thereof because of the possibility of the disclosure of exempt information.

2. Minutes of the Previous Meeting

The Minutes of the previous meeting of the Community Safety and Protection Committee meeting, held on 17th October 2013, were approved as a correct record and signed accordingly by the Chair.

3. Mityana Community Foundation

(CFO/144/13)

Members considered report CFO/144/13 of the Deputy Chief Fire Officer, regarding staff involvement with the Mityana Community Foundation.

In support of this report Members were provided with a power point presentation, by Watch Manager Phil Hunt, who had recently visited Mityana with other (MFRA) staff with the Mityana Community Foundation, to provide education in relation to Fire Safety and procedures.

It was noted that Staff had arranged funding and attended the educational trip with the Charity, in their own time.

Resolved that:

- a) The report be noted,
- b) Involvement of Merseyside Fire and Rescue Authority with the charity be continued; and
- c) Thanks be expressed to all involved, on behalf of this Committee and the Authority.

4. Fire Safety Week 2013

(CFO/141/13)

Members considered report CFO/141/13 of the Deputy Chief Fire Officer regarding the activity and outcomes Fire Safety Week 2013.

Members commented on the well written report which details the good work being carried out by staff in relation to community fire prevention.

Resolved that:

- a) The findings of the report be noted, and
- b) The inclusion of Fire Safety Week be included in next years calendar of events/campaigns.

5. Bonfire Period 2013

(CFO/142/13)

Members considered report CFO/142/13 of the Deputy Chief Fire officer regarding the activity and outcomes relating to the Bonfire period 2013.

Discussion took place around the positive impact that MFRA Fire Prevention Teams are creating within the community, through work conducted by the teams, and in conjunction with partners. It was noted that such actions have contributed to the large reduction in bonfire related incidents, which is also having a cost neutral affect across the county for Local Authorities.

Members confirmed it useful to share the bonfire period plan for their district with other Councillors and partners.

Resolved that:

The report be noted.

Close. 14.00hrs

Date of Next meeting 27th March 2014

Close

Date of next meeting Thursday, 27 March 2014

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MERSEYSIDE FIRE AND RESCUE AUTHORITY			
MEETING OF THE:	COMMUNITY SAFETY AND PROTECTION COMMITTEE		
DATE:	27 MARCH 2014	REPORT NO:	CFO/026/14
PRESENTING OFFICER	DEPUTY CHIEF FIRE OFFICER		
RESPONSIBLE OFFICER:	AM MYLES PLATT – DIRECTOR OF PREVENTION AND PROTECTION	REPORT AUTHOR:	GM GUY KEEN
OFFICERS CONSULTED:	MARK CLARKE, (BRIAN NEAT, CFOA PAS LEAD OFFICER)		
TITLE OF REPORT:	EXTENSION OF THE PRIMARY AUTHORITY SCHEME TO FIRE SAFETY		

APPENDICES:	N/A
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Purpose of Report

1. To inform Members of the statutory duty that will be placed on Merseyside Fire and Rescue Authority (MFRA) in relation to the enforcement of fire safety legislation, as a result of the extension of the Primary Authority Scheme (PAS) to the Regulatory Reform (Fire Safety) Order 2005 (“the Order”).

Recommendation

2. That Members note the extension of the Primary Authority Scheme to the Regulatory Reform (Fire Safety) Order 2005 and the requirement to abide by the terms and conditions of the Scheme when undertaking its regulatory activities.
3. That Members endorse the active participation of Merseyside Fire and Rescue Authority (MFRA) in delivering the scheme.

Introduction and Background

4. The Government’s economic growth agenda is focussed on supporting business development through the provision of consistent fire safety advice and through the transparent application of the Order thereby reducing the regulatory burden on businesses, whilst ensuring compliance.
5. The Primary Authority Scheme (PAS) is a statutory scheme available to businesses with a presence in more than one local authority area. The businesses can enter into a legal partnership with a single local authority to secure greater coordination of regulatory and enforcement activities. It applies to a range of regulations.

6. When PAS was first introduced, a statutory instrument meant that fire safety law was not included. However central Government agreed to revisit that decision at a later date.
7. The Enterprise and Regulatory Reform Act 2013 proposed the extension of the PAS to fire safety law.
8. A six month pilot began in January 2013 to determine whether PAS was suitable for fire safety law, the pilot included 2 options, a non-statutory scheme coordinated by the Chief Fire Officers Association (CFOA) and a statutory scheme coordinated by the Better Regulation Delivery Office (BDRO).
9. A number of Fire and Rescue Authorities (FRA's) were involved in the pilot schemes. MFRA, actively participated in the statutory pilot with two large retail organisations: Ladbroke's and Superdrug. MFRA continues to support these partnerships using existing resources.
10. The national outcome of the pilot is that the statutory PAS will be extended to fire safety law, subject to Parliamentary processes, in April 2014.
11. Additionally, the Enterprise and Regulatory Reform Act 2013 has also extended the ability to enter into a partnership to trade associations and franchises, thereby opening the PAS scheme to thousands of small businesses.
12. Entry to any PAS partnership remains voluntary for either side and unless both the Authority and the business agree that the partnership is mutually beneficial then there is no requirement to proceed.
13. However every Fire Authority in the country will be legally bound to comply with the terms and conditions contained within the PAS. This will either be as a Primary Authority partner or as an enforcing authority, should it choose not to commit resources to supporting the development of a partnership arrangement.
14. PAS provides a route for Authorities to recover costs from partners in line with BDRO guidance; however Authorities are not entitled to pursue the scheme to gain profit.
15. The Protection Department recognises the benefits of the scheme in providing consistent, professional advice that is respected within the business and fire sectors. The key benefits to MFRA are:
 - a. National adoption of the scheme by the FRAs and the consequential coordination of risk information will enable all Fire and Rescue Authorities to focus on high risk premises and free up businesses that wish to comply, to invest, grow and contribute to the local economy;
 - b. PAS partnerships create development opportunities for Protection officers;

- c. External funding based on recovering all costs arising from PAS partnerships will support the Protection functions succession plan by retaining fire safety technical expertise; and
- d. Entering into a partnership provides a potential vehicle to access support from business to contribute to our community fire prevention activities.

The benefits must be considered against the risk of over-stretching the capacity of fire safety technical expertise in MFRA.

- 16. In view of the benefits, this report recommends that MFRA actively seeks partnerships, however, in recognition of the risks careful consideration should be given to the number and suitability of PAS partnerships.
- 17. Should MFRA support the recommendation then the Community Fire Protection function should be tasked to produce a plan for engagement of PAS partnerships.
- 18. All partnership agreements would be signed and managed on behalf of the MFRA by the Community Fire Protection function as per the guidance from the BRDO. There will be an annual review of all partnerships in accordance with provisions of the scheme.
- 19. BRDO have arranged Regional training events, with the NW event taking place on 21 and 22 February 2014 having been attended by senior Protection staff.

Equality and Diversity Implications

- 20. Consultation on the PAS has been completed by the Government at a national level and submissions were provided by CFOA, MFRA and a number of other Fire and Rescue Authority's.
- 21. The proposals in this report are not considered to have any negative impact on any of the protected groups.

Staff Implications

- 22. The number of people required to manage and administer partnerships will depend upon the appetite for MFRA to 'enter' into the partnerships market. Sufficient resources will be required to provide resilience to a partnerships team to reduce any potential reputational loss from misadministration of the partnership scheme.
- 23. Staff implications have been considered as part of the risk and benefits of the scheme (see 15 – 16 above).

24. To manage any potential ongoing risk the role of Primary Authority Officer is deemed to be appropriate at Station Manager level or equivalent and they are required to report directly to the Head of Community Fire Protection.

Legal Implications

25. Under the PAS scheme MFRA will be expected to deliver correct advice to any partners. If this advice is proved to be negligent or inappropriate then there is a risk of legal challenge.
26. There is also a risk that if any advice has been given to a business and then there is a fire or injury on the premises, MFRA could potentially be summonsed to Court
27. Any PAS partnership agreements and subsequent risk assessments will be scrutinised and authorised by the Authority's legal team.

Financial Implications & Value for Money

28. One of the fundamental principles of the PAS is that a local authority may recover the costs associated with running the partnership. The costs are bound by the Government publication – “Managing Public Money” (HM Treasury, July 2013). This results in all associated personnel being externally funded, although transitional funding may be required until full cost recovery is established.
29. If a partnership is later dissolved there will be a consequential loss of income but it may not be possible to reduce the related costs immediately. So there may be a temporary increase in net spending.
30. Physical resources – office accommodation may be required depending on the number of partnerships. This may have to be factored into any cost recovery.
31. Information and communications technology resources – it is expected that, as the number of partnerships grows, the team members will be drawn from experienced business fire safety personnel. This is because of the level of competency expected from the business partners. Therefore existing ICT resources will be utilised.
32. Active rather than passive, participation in the scheme will ensure that the MFRA is meeting the expectations of local business in supporting local economic sustainability.

Risk Management, Health & Safety, and Environmental Implications

33. Reputational risk might arise if a business decision made as a result of advice received results in loss of business to the partner. The level of competency required to undertake the role of a partnerships officer, in accordance with the CFOA fire safety regulator competency framework, should ensure the quality of advice and limit the reputational risk.

34. Under the PAS scheme MFRA will be expected to deliver correct advice to any partners. If this advice is proved to be negligent or inappropriate then there is a risk of legal challenge.
35. There is also a risk that if any advice has been given to a business and then there is a fire or injury on the premises, MFRA could potentially be summonsed to Court

Contribution to Our Mission: *Safer Stronger Communities – Safe Effective Firefighters*

36. Active participation, as a Primary Authority partner, will directly contribute to our mission by enhancing the effectiveness against the Community Fire Protection risk based strategy, enabling the Service to retain and develop technical expertise and to focus our resources on higher fire risk in the built environment.
37. Active participation will additionally create an opportunity to seek external funding from the partner’s corporate social responsibility budgets in order to support the Authorities prevention activities.

BACKGROUND PAPERS

CFO/111/11 If this report follows on from another, list the previous report(s)

GLOSSARY OF TERMS

MFRA	M erseyside F ire and R escue A uthority is the physical and legal entity. When writing reports MFRA is the “object”.
MFRS	M erseyside F ire and R escue S ervice is the service provided by MFRA. When writing reports MFRS is the “action”
CFOA	Chief Fire Officers Association
PAS	Primary Authority Scheme
BRDO	Better Regulation Delivery Office
FRS	Fire and Rescue Service
SMG	Strategic Management Group

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MERSEYSIDE FIRE AND RESCUE AUTHORITY			
MEETING OF THE:	COMMUNITY SAFETY & PROTECTION COMMITTEE		
DATE:	27 MARCH 2014	REPORT NO:	CFO/022/14
PRESENTING OFFICER	DEPUTY CHIEF EXECUTIVE		
RESPONSIBLE OFFICER:	KIERAN TIMMINS	REPORT AUTHOR:	KIERAN TIMMINS
OFFICERS CONSULTED:			
TITLE OF REPORT:	RENEWAL OF MEMBERSHIP OF LOCAL ENTERPRISE PARTNERSHIP (FORMERLY THE MERSEY PARTNERSHIP)		

APPENDICES:	1	LIVERPOOL LEP LETTER 12.12.13
	2	LIVERPOOL LEP LEAFLET

Purpose of Report

1. To request that Members approve the proposal that the Authority continues its membership of the Local Enterprise Partnership (LEP), (formerly The Mersey Partnership)

Recommendation

2. That Members approve the proposal that the Authority continues its membership of the LEP.

Introduction and Background

3. Members may recall approving membership of the LEP, formerly The Mersey Partnership (TMP) for 2013/14, following report CFO/36/13 to the full Authority.
4. In March 2012 TMP members voted unanimously for the former organisation to become the incorporated body of the new Liverpool City Region LEP. The organisation represents an important alliance between the public and private sectors, and is the Government's designated body responsible for driving sustainable economic growth across the region.
5. LEP took over the resources of the former TMP and their Mission for the Future, which is *"To build a dynamic partnership, campaigning for the Liverpool City Region as a great place to invest, live, work and visit – generating greater returns for all"*.

6. The 3 key areas that the organisation works in are :-
- Economic development
 - Bringing new business investment to the city region
 - Tourism
7. LEP's do not receive any direct funding from Central Government therefore the contributions received from Members represent an important source of income. This allows the LEP to develop economic development strategies based on agreed priorities and to facilitate their delivery with partners. This may include co-ordinating City Region bids for allocations from Government sources such as the Regional Growth Fund and Growing Places Fund.
8. It is considered that membership of LEP :-
- Helps the development of an economically stronger Merseyside. A more prosperous Merseyside will also be less at risk from fire and other emergencies.
 - Helps support Members making strategic decisions, especially regarding the budget.
 - Helps identify possible income generation opportunities and potential markets for the sale of services.
 - Identifies societal and economic changes across Merseyside that affect risk and thus assist in future planning.
 - Provides an opportunity to focus fire safety advice on tourist businesses in a targeted way.
 - Provides valuable networking opportunities with businesses and organisations across Merseyside.
9. It is considered that the benefits to the Authority of continuing their membership of LEP are considerable, and therefore it is proposed that the Authority continues its membership at a cost of £5,250 for 2014/15. This fee remains the same as for 2013/14.
10. The Letter and Brochure attached as appendices show LEP's achievements in 2013.

Equality and Diversity Implications

11. There are no equality and diversity implications arising from this report.

Staff Implications

12. There are no staff implications arising from this report. Any staff who attend meetings of the LEP will be the same as those who attended the former TMP meetings.

Legal Implications

13. There are no legal implications arising from this report.

Financial Implications & Value for Money

14. The cost of membership of the LEP remains the same for 2013/14 as the previous year at £5,250. Funding is available from existing budgets.

Risk Management, Health & Safety, and Environmental Implications

15. There are no Risk Management, Health & Safety and Environmental Implications arising out of this report.

Contribution to Our Mission: *Safer Stronger Communities – Safe Effective Firefighters*

16. Membership of the LEP will continue to provide opportunities to contribute to and benefit from the work carried out to strengthen the economy of Merseyside in the longer term and locally benefits the Authority in the shorter term by providing information, support, advice and guidance in relation to planning and development of strategy.

BACKGROUND PAPERS

NONE

GLOSSARY OF TERMS

TMP – The Mersey Partnership
LEP – Local Enterprise Partnership

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12th December 2013

Mr Kieran Timmins
 Deputy Chief Executive
 Merseyside Fire and Rescue Service
 Headquarters
 Bridle Road
 Bootle
 Merseyside
 L30 4YD

Dear Kieran,

**LIVERPOOL CITY REGION LOCAL ENTERPRISE PARTNERSHIP (LEP) –
 CORPORATE MEMBERSHIP**

I am pleased to enclose your copy of a new brochure published by the LEP.

It sets out a number of the LEP's achievements in 2013 and highlights further opportunities arising in 2014 including the International Festival for Business and the return of the City Region's Tourism Awards.

Your support through your Corporate Membership of the LEP is an important component of what we are able to achieve together to accelerate economic growth in Liverpool City Region.

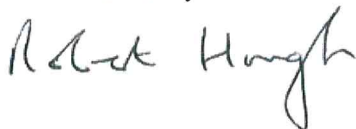
The Membership model of our LEP sets us apart from others in the country and, at a time when the roles and responsibilities of LEPs are increasing, the way in which we engage with our Members, and are able to shape the region's policies and priorities for growth is of increasing importance.

Our shared ambition and collective action is delivering new opportunities for business and your Membership of the LEP is helping this happen.

Please feel free to discuss any aspects of your Corporate Membership with your Relationship Manager here at the LEP.

For those of you who were unable to attend last week's Annual General Meeting of the LEP, I would like to take this opportunity to thank you for your support this year and to wish you a Merry Christmas and a prosperous 2014 for Liverpool City Region.

Yours sincerely



Robert Hough
 Chair

Tel: 0151 237 3892
 Email: membership@LiverpoolLEP.org

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LEP **secures £15m** for
Business Growth Grants
- **£5m** allocated in 2013
to **22 projects**

LEP develops **£10m**
ERDF New Markets
Programme to help
390 SMEs

LEP leads Liverpool City
Region's **£190m EU funding**
programmes to 2020

City Region Visitor
Economy now generates
£3.4bn annually;
supports **46,000 jobs** and
attracts **56m visitors**

SUPERPORT: Over
1,000 jobs created
through major logistics
investments

LEP assists **30 City Region**
companies secure
Regional Growth Fund
support for expansion

Join us in

engaging accessing driving
promoting collaborating
championing growing
delivering attracting
informing leading lobbying
representing managing
aligning facilitating uniting
networking campaigning
harnessing

Contact: membership@liverpoolLEP.org

delivering
accelerated
economic
growth
in **Liverpool**
city region

2013/14

12 Princes Parade
Liverpool
L3 1BG

t: +44(0)151 227 2727
w: liverpoolLEP.org

Partnership and Commitment Creating Economic Growth

Local Enterprise Partnerships play a pivotal role in growing the economies of the areas and businesses they represent.

Government expectations of how LEPs fulfil their roles and responsibilities have increased throughout 2013.

The direct engagement of more than 450 companies and organisations - including six Local Authorities from across Liverpool City Region - provides this LEP with a unique model to meet these responsibilities and to drive these businesses.

It is built on the shared ambitions of our Members to deliver sustainable economic growth. Our LEP is the only economic development body representing the entire City Region.

Funding support is being devolved from Central Government to regions where private-sector led LEPs can influence the most effective ways it can be allocated to create new jobs, new opportunities and new economic wealth.

The LEP supports many programmes including Regional Growth Fund; EU Funding; Growing Places Fund; Skills for Growth and the development of the City Region's three Enterprise Zones. This LEP has also led the City Region's access to funds from the Advanced Manufacturing Supply Chain Initiative, helping local companies finance expansion and job creation, and the pioneering Skills for Growth Bank.

The LEP is the Government's front door to the City Region - and LEP Members are playing a significant role in shaping our asks of Government, ensuring that the rebalancing of our economy is led by the private sector in the areas of the economy it knows best.

Expertise and experience continues to underpin our Key Sector Growth Strategy and has delivered notable achievements in 2013. Our additional responsibilities to drive business growth and entrepreneurship will form a major part of our activity throughout 2014 - ensuring businesses have access to the skills, funding and opportunities they require.

The LEP is producing the City Region's Local Growth Plan to be submitted to Government. It represents an unprecedented level of collaboration among LEP Members and Partners, sharing a goal for growth and building on the exceptional assets and opportunities within our City Region.

The LEP's key task in 2014 will be to deliver the opportunities identified in this ambitious plan.

Together we can make it happen.



Robert Hough

Robert Hough, Chair,
Liverpool City Region LEP

www.liverpoolLEP.org

Access to Funds Making Businesses Grow

Liverpool City Region has established a £32m Skills for Growth Bank to ensure local companies have access to workforce recruits whose skills match business needs for future growth in increasingly competitive markets. The LEP coordinates delivery of the Skills for Growth Programme.



Building Marine Energy in a Low Carbon Economy



The LEP led the City Region's successful bid for Centre for Offshore Renewable Engineering (CORE) status. As West Coast UK's sole CORE area, LEP Members and Partners are maximising many significant opportunities available through marine energy development.

Manufacturing Growth in Liverpool City Region

Liverpool City Region's Advanced Manufacturing Sector contains around 3,000 businesses making a significant contribution to the Knowledge Economy. Through its Making It initiative the LEP has focussed national attention on opportunities for growth in research, development and manufacturing.



making it

LEP Establishes City Region's SUPERPORT Credentials



Private sector-led investments in excess of £1.8 billion are developing new infrastructure to create Liverpool City Region SUPERPORT. The LEP, on behalf of its Members and Partners, presents the compelling case for carbon efficient, cost effective logistics solutions across Liverpool City Region locally, nationally and internationally.

Influencing National Agendas for Local Prosperity

LEPs know best how growth can be delivered in the economies they represent. Throughout 2013, and in the submission of the Liverpool City Region Local Growth Plan in 2014, the LEP and its Members will shape and influence policies contributing to the Government's localism agenda.



Marketing the City Region's Global Brand



There was an integration between LEP and Liverpool Vision staff to create Marketing Liverpool - the new approach to promoting key assets, opportunities and the wider City Region as a place to live, work, invest, study and visit.

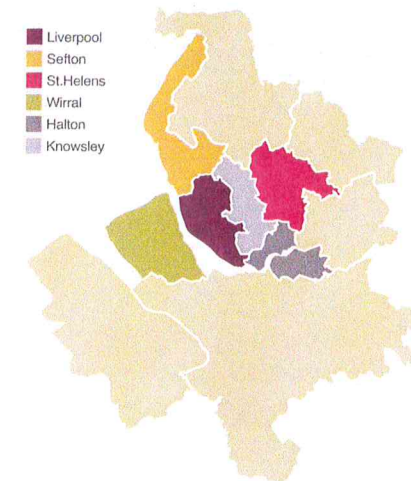
Maintaining the Momentum... New Opportunities in 2014

EU Programme 2014 - 2020



The LEP is leading and coordinating development of the Liverpool City Region EU Investment Plan, identifying with Partners, the priorities for how the allocation of £190m European Regional Development and European Social Fund monies will be used by the City Region between 2014 and 2020.

Liverpool City Region Local Growth Plan



The Government require the LEP to lead the development of a Growth Plan and a Strategic Economic Plan on behalf of the City Region.

Government has identified £2bn funding per annum it is seeking to invest in delivering growth in LEP areas.

Together with Partners, we are working to maximise the amount of this funding that flows into our City Region to accelerate growth and create new opportunities.

Support for the City Region's SMEs



In 2014 the LEP will introduce a new web-based business advice service - advicefinder.co.uk - to match the needs of City Region businesses seeking advice and guidance with appropriate local professional services to help them grow and make a bigger contribution to the economy.

Liverpool City Region Annual Tourism Awards 2014



Quality and excellence across the Liverpool City Region Visitor Economy will be recognised and rewarded at the LEP's 2014 Annual Tourism Awards. The Event will take place on Thursday May 22 at St George's Hall.

International Festival for Business 2014



The LEP is supporting this major event being hosted by Liverpool City Region next June and July. IFB 2014 will accelerate economic growth with an ambitious programme of global events engaging visitors representing businesses from around the world and supported by UK Government.

MERSEYSIDE FIRE AND RESCUE AUTHORITY			
MEETING OF THE:	COMMUNITY SAFETY AND PROTECTION COMMITTEE		
DATE:	27 MARCH 2014	REPORT NO:	CFO/030/14
PRESENTING OFFICER	DEPUTY CHIEF FIRE OFFICER PHIL GARRIGAN		
RESPONSIBLE OFFICER:	AREA MANAGER MYLES PLATT	REPORT AUTHOR:	MYLES PLATT
OFFICERS CONSULTED:	GROUP MANAGER KEEN. STATION MANAGER ANDY GROOM. WATCH MANAGER BILL SHEPHERD		
TITLE OF REPORT:	NATIONAL SPRINKLER WEEK 2014		

APPENDICES:	
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Purpose of Report

1. To inform Members of the activities undertaken on Merseyside in support of the Chief Fire Officers Association (CFOA) National Sprinkler Week.

Recommendation

2. That Members note the positive outcomes from National Sprinkler week, in particular the Sprinkler Symposium and the next steps for working with stakeholders to retrofit sprinkler systems in purpose built blocks of flats.

Introduction and Background

3. The CFOA Fire Sprinkler Week 2014 (3rd – 9th February 2014) was the inaugural event of a 3 year campaign with 3 key objectives;
 - 3.1 Spread more widely an awareness of sprinkler facts.
 - 3.2 Promote greater understanding and acceptance across cross sector stakeholders.
 - 3.3 Encourage the support and promotion of sprinklers in building design and renovation.
4. The initiative received full support from the sprinkler community (BSA, BAFSA, and NFSN), and the Local Government Association (LGA) with 42 Fire & Rescue Authorities participating.
5. To promote Sprinkler Week, MFRA's Protection Department, in liaison with Corporate Communications, produced a series of media statements, news

briefs and promotional material to emphasise the benefits of fire suppression and in order to dispel any myths related to their use.

6. The main focus for the campaign in Merseyside was the Sprinkler Symposium held at the TDA on 6th February 2014.

Sprinkler Symposium

7. Over 40 attendees from Registered Housing Providers, Local Authorities, Building Control Officers and Fire Authority Members attended.
8. The event was championed by the Chair of the Authority Dave Hanratty' and Deputy Chief Fire Officer Phil Garrigan.
9. The symposium was designed and aligned to the CFOA objectives (paragraph 3), to generate interest around the use and application of sprinklers and in order to create a momentum for change, with the Authority committing to provide £200,000 match funding towards the installation of sprinklers and the embedding of fire risk management principles in residential premises in order to protect the occupants and the fire fighters who respond to fires in such premises. Three presentations and a practical demonstration were provided to the attendees.
10. Keynote presentations were delivered on the following themes;
 - 10.1 **The Imperative for Change.** This targeted dispelling the myths of sprinklers and the fire deaths / injuries & property damage that could be prevented through the provision of sprinklers.
 - 10.2 **Retro-Fitting Sprinklers.** Case studies were provided on successes' of fitting sprinklers in partnership with a wide variety of housing sectors.
 - 10.3 **The Financial Case for Sprinklers.** Providing key facts on the cost effectiveness of sprinklers and how housing providers can get involved in the Authorities funding commitment.

Practical Demonstration of the Effectiveness of Sprinklers

11. To present a more persuasive case to the attendees a practical demonstration was arranged to highlight (far more than a PowerPoint presentation could ever achieve) how sprinklers can save lives and protect property.
12. Two practical demonstration units were constructed in situ at the TDA by members of the Search and Rescue Team, constructed from materials provided free of charge by local businesses and community groups. One unit was fitted with a sprinkler system provided by a sprinkler installation company who have had previous experience of working with Local Authorities.
13. The display graphically illustrated the development of 2 simultaneously set fires, in 2 typical living rooms, constructed to normal building standards with regular furniture and furnishings contained within. The only difference being that one unit was fitted with sprinklers and the other was not.
14. The demonstration provided on the day could not have been any more powerful in emphasising the effectiveness of sprinklers in controlling and suppressing a developing fire.

15. The fire in the sprinklered unit was controlled by a single sprinkler head that operated after around 1 minute 23 seconds with very little damage, whereas the conditions in the other unit were un-survivable as the fire fully developed after 3 minutes and 30 seconds.

Media / Press Coverage

16. Articles were published in the press leading up to the symposium. One featured a fire in the Theatre Royal in St Helens that was contained with minimal damage by one sprinkler head and no adverse impact on the business.
17. The DCFO and Chair of the Authority conducted a number of interviews for the media on the day of the symposium.
18. A primary news feature from Granada Reports with footage from the demonstration and an interview provided by DCFO Garrigan was shown in their early evening and late news bulletins.

Next Steps - Working with Housing Providers to Install Sprinklers

19. The symposium generated a great deal of cross-sector interest and support for sprinklers. To build on this momentum members of the Protection team are engaging with Housing Associations to consider working in partnership with MFRA. The event has already stimulated interest from the following organisations;
 - Liverpool Mutual Homes.
 - Knowsley Housing Trust.
 - Concentric Lettings.
 - Magenta Housing.
20. The Protection team have created a simple system giving organisations the necessary information to apply for match funding.
22. When all formal applications for match funding have been received the identification of the most suitable premises for the retro-fitting of sprinklers will be achieved through a risk profiling..
23. Full consultation with residents (as required) will be carried out before, during and after the installation process.

Equality and Diversity Implications

24. None as a result of the sprinkler week arrangements. An Equalities Impact Assessment will be conducted as part of the fire risk management project.

Staff Implications

25. None arising directly as a result of the sprinkler week arrangements however there will be resource implications for the management of the Fire Risk Management project going forward.

Legal Implications

26. The Sprinkler project team will liaise closely with the Legal Department and will ensure that relevant contractual arrangements are in place before any sprinklers are fitted.

Financial Implications & Value for Money

27. The Fire Risk Management project has £200,000 set aside from the reserves for Firefighter Safety. See CFO/135/13.

Risk Management, Health & Safety, and Environmental Implications

28. The risk to firefighters and residents will be the primary consideration in selecting the premises that will be involved in the project.

Contribution to Our Mission: *Safer Stronger Communities – Safe Effective Firefighters*

29. The fitting of sprinklers actively contributes to saving lives and protecting property. This initiative is particularly effective in relation to the safety of our fire fighters.

BACKGROUND PAPERS

CFO/135/13 Fire Risk Management in Residential Premises.

GLOSSARY OF TERMS

CFOA	CHIEF FIRE OFFICERS ASSOCIATION
BSA	BRITISH SPRINKLER ASSOCIATION
BAFSA	BRITISH AUTOMATED FIRE SUPPRESSION ASSOCIATION
NFSN	NATIONAL FIRE SPRINKLER NETWORK
MOU	MEMORANDUM OF UNDERSTANDING
TDA	TRAINING AND DEVELOPMENT ACADEMY
MFRS	MERSEYSIDE FIRE AND RESCUE SERVICE
MFRA	MERSEYSIDE FIRE AND RESCUE AUTHORITY
LGA	LOCAL GOVERNMENT ASSOCIATION

DCFO

DEPUTY CHIEF FIRE OFFICER

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MERSEYSIDE FIRE AND RESCUE AUTHORITY			
MEETING OF THE:	COMMUNITY SAFETY AND PROTECTION COMMITTEE		
DATE:	27 TH MARCH 2014	REPORT NO:	CFO/038/14
PRESENTING OFFICER	CHIEF FIRE OFFICER		
RESPONSIBLE OFFICER:	CFO STEPHENS	REPORT AUTHOR:	CFO STEPHENS
OFFICERS CONSULTED:	AM MOTTRAM		
TITLE OF REPORT:	BUDGET RESOLUTION TRANSITIONAL RESPONSE ARRANGEMENTS – ORDER OF APPLIANCE UNAVAILABILITY		

APPENDICES:	APPENDIX A:	SEQUENTIAL APPLIANCE UNAVAILABILITY
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Purpose of Report

1. To advise Members of the sequence in which appliances and therefore stations will become unavailable due to insufficient staffing as Firefighter numbers are reduced to meet the savings target required as a result of Government cuts to the Authority budget and prior to structural changes in relation to station mergers/closures are made.

Recommendation

2. That Members note the contents of this report.

Introduction and Background

3. At the time of writing (10th March 2014) the Authority employs 787 personnel in operational firefighting roles against an established staffing model of 764 posts. This over provision is as a result of the Authority commitment to seek to avoid Firefighter compulsory redundancy through the use of reserves to compensate for low rates of natural turnover through retirement up to and including 2015/16.
4. The distribution of personnel across stations is such that a ridership factor of 1.2 is achieved for each of the 28 appliances operated by the Authority. The ridership factor is the number of people employed for every riding position. On a single pump wholtime fire station on Merseyside the staffing level is 5 riders so 6 personnel are allocated to each of the 4 watches to achieve the required numbers of available personnel taking in to account abstractions such as annual leave and sickness (a figure of 3% is assumed for sickness). Accordingly the ridership factor is 1.2 in that 0.2 of a Firefighter post is allocated additionally to each riding position to meet planned abstractions (1.2 x 5 riding positions = 6 posts per Watch).
5. At the time of writing there are 43 personnel on other duties. This number fluctuates between 40-50 at any time. Personnel on other duties are not classed as being sick in the sense that they attend work and carry out meaningful duties. They are not however available to ride fire appliances. This number of personnel in itself well exceeds the 3%

assumption for sickness absence in the staffing model before short term sickness absence is taken in to account. In addition we have 6 personnel on career breaks and 4 personnel seconded out of the organisation.

6. The Authority has recognised the challenges it faces in relation to sickness absence and through its task and finish group has established a range of new policies and procedures which will help to deliver effective absence management. Members will note that these policies are currently under consultation and will be enacted once they have been through due process.
7. The net impact is that there are insufficient staff now to crew the existing 28 appliances' with the result that appliances will become unavailable unless off duty personnel commit to undertake Additional Voluntary Hours. Members will be aware that all but two stations now only have one whole time appliance. This means that stations will also be unavailable when an appliance at a single pump station is not crewed due to insufficient staffing.
8. On 7th March 2014 the FBU chose not to extend the current Additional Voluntary Hours agreement. Members should be aware that this will have an immediate impact on appliance availability - although negotiation is on-going within the Joint Secretaries to reach a new agreement on the use of Additional Voluntary Hours.
9. At the budget meeting on 28th February 2014 the Authority unanimously approved the budget for the 2014/15 and 2015/16 period. The assumptions the Authority have made in its budget are that in order to meet the £6.3m savings target as a result of Government cuts to the grant for 2015/16 100 Firefighter posts will be removed from the staffing model and the number of stations will reduce from 26 to 22. This reduction in posts will result in a directly related reduction in fire appliances from 28 to 24.
10. As a result of the staffing abstractions described previously there are insufficient personnel at this time to maintain 28 fire appliances. This situation will be compounded further as personnel retire and are not replaced in order to achieve the required post reductions and prior to the structural changes being delivered i.e. the reduction from 26 to 22 stations achieved via station merger or closure. The Authority has already anticipated the potential for this to occur and reflected this within the Budget Resolution specifically; "The Authority recognises that the exact timing of both new station delivery and Firefighter retirements is difficult to forecast and recognises that the Chief Fire Officer will need to continue to manage appliance availability on a dynamic basis under his delegated powers as the financial plan proceeds to delivery".
11. Irrespective of whether or not a new agreement is reached with the FBU on Additional Voluntary Hours appliances will be unavailable now and in the future. The CFO has delegated authority to manage staffing to limit as much as possible the impact of appliance unavailability in line with the Authority resolution.
12. The matrix attached at Appendix A details for Members the sequence in which appliances will become unavailable and therefore stations will close due to insufficient staffing. This sequence has been developed following analysis of mobilisation and other response data in order to deliver the least impactful outcome on performance.
13. Members will note that the unavailability sequence does not directly correspond to the station merger options. This is due to the fact that the merger options reflect the age, condition and distribution of our fire stations, the outcome of the recent stakeholder engagement and the fact that there is capital available to bid for from the DCLG Transformation and Efficiencies fund. A substantive consideration for Members in

agreeing the budget assumptions was also the fact that the public was almost unanimous in support for station mergers rather than outright closures whilst recognising that outright closures may be unavoidable.

14. Members recognised in the budget process that further funding cuts are highly likely beyond 2015/16. Given the limited options available to Members to make savings in 2015/16 it is very likely indeed that outright station closures will follow if there are no outright station closures prior to this time. The appliance unavailability sequence reflects what these closures would be if and when mergers are no longer an option. Information and data regarding closures will be used to inform future strategic decisions regarding assets as fundamental element of financial plans.

Equality and Diversity Implications

15. There are no equality and diversity implications contained within this report.

Staff Implications

16. Where an appliance becomes unavailable due to insufficient staffing, the remaining personnel originally allocated to that appliance will be detached to other stations to maintain rider levels at 5 where possible or appliance availability where not.

Legal Implications

17. There are no direct legal implications associated with this report however if sufficient numbers of appliances become unavailable then the Authority may be at risk of not meeting its statutory duties under the Fire and Rescue Services Act 2004 sections 6 to 9 as well as other related legislation. The Authority should note that a minimum of 10 appliances are required to be available at all times to meet the 10 minute response standard.

Financial Implications & Value for Money

18. The use of Additional Voluntary Hours to maintain appliance availability is not contained within established budget lines and is therefore met from reserves. This can therefore only ever be a short term measure.
19. If reserves are used to support Additional Voluntary Hours they are then not available to finance other long term measures to support revenue budgets such as the repayment of debt.

Risk Management, Health & Safety, and Environmental Implications

20. This sequence utilised to determine appliance unavailability has been developed following analysis of mobilisation and other response data in order to deliver the least impactful outcome on performance.

Contribution to Our Mission: *Safer Stronger Communities – Safe Effective Firefighters*

21. The CFO will seek to manage appliance availability in such a way so as to minimise the impact on response times.

BACKGROUND PAPERS

NONE

GLOSSARY OF TERMS

CFO	Chief Fire Officer
DCLG	Department for Communities and Local Government
FBU	Fire Brigades Union

Appendix A

Sequential Appliance Unavailability

The following matrix details the sequence appliances will become unavailable due to insufficient staffing.

No. of Appliances Unavailable	Appliances to select				Total Available appliances	No. of Stations closed
	1st	2nd	3rd	4th		
1	M10P2 Kirkdale (2 nd Pump)				27	0
2	M10P2 Kirkdale (2 nd Pump)	M33P2 Southport (2 nd Pump)			26	0
3	M10P2 Kirkdale (2 nd Pump)	M33P2 Southport (2 nd Pump)	Any 1 from: M12P1 Kensington M13P1 Allerton M18P1 Aintree M24P1 West Kirkby M31P1 Crosby M41P1 Whiston M52P1 Eccleston		25	1
4	M10P2 Kirkdale (2 nd Pump)	M33P2 Southport (2 nd Pump)	Any 2 from: M12P1 Kensington M13P1 Allerton M18P1 Aintree M24P1 West Kirkby M31P1 Crosby M41P1 Whiston M52P1 Eccleston		24	2

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MERSEYSIDE FIRE AND RESCUE AUTHORITY			
MEETING OF THE:	COMMUNITY SAFETY AND PROTECTION COMMITTEE		
DATE:	27TH MARCH 2014	REPORT NO:	CFO/023/14
PRESENTING OFFICER	CHIEF FIRE OFFICER		
RESPONSIBLE OFFICER:	CFO STEPHENS	REPORT AUTHOR:	CFO STEPHENS
OFFICERS CONSULTED:	AM SEARLE		
TITLE OF REPORT:	MERSEYSIDE FIRE & RESCUE SERVICE NATIONAL DEPLOYMENTS DURING THE RECENT WIDE AREA FLOODING		

APPENDICES:	NONE
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Purpose of Report

1. To advise Members of the recent out of area deployments of Merseyside Fire and Rescue Authority (MFRA) personnel and national assets in response to wide area flooding in Lincolnshire, Essex, Somerset and Thames Valley.

Recommendation

2. That Members note the contents of this report.

Introduction and Background

3. Members will be aware that the Authority hosts a number of National Resilience (NR) assets which were provided by the Government as part of the New Dimensions programme introduced following the terrorist attacks in the USA on 11th September 2001.
4. These assets include an Urban Search and Rescue (USAR) Team, an Incident Response Unit (IRU) and Detection, Identification and Monitoring (DIM) vehicle for Chemical, Biological, Radiological, Nuclear and Conventional Explosive (CBRNE) response and a High Volume Pump (HVP) for response to wide area flooding.
5. In addition to these NR assets the Authority also has 5 Type B boat rescue teams declared to the National Asset Register and a rescue Hovercraft and Jet Skis.
6. The Authority receives a crewing grant from DCLG to support the USAR team along with a training and consumables grant to support on-going skill maintenance for all 3 capabilities.

7. The Authority does not receive any funding towards the 5 Type B boat rescue teams but did receive a one off grant to purchase 2 of the boats and training for the crews. The rescue Hovercraft was purchased from income received from members of the Search and Rescue Team (SRT) providing safety cover on the Runcorn Bridge.
8. On 5th December 2013 the Authority received a request from the Fire and Rescue Service National Coordination Centre (FRSNCC) to deploy 2 Type B boat rescue teams to Lincolnshire to support the response to the East Coast tidal surge. This request was received at 2054hrs. At 2311hrs a request was received from FRSNCC to deploy a further 2 Type B boat rescue teams to Essex. The teams deployed to Lincolnshire were mobilised to Boston fire station where they stood by during the high tide on the morning of 6th December ready to respond in support of Lincolnshire FRS colleagues. The teams at Boston were released from the incident to return to Merseyside at 1044hrs that morning. The teams deployed to Essex were stood down at 0149hrs 6th December whilst en route to Clevedon fire station.
9. On 2nd January 2014 the Authority received a request from FRSNCC to deploy 2 Type B boat rescue teams to Somerset to support the response to wide area flooding across the County. This request was received at 2107hrs. The teams responded to a Strategic Holding Area at Deane Services on the M5 at Taunton. From there they were mobilised to Cheddar fire station where they stood by during the high tide on the morning of 3rd January ready to respond in support of Devon and Somerset FRA colleagues. They were released from the incident to return to Merseyside at 0906hrs that morning.
10. On 30th January 2014 the Authority received a request from FRSNCC to deploy the rescue Hovercraft and 5 swift water rescue technicians to Somerset to provide aid to villages which had been cut off by flood water since 2nd January. This request was received at 1347hrs. The teams responded to a Strategic Holding Area at Deane Services on the M5 at Taunton. From there they were mobilised to Martock fire station where they undertook reconnaissance operations along with colleagues from Gloucestershire FRA who also deployed a Hovercraft in support of Devon and Somerset FRA. The team remained in Somerset until the morning of 1st February when they returned to Merseyside.
11. On 1st February 2014 the Authority received a request from FRSNCC to deploy the HVP to Somerset to support Devon and Somerset FRA and the Environment Agency pump water from the Somerset Levels. This request was received at 1527hrs and was for the HVP to arrive at the Strategic Holding Area at Deane Services on the M5 at Taunton by 1300hrs 2nd February. At 0500hrs 2nd February the HVP and two HVP operators deployed to Deane Services arriving at 1056hrs. From there the HVP was deployed to commence pumping operations on the Somerset Levels. At the time of writing the Merseyside HVP remains engaged in pumping operations in Somerset however the personnel deployed with the HVP returned to Merseyside on 2nd February.
12. On 8th February 2014 the Authority received a request from FRSNCC to deploy a crew of 5 HVP trained personnel to Taunton Fire Station in Somerset. The

request was for the crew to arrive by 1600hrs 10th February 2014. The crew departed Merseyside at 1038hrs, arriving at approximately 1500hrs. The crew carried out pumping operations on the Somerset Levels over the course of the next 3 days. The crew were stood down on 13th February and arrived back in Merseyside at 1524hrs.

13. On 12th Feb 2014 the Authority received a request from FRSNCC to deploy a fire appliance with a crew of 5 to Maidenhead Fire Station in support of Royal Berkshire FRA. The appliance deployed at 2325hrs, arriving at 0356hrs. As the personnel deployed were from the SRT and therefore all swift water rescue trained they were utilised as a Type B boat rescue team carrying out community reassurance duties. The crew were stood down at 1037hrs 17th February and returned to Merseyside at approximately 1500hrs.
14. On 13th February 2014 the Authority received a request from FRSNCC for a Flood Tactical Advisor to attend the SHA in Reading by 0900hrs 14th February. The Merseyside Tactical Advisor arrived at 0800hrs and assisted in the coordination of the relief operation. The advisor was stood down on Monday 17th February and travelled back to Merseyside that day.
15. On 14th February 2014 the Authority received a request from FRSNCC for 2 Flexi Duty Officers (Station Managers) to attend the SHA in Reading in support of Royal Berkshire FRS. The Officers were to be in attendance by 0900hrs 15th February in order to provide operational cover and resilience to Royal Berkshire FRS. A further request was made for a Flexi Duty Group Manager to arrive at 0900hrs 17th February. The Group Manager and 1 Station Manager returned to Merseyside on 20th February. The remaining Station Manager returned on 23rd February.
16. On 15th February 2014 the Authority received a request from FRSNCC for a Flood Tactical Advisor to attend the FRSNCC. The Officer deployed on the morning of 15th February arriving at the FRSNCC early afternoon. The Officer provided technical advice on the overall management of the flood assets until being relieved and returning to Merseyside on 18th February.
17. On 16th February 2014 at 0300hrs the Authority received a request from FRSNCC for a crew of 5 HVP trained personnel to attend the SHA in Reading in support of Royal Berkshire. The crew deployed at 0500hrs and arrived at approximately 0900hrs. The crew conducted pumping operations throughout the Reading area until returning to Merseyside on 23rd February.
18. On 17th February 2014 the Authority received a request from FRSNCC for a Type B boat team to deploy to the SHA in Royal Berkshire. The Team deployed at 0632hrs and arrived at 1142hrs. The team were utilised to undertake search and community reassurance operations until returning to Merseyside on 20th February.
19. On 17th February 2014 the Authority received a further request from FRSNCC for 1 fire appliance and 5 crew to deploy to the SHA in Reading for 0900hrs 18th February. The crew deployed at 0402hrs and arrived at the SHA at 0900hrs.

The team were utilised to undertake search and community reassurance operations until returning to Merseyside on 21st February.

Equality and Diversity Implications

20. There are no equality and diversity implications contained within this report.

Staff Implications

21. All of the personnel deployed with the water rescue assets are from the SRT therefore have retained contracts issued to enable them to undertake out of area deployments.

22. Two members of staff deployed with the HVP work the Low Level of Activity and Risk (LLAR) duty system so are also retained contract holders although they are not issued specifically for the purpose of out of area deployments. The remaining members of staff who deployed with the HVP volunteered to respond.

23. Officers will consider in detail any staff implications which arise from the debrief of each deployment and take any action necessary to improve the out of area deployment processes adopted by the Authority.

Legal Implications

24. There are no direct legal implication contained within this report however the deployments are vital to the health and safety of communities in other areas and as well as fire-fighters and other agencies' staff.

Financial Implications & Value for Money

25. The costs incurred by the Authority for each of the deployments detailed within this report will be reimbursed by the requesting FRS who themselves will seek to claim back the money from the Government through the Bellwin scheme.

Risk Management, Health & Safety, and Environmental Implications

26. All MFRA personnel deployed on out of area operations are trained and competent in the use of the NR and other water rescue assets owned by the Authority.

Contribution to Our Mission: *Safer Stronger Communities – Safe Effective Firefighters*

27. The experience gained by MFRA personnel on out of area deployments develops their skills and competence which enhances the response they are able to provide when responding to incidents on Merseyside.

28. The MFRA response, whilst not directly benefiting Merseyside, provides significant assistance to the communities in the affected areas.

BACKGROUND PAPERS

NONE

GLOSSARY OF TERMS

CBRNE	Chemical, Biological, Radiological, Nuclear and conventional Explosive
DCLG	Department for Communities and Local Government
DIM	Detection Identification and Monitoring
FRS	Fire and Rescue Service (not Merseyside)
FRSNCC	Fire and Rescue Service National Co-ordination Centre
HVP	High Volume Pump
IRU	Incident Response Unit
LLAR	Low Level of Activity and Risk
MFRA	Merseyside Fire and Rescue Authority
MFRS	Merseyside Fire and Rescue Service
NR	National Resilience
SHA	Strategic Holding Area
SRT	Search and Rescue Team
USAR	Urban Search And Rescue

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MERSEYSIDE FIRE AND RESCUE AUTHORITY			
MEETING OF THE:	COMMUNITY SAFETY AND PROTECTION COMMITTEE		
DATE:	27 MARCH 2014	REPORT NO:	CFO/024/14
PRESENTING OFFICER	CHIEF FIRE OFFICER		
RESPONSIBLE OFFICER:	CHIEF FIRE OFFICER	REPORT AUTHOR:	CHIEF FIRE OFFICER
OFFICERS CONSULTED:	NICK SEARLE		
TITLE OF REPORT:	JOINT EMERGENCY SERVICES INTEROPERABILITY PROGRAMME (JESIP) CONSOLIDATION EXERCISE		

APPENDICES:	NONE
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Purpose of Report

1. To advise Members that Merseyside Fire and Rescue Authority have been chosen to host the Joint Emergency Services Interoperability Programme (JESIP) consolidation exercise which will take place on 16th and 17th September 2014.

Recommendation

2. That Members note the contents of this report.

Introduction and Background

3. The Joint Emergency Services Interoperability Programme (JESIP) was established in 2012 and is due to conclude at the end of September 2014. It is proposed to carry out a large scale live-play exercise at the end of the programme in order to test and validate the JESIP products in a realistic environment. This includes testing the integration of JESIP products with other elements of a major incident response which are not explicitly addressed within the programme e.g. strategic command and the response on non-blue light agencies. It will also act as a vehicle for promotion of JESIP principles to a wider audience. Merseyside has been identified as an appropriate area to host this exercise and provide an opportunity to exercise their local arrangements.
4. The aim of the exercise is to test the interoperability of the Emergency Services at all levels (responder, command and control room) alongside other agencies, in response to a major incident; where effective joint working is critical to achieving the successful outcomes of saving life and minimising harm.
5. The objectives of the exercise are as follows;

- i. To test how effectively the responding agencies *co-locate* command functions in order to support joint working.
 - ii. To test whether relevant information is effectively *communicated* across the responding agencies throughout the incident.
 - iii. To test the effective *co-ordination* of responding agencies activity.
 - iv. To test whether, collectively and individually, the responding agencies effectively *manage risks* associated with the incident.
 - v. To test whether a common '*situational awareness*' is shared across the responding agencies.
 - vi. To assess the overall effectiveness of the response, from the perspective of the victims of the emergency.
6. The exercise will take place within the Merseyside area over 24 hours commencing 16th September and extending in to 17th September. A venue will be used which allows for the realistic simulation of a major incident. It will be a 'live play' exercise with simulated casualties, hazards etc. The incident will be a no-notice 'accident' type, not CT or CBRN. The scenario will be sufficiently broad and detailed enough to require full major incident response by each of the Emergency Services and in particular to extensively test operational command interoperability. The location and scenario details will be kept confidential in order to support the realism of a 'no-notice' incident.
7. Subject to further detailed planning, it is intended that the exercise test the following:
- Initial response by the emergency services
 - Command and control – operational, tactical and strategic levels
 - Follow-up response by wider agencies
 - Emergency Services Control Room activity/ response (an initial field test of the new JCC)
 - Management of the media (including social media)
 - Emergency Services coordination of mobilisation of national capability in support of local incident N.B. test of process, some actual deployments may be notional
 - The exercise may move from the 'initial response' phase to the start of the 'consolidation' phase
8. The exercise is not designed to test national government response (COBR etc.) however aspects will be simulated as required. There is a desire to make the exercise as realistic as possible, including exercising over a realistic period (up to 24 hours) in order to test resilience and shift changes/ command handovers. Where elements of the response can be undertaken on a genuine 'no notice' basis without significant cost or risk, then this will be done. The exercise will be subject of a multi-agency debrief including those role-playing as 'victims', and learning identified.
9. The exercise will be planned through a partnership of the JESIP team, National Ambulance Service Resilience Unit (NARU) and Merseyside Emergency Services (Merseyside Fire & Rescue, Merseyside Police and North West Ambulance Service). Each organisation will identify appropriate resources to

support planning however Merseyside Fire and Rescue Authority will lead on behalf of the Merseyside Emergency Services.

10. JESIP hold a budget of £126k to support delivery of the exercise. Other agencies may commit resources and/ or funding as appropriate. A funding strategy will be agreed but will be based on the principles that real/ actual costs will be met from the central JESIP budget but resources (opportunity cost) will be provided without charging.

Equality and Diversity Implications

11. There are no equality and diversity implications contained within this report.

Staff Implications

12. A Watch Manager from the Operational Planning and Policy Team has been designated to take the lead on exercise planning on behalf of the 3 Emergency Services. Exercise planning falls within the core role of the Operational Planning and Policy Team.

Legal Implications

13. It is important that this exercise takes place and others in the future to ensure that all who may be involved across the agencies are fully conversant with their roles. This is in order to ensure that any major incidents are dealt with effectively and draw no criticism about multi agency working

Financial Implications & Value for Money

14. The JESIP Team holds a budget of £126k from which any direct costs to the Authority will be met. This amount will be supplemented from the National Resilience training and exercising budget which has been created specifically to support exercises of this nature.

Risk Management, Health & Safety, and Environmental Implications

15. All aspects of the exercise live play will be subject to a robust risk assessment process that will allow for the most realistic conditions achievable in a safe training environment.

Contribution to Our Mission: *Safer Stronger Communities – Safe Effective Firefighters*

16. Effective joint working with our partners from the Police and Ambulance Service ensures the highest quality operational response is delivered to Merseyside residents.

BACKGROUND PAPERS

GLOSSARY OF TERMS

CT Counter Terrorist

CBRN Chemical, Biological, Radiological, Nuclear

MERSEYSIDE FIRE AND RESCUE AUTHORITY			
MEETING OF THE:	COMMUNITY SAFETY AND PROTECTION COMMITTEE		
DATE:	27 MARCH 2014	REPORT NO:	CFO/028/14
PRESENTING OFFICER	CHIEF FIRE OFFICER		
RESPONSIBLE OFFICER:	AREA MANAGER MYLES PLATT	REPORT AUTHOR:	CAROLINE CRICHTON
OFFICERS CONSULTED:			
TITLE OF REPORT:	APPOINTMENT OF THE UNIFORMED PRINCIPAL OFFICERS IN TO CFOA LEAD ROLES		

APPENDICES:	NONE
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Purpose of Report

1. To inform Members of the appointment of the Chief Fire Officer (CFO) as the Chief Fire Officers Association (CFOA) strategic lead for National Resilience and the Deputy Chief Fire Officer (DCFO) as the CFOA strategic lead for Children and Young People (CYP).

Recommendation

2. That Members note the appointments.

Introduction and Background

3. Following the retirement of CFO Jon Hall on 31st January 2014 the Merseyside Fire Authority CFO has been appointed as the CFOA strategic lead for National Resilience (NR). In order to undertake this role the CFO has relinquished the position of strategic lead for Technical Response that he previously held since 2011. The CFO is also the CFOA lead officer of the Urban Search and Rescue (USAR) capability and has been since 2010.
4. As the strategic lead for NR the CFO will chair the National Resilience Board (NRB) and represent CFOA at the Strategic Resilience Board (SRB). The SRB acts as the interface between the FRS and Government as is attended by representatives from the Department for Communities and Local Government, Home Office, Department for Health and the Cabinet Office.
5. The CFO is also responsible for the National Resilience Assurance Team (NRAT) and oversight of all NR capabilities (USAR, Chemical Biological

Radiological Nuclear Conventional Explosive (CBRNE), High Volume Pumping (HVP) and Enhanced Logistical Support (ELS)).

6. The strategic lead for NR reports in to the CFOA Operations Director through the national Operations Committee (NOC).
7. Over recent years DCFO Phil Hales, West Midlands FRA, has led the Children and Young People Lead Group for CFOA. He has now passed this responsibility to Merseyside Fire Authority DCFO who has been appointed as the CFOA strategic lead for Children and Young People.
8. As the Children and Young Persons lead, the DCFO will chair the Children and Young People Lead Group made up of regional CYP leads from across the Country.
9. The role includes Influencing National Children and Young People policy on behalf of CFOA, engaging with key partner's such as the Princes Trust and Youth United.
10. The lead officer is responsible for the production of, monitoring and progress of the strategic Children and Young People work plan and the production of national guidance for use by all FRS.
11. The CYP lead reports through the National CFOA Home Safety Committee to the Protection and Road Safety (PPRS) lead officer.

Equality and Diversity Implications

12. An Equality Impact Assessment is not required for the appointment, however, E&D implications will be considered when developing the strategic Children and Young People work plan and guidance documents.

Staff Implications

13. There are no additional staffing burdens associated with the appointments. Local support will be provided from existing resources.

Legal Implications

14. Assurance of the NR capabilities ensures that the FRS nationally meets its duties under the Fire and Rescue Service (Emergencies) (England) Order 2007.
15. All current legal Policy with regard to children must be adhered to and in addition CFOA legal advisers will ensure that this happens.

Financial Implications & Value for Money

16. Any additional costs incurred will be met by CFOA or out of existing budgets where the incurrence of costs benefits the Authority.

Risk Management, Health & Safety, and Environmental Implications

17. All NR capabilities have a full suite of risk assessments and standard operational procedures covering all areas of activity.
18. All risks will be considered when developing the strategic Children and Young People work plan and guidance documents.

Contribution to Our Mission: *Safer Stronger Communities – Safe Effective Firefighters*

19. There will be the potential to influence Policy for National Resilience and Children and Young People at a national level, strengthening existing services and making a positive impact in the community.

BACKGROUND PAPERS

GLOSSARY OF TERMS

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MERSEYSIDE FIRE AND RESCUE AUTHORITY			
MEETING OF THE:	COMMUNITY SAFETY AND PROTECTION COMMITTEE		
DATE:	27 MARCH 2014	REPORT NO:	CFO/027/14
PRESENTING OFFICER	DEPUTY CHIEF FIRE OFFICER		
RESPONSIBLE OFFICER:	DEB APPLETON	REPORT AUTHOR:	JACKIE SUTTON
OFFICERS CONSULTED:	STRATEGIC MANAGEMENT GROUP		
TITLE OF REPORT:	SERVICE PLAN 2014/15		

APPENDICES:	APPENDIX A: SERVICE DELIVERY PLAN 2014/15
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Purpose of Report

1. To request that Members consider and approve the Service Delivery Plan for 2014/15.

Recommendation

2. That Members consider and approve the attached Service Delivery Plan for 2014/15 prior to publication on the website.

Introduction and Background

3. Merseyside Fire and Rescue Authority (MFRA) produces an annual Service Delivery Plan to bring together in one document the annual IRMP action plan and medium term objectives; the actions arising from the Functional Plans; the Equality Objectives; links to the District and Station Community Safety Plans and the annual Performance Indicators. The Plan for 2014/15 can be found as Appendix A to this report.
4. Performance against the actions and outcome targets contained within the Service Delivery Plan are monitored by officers at monthly Performance Management Group meetings and reported to Strategic Management Group and Performance and Scrutiny Committee on a quarterly basis. This Plan includes an estimate of year end Local Performance Indicator results which will be updated in June when the final performance figures have been compiled.
5. Each year, the Performance Management Group reviews the Local Performance Indicators to consider which should be retained, what new indicators are required and what the target should be.

6. For 2014/15 performance will be reported to Members differently. All the Service Delivery Plan indicators have been divided into 3 levels for reporting. The new approach can be explained as follows:

Level 1 These will be reported to Members and will be the Authority's Outcome related Key Performance Indicators (KPIs) – for example accidental dwelling fires. These indicators will be reported quarterly to the Performance and Scrutiny Committee. It is intended to add depth to the report by referring to performance against the Level 2 and 3 sub indicators which are linked to the Key Performance Indicators.

Level 2 will be reported to Performance Management Group and will be populated by mainly Output related Local Performance Indicators, with some minor outcomes. These include numbers of Home Fire Safety Checks (HFSC) completed.

Level 3 will be reported to District Management Teams and will be all sub-level Output based Local Performance Indicators. These include numbers of HFSCs completed by risk category for example.

7. The full list of Key and Local Performance Indicators and the relationship between them can be found as Appendix 2 to the Service Delivery Plan.

This year, changes to indicators are proposed to reflect:

- The percentage of accidental dwelling fires where no smoke alarm was fitted. Currently the actual number is reported.
- The requirement to conduct 100% of all scheduled Control of Major Accident Hazard (COMAH) on site exercises.
- The requirement to conduct 100% of all scheduled Control of Major Accident Hazard (COMAH) off site plan reviews.
- The total number of all types of false alarm attended.
- The total number of false alarms recorded as 'good intent'.
- An increase in the diversity of our workforce and volunteers to reflect the local communities we serve.
- An increase in applications for roles within the organisation (including volunteering) for those protected groups under-represented currently within our workforce.

Targets

8. To reflect the new Work Routine introduced on January 3rd 2014 targets for Outputs such as Home Fire Safety Checks, have been removed for 2014/15.

Operational crews will instead be carrying out work appropriate to the risk in their area in line with their District Plan. This work is carried out during the time blocks allocated in the work routine and crews will record outputs against the designated blocks of work both in time and, where appropriate, number of activities or interventions. To ensure optimum use is made of the time available:

- Home Fire Safety Checks will be targeted at the most vulnerable residents in Merseyside.
 - Site Specific Risk Information inspections may take precedence in some stations areas depending on the types of property/industry.
9. Targets will remain for incident related 'Outcome' Performance Indicators such as accidental dwelling fires. For the majority of Outcome related Performance Indicators the Authority use a technique called trend analysis. This approach uses historical data, applying mathematical insight to the data to produce an anticipated target. For 2014/15 six years of historical incident data have been used in order to create statistically robust targets for Outcome related Performance Indicators.

Service Delivery, Integrated Risk Management Plan (IRMP) and Equality and Diversity Actions and objectives

10. The Service Delivery plan contains details of the main actions, or deliverables, due to be carried out during 2014/15. Members will recall that the Authority has previously resolved that an IRMP supplement for 2014/15 should not be published as the 2013-16 IRMP remains current for this period. Some actions from the IRMP will continue during 2014/15, others are complete. Each Function of the Organisation produces an annual Functional Plan and the deliverables from these plans are contained in the Service Delivery Plan.

Equality and Diversity Implications

11. There are no equality and diversity implications arising from this report. Equality and diversity is a specific section within the plan. Any implications associated with actions contained within the Plan will be the subject of further reports to the Authority. Equality and Diversity Local Performance Indicators have been amended for 2014/15 as in Appendix 1.

Staff Implications

12. There are no staff implications arising from this report. Any implications associated with actions contained within the Plan will be the subject of further reports to the Authority.

Legal Implications

13. Having an IRMP is a statutory requirement and this is in place.. Any implications associated with actions contained within the Service Plan will be the subject of further reports to the Authority.

Financial Implications & Value for Money

14. The management of the delivery of the Authority's key objectives and targets each year through Service Delivery Plan is a significant contribution to MFRA demonstrating that it is providing a value for money service to the community and is contributing to its mission, aims and objectives.

15. Any costs associated with actions contained within the Plan will be the subject of further reports to the Authority.

Risk Management, Health & Safety, and Environmental Implications

16. All IRMP, Functional and Service Delivery Plan actions are required to be risk assessed as part of any project assessment and any environmental considerations must also be assessed for their impact.

Contribution to Our Mission: *Safer Stronger Communities – Safe Effective Firefighters*

17. Improving the way MFRA plans for and delivers against its objectives, will enhance the ability of the Authority to continue to deliver an effective and efficient service to the communities of Merseyside.

BACKGROUND PAPERS

CFO/111/11

GLOSSARY OF TERMS

COMAH Control of Major Accident Hazard



Our Mission: -

To Achieve Safer Stronger Communities -

Safe Effective Firefighters

SERVICE DELIVERY PLAN
April 2014- March 2015



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1.1 INTRODUCTION :

Merseyside Fire and Rescue Authority continue to face a challenging financial future with further cuts in our Government Grant (our main source of income) in 2014/15 – 2015/16 requiring additional savings of £6.3m are required for 2014/15 – 2015/16, this is on top of the previously approved savings of £19.2m that were required to offset grant cuts and other budget pressures over the period 2011/12 – 214/15.

We believe our financial position would have been far worse but for a robust lobbying campaign which was strongly supported by our local leaders, MPs and the media.

The organisation is, however, meeting these challenges from a position of strength following a period in which we have significantly reduced fires, fire deaths and injuries and made Merseyside a safer place. In addition, we have worked hard over the last year to anticipate the impact of the cuts and reduce the effect they will have on our communities by identifying options that have kept all our community fire stations open.

Our Service Delivery Plan for 2014/15 sets out deliverables that enable us to continue to deliver our services to local communities during and after this period of cuts. The Service will be noticeably leaner but still dynamic and our services will continue to be delivered in the most effective and efficient way. Anyone who needs us in an emergency will still receive one of, if not the fastest response in the country.

Our prevention work is widely acknowledged and has been duly replicated around the world; we continue to get even smarter, sharing risk data and intelligence with partner organisations to ensure we target our efforts towards the most vulnerable and most at risk. We will still give universal free help and advice, and **free** smoke alarms to those people most at risk from fire.

It is impossible for us to make the savings required without some impact on our services and we have been engaging with stakeholders on the least worst options for changes to our operational response.

We will continue to engage and consult during 2014/15 to make sure that any decisions we make about changes to our fire stations and fire appliances consider the views and opinions of our communities. The changes will undoubtedly have an impact on our services but we are confident we can make better use of the resources that remain to continue to deliver a high quality Fire and Rescue Service that compares favourably with any other in the Country.

Dan Stephens - Chief Fire Officer

Councillor Dave Hanratty – Chair Merseyside Fire and Rescue Authority

1.2 CORPORATE MISSION AND AIMS:

Our Mission Is To Achieve:-

Safer Stronger Communities - Safe Effective Firefighters

Our Aims:

- **Excellent Operational Preparedness:**

We will provide our firefighters with the training, information, procedures and equipment to ensure they can safely and effectively resolve all emergency incidents.

- **Excellent Operational Response**

We will maintain an excellent emergency response to meet risk across Merseyside with safety and effectiveness at its core.

- **Excellent Prevention and Protection**

We will work with our partners and our community to protect the most vulnerable through targeted local risk reduction interventions and the robust application of our legal powers.

- **Excellent People**

We will develop and value all our employees, respecting diversity, promoting opportunity and equality for all.

1.3 CORE VALUES:

We shape our actions by embedding our core values into the way we deliver our services:

- **Make a positive Difference to our Community:**

We will build upon our unique position of trust and respect within the community and the professionalism of our staff to tackle the real underlying factors which affect risk.

We will achieve this by seeking partnerships in areas where we believe we can contribute to making communities safer from fire and other emergencies.

- **Provide an excellent and affordable service**

We will manage our emergency response flexibly, with an emphasis on those most at risk. We will do this by managing the number and type of appliances which are available to respond to emergencies at different locations throughout the day, night and at different times of the year to more accurately reflect the changing level and location of risk.

- **Everyone matters**

We aim to reduce risk in every home on Merseyside to a tolerable level, with no homes being assessed as high risk after we and our partners have offered support to the resident. To achieve this we will be more sophisticated in the way we commit resources to reduce risk; we will continue to offer free Home Fire Safety Checks to residents in Merseyside as we have done for the past ten years, but our key focus will be to work with our partners to identify and provide assistance to those individuals within the community who are most at risk from fire and other emergencies.

- **Respect our environment**

We will fulfil our responsibilities for protecting the built and natural environment, with support and commitment at the highest level. We will continue to identify and manage our activities, which have an impact on the environment, without compromising our operational response or our service delivery to the communities of Merseyside.

- **Our people are the best they can be.**

We will ensure our workforce has the necessary knowledge, skills and values to make a difference. We will support them in their role and encourage them to contribute their ideas to continually improve the Service to deliver our mission.

1.4 THE SERVICES PROVIDED BY THE FIRE & RESCUE AUTHORITY:

Historically the public perception of the Fire and Rescue Authority may have been that we mainly attended fires and other emergencies but for many years Merseyside Fire & Rescue Authority has offered a range of services to reduce and respond to risk in our communities. In the last two years we have had to deal with significant budget cuts and this will continue in the future. This will have an impact on the services we deliver. However, we will continue to look at ways of preventing incidents, whilst still responding efficiently and effectively to fires and other emergencies when they do happen, within the limits of the resources we have available. Our Integrated Risk Management Plan (IRMP) and Service Delivery Plan set out how we will tackle the risks to our communities.

The main aspects of the services we carry out are outline below:

Operational Preparedness

- Providing our firefighters with training, information, procedures and equipment to ensure they can safely resolve all emergency incidents.
- Operational Preparedness is about ensuring MFRA has suitable arrangements in place to identify, plan for and respond to all foreseeable emergencies that could have an impact on our community, neighbouring authorities and the national infrastructure. This internal planning approach ensures that our firefighters have the correct training and the highest standards of equipment to enable them to respond safely and effectively to these emergencies within a multi-agency command structure.
- The Operational Preparedness function is led by an Operational Area Manager and is responsible for all operational training, equipment, planning, intelligence, national resilience assets and the mobilising and communication centre (MACC).

Operational Response

- To maintain an excellent emergency response to meet risk across Merseyside with safety and effectiveness at its core'
- The Operational Response function ensures that the Authority, on behalf of the public, is assured with regard to the readiness of its operational workforce, appliances, stations, and equipment to respond appropriately and timely to emergencies, and that when we do respond our firefighters, procedures and equipment are safe and effective.
- The Operational Response function is led by an Operational Area Manager and is responsible for the operational element of the MFRA workforce. This is currently approximately 824 people across the 26 Fire Stations, our Mobilising and Communications Centre (MACC) and Officer Groups. It should be noted, however, that our IMRP proposed a reduction in the number of firefighters to achieve the £3.5m savings we are required to make from our frontline service as part of the budget cuts for 2015/16.

Excellent Prevention

- Working with partners and our community to protect the most vulnerable through targeted local risk reduction interventions.
- The four key drivers for the MFRA's Prevention Strategy are; Home Safety, Road Safety - RTC Reduction. Arson/Anti-Social Behaviour Reduction and Youth Engagement
- The prevention team is led by the Area Manager for Prevention and Protection. The work is led by teams out in the five districts of Merseyside and each of these key areas also has a functional co-ordinator with responsibility for joining up prevention activity and improved outcomes for communities, including seasonal campaigns such as the bonfire period and community reassurance following incidents.

Excellent Protection

- Working in partnership to reduce risk in the built environment and the robust application of our legal powers.
- MFRA has duties to enforce, consult and provide fire safety advice on matters relating to Community Fire Protection. The Regulatory Reform (Fire Safety) Order 2005 is most commonly associated with Fire Authority enforcement; additional relevant legislation includes sub-surface railways, petroleum, fireworks and explosives, and building regulations.
- The Community Fire Protection (CFP) Policy was refreshed in December 2012 to:
 - Provide the rationale and basis of the Authority's risk based audit approach to CFP;
 - Provide strategic direction on the extent to which fire safety legislation applies;
 - Direct resources to ensure levels of fire protection are met and enforced as required in the relevant fire safety legislation;
 - Provide overarching direction for all CFP priorities, instructions and guidance.

Our People

Our aim at MFRA is to have Excellent People

- We will develop and value all our employees, respecting diversity, promoting opportunity and equality for all.

Our Core Values that shape what we do and how we do it are:

- Make a positive difference to our community
- Provide excellent and affordable response
- Respect our environment
- Everyone matters
- Our people are the best they can be

1.5 PLANNING PROCESS:

Merseyside Fire and Rescue Authority has an integrated and inclusive approach to planning. The plans that set out the ways in which the Authority will achieve its Mission and Aims and comply with its values are all connected and staff and stakeholders have an opportunity to contribute to the plans:

Integrated Risk Management Plan:

The Integrated Risk Management Plan (IRMP) is a three year plan setting out the Mission and Aims concentrating on the core objectives and key priorities. The IRMP makes high level statements in line with organisational risk, the National Framework, equality and diversity and the Authority's budget.

District Community Safety Plans:

Community Safety Plans are local plans developed and owned by Community Fire and Rescue Station staff working with district based Community Safety Managers and partners. The Plans reflect local risks and priorities and sets out how the fire station and district based staff will improve outcomes in their communities.

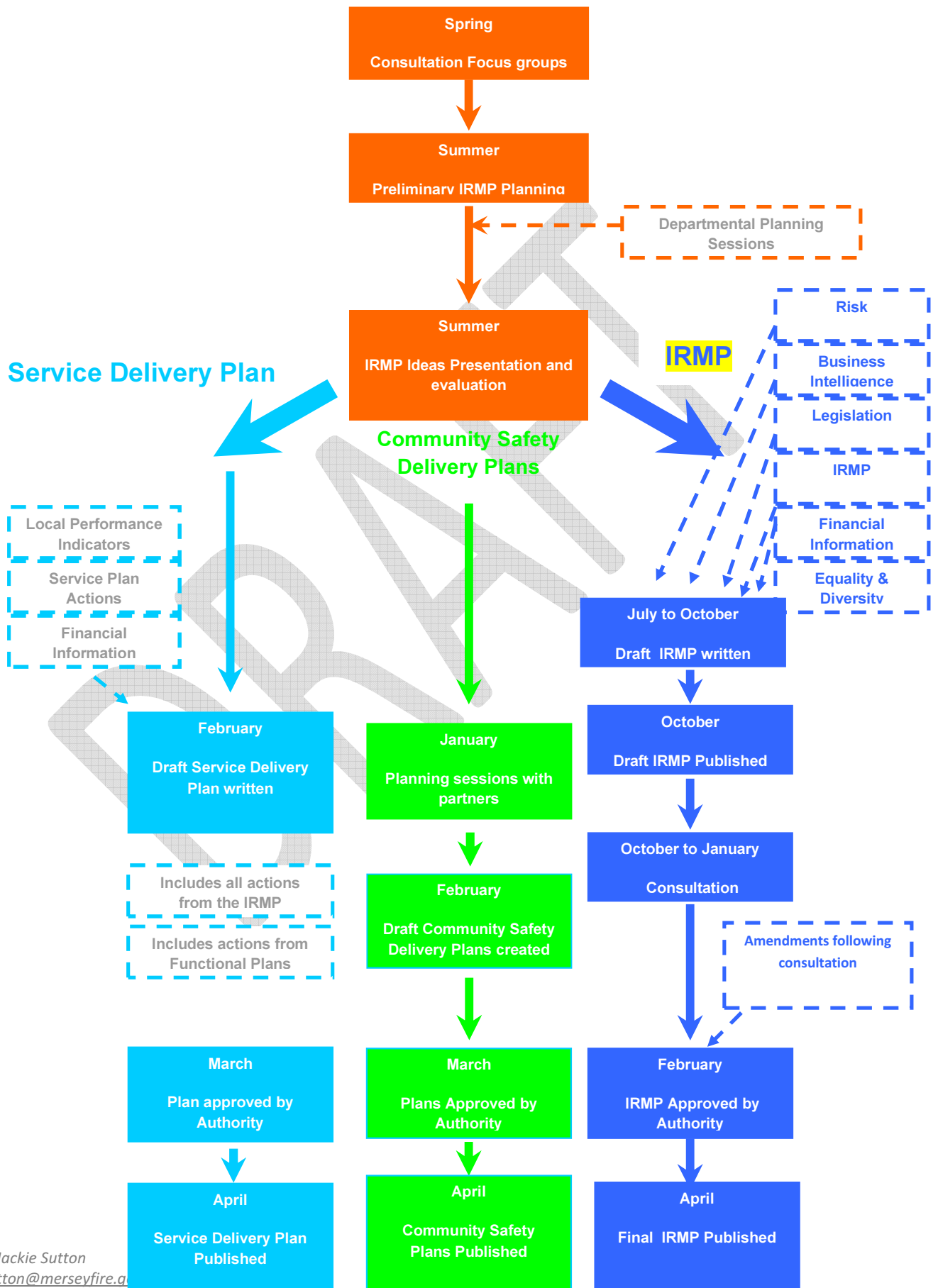
Functional Plans:

Functional Plans are similar to Community Safety Plans but departmentally focused or thematic. Although mainly an internal planning tool, key actions from these plans are included in the Service Delivery Plan.

Service Delivery Plan:

The Service Delivery Plan is an annual plan that provides a summary of all objectives and actions from the IRMP any other actions that are not appropriate for inclusion in the IRMP (e.g. Functional Plan Actions). In addition, it details performance against Performance Indicators (PIs) for the previous year and targets for the next year.

The Annual Integrated Planning Process:



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1.6 MANAGEMENT OF THE PLAN :

Each action point in the Service Delivery Plan is managed as a project providing an auditable lifecycle of progress set against the project plan. The Programme and Project Team assist the responsible officers in the management and creation of project plans, project briefs, risk logs, financial plans and efficient use of resources, this allows us to monitor and control activities and resources, identify impacts and outcomes that deliver value for money to the communities of Merseyside.

1.7 REPORTING :

Regular reporting and management of the Service Delivery Plan is through the Performance Management Group, the Strategic Management Group (SMG) and the Authority's Performance and Scrutiny Committee for Members' approval. Quarterly reports are then published on the Authority's website www.merseyfire.gov.uk

In all types of reporting the status of each action point can be seen at a glance through a traffic light system:

- Green** – On target or successful achievement of an objective/indicator in a quarter.
- Amber** – Partial achievement of task within a quarter.
- Red** – Where an objective has not been achieved or an indicator is not on target.
- Grey** – Action withdrawn or postponed.

2.0 FINANCIAL CHALLENGES 2014-15 :

Merseyside Fire and Rescue Authority uses a set of Budget Principles to make decisions about how it allocates resources. The Principles are as follows:

Principle 1

To allocate resources in a way that contributes towards the achievement of MFRA's Mission, Aims and Values.

Principle 2

To continue to seek to avoid compulsory redundancy (if possible, given the difficult financial circumstances).

Principle 3

To choose budget options which minimise negative impact on the delivery of front line services or on firefighter safety.

Principle 4

To consider budget approaches which ensure the right balance between local and national funding levels and considers the views of local people on the right level of council tax balanced against aspirations for service levels.

Principle 5

To allocate resources having considered the impact on our diverse communities and our employees

2.1 THE AUTHORITY'S BUDGET :

The Authority has planned prudently to minimise the impact on frontline services and has addressed inefficiency, cut management costs and reduced support services.

However, with the scale of funding cuts there has been an inevitable impact on frontline services and despite a saving of £7m being achieved from the back office and support functions the Authority has seen the number of fire appliances in Merseyside reduce from 42 to only 28 across its 26 fire stations. The Government has now increased the level of grant cut for 2014/15 beyond that originally announced and applied a further 10% real terms cut to grant funding for 2015/16. This has left the Authority in a challenging position since it cannot set a balanced budget without yet further reducing its services to the communities of Merseyside.

The Authority wishes to plan prudently to deal with the cuts and has therefore prepared a comprehensive two year financial plan based solely upon those government announcements that have already been made - adopting this strategy alone still requires savings of £6.3m. The Authority, however, recognises that the current government and any subsequent successor are likely to apply further cuts to the Fire and Rescue Service beyond 2015/16. Whilst the Authority will lobby against such a position it is recognised further cuts to funding will mean further cuts to services.

The Authority plans further savings totalling £2.9m from back office and support functions. This still means that £3.4m of the government cuts will be required from the frontline operational service. The Chief Fire Officer has

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examined the options for delivering the operational savings required and mergers of stations are considered to be the “least worst option.” This approach has been endorsed through the initial public engagement.

The Authority therefore assumes that it will be possible to save £3.4m from operational response through at least 4 station mergers including those already considered by the Authority in principle :-

- Huyton/Whiston at Prescot
- Upton/West Kirby at Greasby
- Eccleston/St Helens at St Helens town centre

The Authority recognises that if suitable sites cannot be identified for mergers that station closures would be the next ‘least worst’ option. In either case, full programmes of public consultation will take place before firm decisions are made on any of the fire station options.

3.0 INTEGRATED RISK MANAGEMENT PLAN (IRMP) :

Our Integrated Risk Management Plan sets out how we will balance the risks and needs of our communities against our duties as a Fire and Rescue Authority and the resources we have available.

IRMP Medium Term Strategy 2012 - 2017

Our Medium Term Strategy covers a 5-year period and we will review our performance against this strategy on an annual basis.

The aim of our strategy is to ensure that our yearly Action Plans are focussed upon the achievement of our Mission;

Safer Stronger Communities - Safe Effective Firefighters

The IRMP Medium Term Strategy for the development of Merseyside Fire & Rescue Service is;

Objective 1:

To reduce accidental dwelling fires and the deaths and injuries which result from these fires in Merseyside.

Action: To analyse our performance on an annual basis using the Local Performance Indicators (LPIs) which relate to fire deaths, injuries and accidental dwelling fires. We will introduce measures as necessary to ensure the reduction in all figures.

Target: We will reduce accidental fires in homes and the deaths and injuries they cause on Merseyside by 5% by 2017.

2013/14 update – We have seen an increase in all three accidental fire areas this year. While the number of accidental dwelling fires is within 10% of the target, sadly injuries and fatalities have increased. We are working more intelligently to target the most vulnerable people in Merseyside through targeted HFSC’s to reach those most in need of our help.

Objective 2:

To achieve an appropriate speed and weight of attack in emergency response to fires and road traffic collisions.

Action: To analyse our performance against our emergency response standards and introduce standards and measures as necessary to improve performance.

Target: To achieve a 90% attainment level against our response standards for fires and road traffic collisions.

2013/14 update – During 2013/14 we reduced the number of appliances from 32 to 28 and following consultation introduced a 10 minute response standard for all emergency incidents. On average we are attending emergency incidents in 5.03 seconds. We are monitoring appliances booking mobile to incidents within 1.9 minutes of being alerted. On average we are achieving this target on 92.2% of occasions and this is being closely monitored by the Operational Assurance Team.

Objective 3:

To reduce fires caused by antisocial behaviour in those areas of Merseyside identified as most at risk.

Action: To analyse risk to ensure we target our intervention activity to reduce antisocial behaviour in those areas where risk is highest across Merseyside.

Target: To reduce antisocial behaviour fires by 5% by 2017.

2013/14 update – We have continued to make improvements in relation to this objective. In particular, the way in which we work with partners has brought us excellent results over the bonfire period, with incidents reducing by 50%

Objective 4:

To reduce the impact of fire on commercial enterprise and the wider community

Action: We aim to use all available resources to ensure we minimise the risk to commercial property from accidental and deliberate fires and to help affected businesses recover to normality as soon as possible.

Target: To reduce fires in commercial premises by 5% by 2017.

2013/14 update – Both deliberate and accidental fire in non-domestic premises are below target. We have continued to work closely with local businesses to reduce these incidents.

Objective 5:

To reinforce our role in fire prevention by improving fire safety within the public and commercial buildings of Merseyside

Action: We will work with all businesses and stakeholders to educate and inform the business community about their responsibilities for fire safety in the workplace and to protect the public, to ensure compliance with the requirements of the Regulatory Reform (Fire Safety) Order 2005.

We will lobby and assist all parties to improve fire safety design in buildings.

Target: We will improve regulatory compliance rates by 5% by 2017.

2013/14 update – our risk based approach to meeting our legislative fire safety duties and responsibilities will assist us in continuing the improvement seen in Objective 4.

Objective 6:

To ensure that the operational workforce operate safely and effectively in the resolution of all emergency incidents.

Action: We will continue a programme for assessment of competence which reflects the evolving risks facing the Fire and Rescue Service in Merseyside and nationally and assess all staff within the operational workforce.

Target: We will assess the operational workforce across all areas of generic risk annually by 2013 and beyond.

2013/14 update – We continue to assess operational personnel through the use of operational monitoring during incidents and through a structured audit of station training, which is on-going through the year. Any areas of improvement or best practice are actioned through the Operational Improvement Group.

Objective 7:

To ensure that we can respond safely and effectively to all emergency incidents locally, regionally and nationally.

Action: We will continue a programme to test operational plans and procedures using internal and multi-agency exercises.

Target: We will test the effectiveness of all operational plans and procedures annually by 2014 and beyond.

2013/14 update - We have reviewed and exercised against Operational Plans which will continue with our multi agency partners against risks identified within the National Risk Assessment (NRA), the Merseyside Resilience Forum (MRF) Community Risk Register (CRR) and site specific risks.

Integrated Risk Management Plan – 2014/15 Annual Action Plan

This Action Plan from the Service Delivery Plan 2013/14 detailed how we intended to implement our IRMP for 2013/16. These actions were planned in conjunction with our established budget planning and to ensure risk is minimised and managed as effectively as possible given the constraints of our financial predicament.

It has not been necessary for the Authority to publish an IRMP Annual Action Plan for 2014/15 as our existing 2013/16 IRMP covers a two year Action Plan. Some actions have been completed during 2013/14 and the Action Points are updated below:

Operational Preparedness

IRMP 13-1- 01 Generic and Site Specific Operational Response Plans

We will identify and review all foreseeable Fire and Rescue Service risks contained within the Merseyside Resilience Forum, Community Risk Register and existing Site Specific Risk Information to develop a suite of suitable and sufficient generic or site specific operational response plans.

2013/14 Update: Ongoing – Work is continuing to collate information on risks within Merseyside area and how it is best accessed and made available to Operational, Tactical and Strategic Commanders when dealing with incidents. This information will be invaluable to the Joint Decision Making model as we move into the Joint Emergency Services Interoperability Project (JESIP).

IRMP 13-1- 02 Review all core Risk Critical Training

We will provide a comprehensive review of all training service instructions, core training methodology, lesson plans and Learn pro packages to ensure alignment with future Operational Response options.

2013/14 Update: Complete

IRMP 13-1-03 Review all Operational Assets and Fire-fighting Media.

We will undertake a review of all specialist vehicles, storage, transport, equipment recovery and demountable pod disposition to increase the effectiveness of the MFRA operational response.

2013/14 Update: Complete

Operational Response

IRMP 13-2- 01 Implement the outcome of the Operational Response Review

In response to grant reduction and financial restraints placed upon the Authority we will continue to review all existing operational duty systems, review and implement revised work routines, implement a 10 minute response standard for Merseyside, review Incident Management Team and implement an operational retained reserve.

2013/14 Update: Replaced by **FP/14/15/2.1**

IRMP 13-2- 02 Manage our Resources efficiently

We will minimise the impact of changes from the reduction of funding to MFRA by implementing a revised station management structure to account for new response standard, develop a revised performance management structure for stations, improved communication and reversion of 3 LLAR stations to whole-time status as part of the new response model.

2013/14 Update: Replaced by **FP/14/15/2.2**

IRMP 13-2- 03 Safety and Effectiveness of Merseyside Fire-fighters

We will continue to ensure that we maintain fire-fighter fitness to the required level for the role and develop the Safe Person Assessment for all operational staff.

2013/14 Update: Replaced by **FP/14/15/2.3**

Prevention and Protection

IRMP 13-3- 01 Youth Engagement

We will actively engage with young people across Merseyside to reduce risk and benefit communities. We will explore opportunities for young people to utilise facilities and resources at the Toxteth Firefit Hub and fire stations through the Princes Trust, Fire Cadets, FireFit, Beacon and Life courses.

2013/14 Update: Continuing to 2014/15

IRMP 13-3- 02 Arson and Anti-Social Behaviour

We will work with partner agencies in order to mitigate the impact of arson and ASB on Merseyside. We will audit and review assets available to tackle small fires, review and refresh our Hate Crime Policy and our process to gather risk critical information for domestic premises.

2013/14 Update: Continuing into 2014/15

IRMP 13-3- 03 Home Safety

We will work in partnership to reduce risk in the home by evolving the HFSC to include additional information about the home and make better use of resources in targeting person centric risk in the home across Merseyside.

2013/14 Update: Continuing into 2014/15

Our People

IRMP 13-4- 01 Human Resources Integrated System

We will develop, train staff in the application of, and implement a new integrated HR system.

2013/14 Update: Near completion - Replaced by **FP/14/15/3.3**

IRMP 13-4- 02 Training Needs Analysis

We will develop and deliver a systematic approach to meet individual training needs identified in the appraisal process

2013/14 Update: Replaced by **FP/14/15/3.2**

IRMP 13-4- 03 Fitness and Health Policy

We will produce a Fitness and Health Policy to ensure fire-fighters are fit for duty.

2013/14 Update: Complete - Policy now in place

IRMP 13-4- 04 Support Service Review

We will deliver a consultation exercise and implement the revised structures recommended in the Support Services Review. We will provide outplacement support and assist teams facilitate change and revised structures

2013/14 Update: Replaced by **FP/14/15/3.4**

ALL

IRMP 13-05-05 Joint Command and Control Centre

Develop and deliver a Joint Command and Control Centre on behalf of Merseyside FRA and Merseyside Police

2013/14 Update: Continuing and due for completion in 2014

DRAFT

4.0 COMMUNITY SAFETY DELIVERY PLANS 2014-15 :

Community Safety Delivery Plans have been created for each of our five districts; Liverpool, Sefton, St Helens, Knowsley and Wirral. Within each plan local actions are identified for stations. The actions from those plans are not reproduced here, but are available on our website www.merseyfire.gov.uk, or by clicking on the following link.

<http://intranetportal/sites/stations/District%20Planning%20and%20Performance/Forms/AllItems.aspx>

5.0 EQUALITY OBJECTIVES :

Equality Objectives 2012/17

Our Equality Objectives are an important part of our Integrated Risk Management Plan and are integral to our approach to providing services to those people and communities who need them most. Performance against these objectives is reflected in our overall Local Performance Indicator reports in section 7. We set our Equality and Diversity Objectives as part of our 2012 -15 Integrated Risk Management Plan and took particular care to ensure they were part of our primary objectives rather than standing alone.

Equality Objective 1

In the past ten years Merseyside Fire and Rescue Service has reduced accidental fires in the home by 37%

Action: We will continue to build on this work through the use of our customer insight modelling and our station planning process to target individuals at risk

Target: To reduce accidental fires in the home and the deaths and injuries they cause on Merseyside by a further 5% by 2017.

How this impacts on Equality and Diversity: Protected Characteristic – Age and Disability: We know through extensive research that some of the people at highest risk from fire are also covered by the nine protected characteristics that form part of the Equality Act 2010, for example elderly and disabled people. Our activity focuses on reducing risk for vulnerable people.

Equality Objective 2

We will reduce risk for people who live in rented properties across Merseyside

Action: By continuing to build productive relationships with Registered Social Landlords

Target: To cut accidental kitchen fires in social housing by 5% by 2017.

How this impacts on Equality and Diversity: Protected Characteristics – Age and Disability, Socio-Economic Disadvantage:: We know that people who live in rented properties often have other needs and fall within the protected characteristics. We've worked well with Registered Social Landlords to protect their residents, but some of the higher risk people live in privately rented accommodation and we want to help them too.

Equality Objective 3

We will continue to engage with young people in vulnerable areas

Action: Through our award winning youth engagement programmes

Target: Reducing deliberate antisocial behaviour fire setting by 5% by 2017.

How this impacts on Equality and Diversity: Protected Characteristics – Age, Socio-Economic Disadvantage: The antisocial behaviour of a minority of young people can impact most on the elderly and on other young people too. We want to help young people become good role models for others in their area and help older people feel safer in their homes.

Equality Objective 4

We will work with at risk groups and local partners to contribute to the reduction in the number and severity of road traffic collisions across Merseyside

Action: To work towards achieving the local target of reducing the number of people killed or seriously injured in road traffic collisions

Target: Reducing the number of people killed or seriously injured in road traffic collisions by 37.5% by 2020.

How this impacts on Equality and Diversity: Protected Characteristic – Age: Young people are at a particularly high risk of being killed or seriously injured in road traffic collisions. We want to have a positive impact on this group and help to keep them safer on the roads, whilst also monitoring RTC risks in relation to young and old across all 5 district and responding accordingly.

Equality Objective 5

Our aim is to create a strong cohesive organisation which is positive about rising to the future challenges we face.

Action: Our aim is to increase the representation of all minority groups within the communities of Merseyside in the Fire and Rescue Service

Target: To increase the diversity of our workforce and volunteers in order to reflect the local community we serve and increase applications for roles within the organisation (including volunteering) for those protected groups under-represented currently within our workforce.

How this impacts on Equality and Diversity: Protected Characteristic – Gender and Ethnic Origin: We'd like our workforce to better represent the make up of our communities and will work to encourage applications from under-represented groups when we carry out any recruitment.

NB. No uniformed recruitment has taken place over the life of the previous IRMP

6.0 SERVICE DELIVERY PLAN ACTION POINTS :

We have priorities that are really important to us as we strive to reduce risk. However they don't all fit within the criteria of the Integrated Risk Management Plan and the action points below deal with areas of activity that are priorities for the Authority but sit outside the IRMP. These have been developed as part of our Functional Plans; however some Directorates will have IRMP actions carried forward from 2013/14 which are incorporated into the Action Points below:-

Operational Preparedness:

- FP/14/15/1.1** Replace all frontline Breathing Apparatus, replace all frontline breathing apparatus and carry out a review of all training packages. To also embed the new National Guidance into the core training matrix.
- FP/14/15/1.2** Review and amend all MFRS Standard Operating Procedures to accord with the National Operational Guidance Project.
- FP/14/15/1.3** Carry out a review of the current Command Support arrangements and incorporate into the 'Incident Ground Logistics Unit' concept.

Operational Response:

- FP/14/15/2.1** Continue to strengthen operational response through improvements identified as a result of effective monitoring, audit and review of the Operational Response Function (OAT).
- FP/14/15/2.2** Minimise the impact of changes from the reduction of funding to the Service by managing our Response resources efficiently and effectively (TRM)
- FP/14/15/2.3** Continue to ensure that we maintain the Health, Safety and Effectiveness of Merseyside Firefighters with a reducing workforce (H&S)

People and Organisational Development:

- FP/14/15/3.1** Develop and deliver a comprehensive workforce development strategy to include succession planning, Firefighter recruitment, introduction of apprenticeships and continue to embed appraisals.
- FP/14/15/3.2** Introduce integrated people policies covering attendance, capability, conduct and performance, and deliver training.
- FP/14/15/3.3** Implement phase 2 of the HR integrated project to include Training and Development, Absence Management and Time and Resource Management departments.
- FP/14/15/3.4** Undertake and implement Support Service Review to reflect 2014/16 budget, provide support to teams to facilitate change and revise structure.

Prevention and Protection

Prevention:

- FP/14/15/4.1** Pro-actively engage with internal and external stakeholders and partners to identify and assess risk in homes and communities, deliver interventions, promote fire safety, community safety and road safety.
- FP/14/15/4.2** Implement a risk based programme for targeting prevention activities.
- FP/14/15/4.3** Develop the outcome led approach to targeting risk.

Protection:

- FP/14/15/5.1** Address short and medium term succession risks to optimise performance capability to deliver the Protection Risk Based Strategy.
- FP/14/15/5.2** Ensure compliance with changing legislation, and national best practice, to support business compliance.
- FP/14/15/5.3** Ensure management systems support efficient and effective performance delivery against the Protection Risk Based Strategy.

Finance:

- FP/14/15/6.1** Implement the new payroll system and work with People and Organisational Development to ensure integration with human resources element is working appropriately.
- FP/14/15/6.2** Review implementation of new finance system to ensure efficient and effective working.
- FP/14/15/6.3** As per the budget resolution for 2014/15 work with officers to identify and action the approved savings.

Legal:

- FP/14/15/7.1** Improve the process for obtaining satisfactory evidence of contractors' insurance.
- FP/14/15/7.2** Recover 90% of all debts referred to the Legal Department and define what percentage of unrecovered debts are due to socio-economic reasons.
- FP/14/15/7.3** Provide an improved legal service to fire stations in the community, to include visits to at least six identified fire stations to deliver information and advice to ensure in all statutory functions are carried out within the law, making staff aware of any contraventions or likely contraventions of any rule of law.

Procurement:

- FP/14/15/8.1** Implement and embed new procurement regulations into documentation and working practices.
- FP/14/15/8.2** Identify contracts which would benefit from increased contract management through liaison with budget holders to improve service levels.
- FP/14/15/8.3** Review current procurement systems and processes, identify systems and processes which can be improved/re-engineered to increase efficiency.

Democratic Services:

- FP/14/15/9.1** Develop Modern-Gov system for Democratic work-streams outside of Committee agendas.
- FP/14/15/9.2** Termination of archive documents no longer required for retention, and transfer of public archive records to Municipal Library.
- FP/14/15/9.3** Centralise arrangements for Member Development, attendance at events and Member feedback from attendance at events.

Strategy and Performance

- FP/14/15/10.1** Continue to embed Equality and Diversity across the organisation.
- FP/14/15/10.2** Ensure that the Intranet Portal supports the organisation's objectives and make effective use of information systems to manage performance.
- FP/14/15/10.3** Improve information security and governance including implementation of the Fire and Rescue Service Protective Security Strategy.

Corporate Communications:

- FP/14/15/11.1** Communicate the implications of budget cuts to all stakeholders internally and externally.
- FP/14/15/11.2** Further develop the Safe Person Assessment application and work with Operational Preparedness, Operational Response and other departments on future application needs.
- FP/14/15/11.3** Develop a future strategy for the Corporate Communications Department which will include some staffing model changes to ensure efficiency for future budget cuts.

Information and Communication Technology:

- FP/14/15/12.1** Provide technology support for the creation of the Merseyside Joint Control Centre.
- FP/14/15/12.2** Identify and plan budget savings of £150k for the financial year 2014/15 and beyond.
- FP/14/15/12.3** Review on-line collaboration applications and user devices. Review tablet pilots, select and roll-out devices for Senior Officers

Assets Directorate:

- FP/14/15/13.1** To review and tender for an alternative service delivery model for the estates function, to provide a more cost efficient service.
- FP/14/15/13.2** Develop and deliver Capital Project – To Project manage the implementation and delivery of the Capital Project in liaison with external and internal stakeholders.
- FP/14/15/13.3** To implement a new computerised Asset Management System to ensure that MFRS manage assets effectively and efficiently.

7.0 PERFORMANCE INDICATORS:

Performance Indicators measure key areas of performance and allow Managers to manage and react to changing situations to ensure we are achieving our objectives. Targets are set at the beginning of the year using historical performance data and professional judgement to ensure trends are analysed and taken into account to give accurate and achievable performance targets.

In January 2014 a review of Performance Indicators was undertaken to ensure that they are still relevant for Organisational needs. As a result of this review, the way performance indicators will be monitored and reported has been divided into three strands:

- **Key Performance Indicators (KPI) – Outcome indicators – Reported to Authority**
- **Tier 1 Local Performance Indicators - Outputs – some minor outcomes – Reported to Performance Management Group**
- **Tier 2 Local Performance Indicators – lower level outputs – Reported to District Management Teams**

Reporting of performance against KPIs will be presented at Authority meetings using a traffic light system to update Members on the performance against targets set for the year. The results will be published on our website www.merseyfire.gov.uk.

While only key performance indicators will be reported to Authority, performance against targets will be illustrated in the quarterly Service Delivery Plan Report with data and narrative from the related 1st and 2nd tier outputs. Further data can be requested from the Strategy and Performance Department.

There has been a need to create additional indicators to monitor and performance in line with business objectives; in other areas it is considered that the indicator is not currently measuring performance in a useful way. When that is the case we either amend or replace the indicator. For 2014/15, targets will only be set for KPIs (outcome indicators). Activity against other indicators will be monitored against the time allocated for particular activities and those activities will vary in response to the risk and need in different parts of Merseyside

The amended suite of indicators for 2014/15 on which we will report to Authority, can be found from pages 28 to 32 with the full list of Performance Indicators, shown in the three tiers at Appendix 2.

The estimated performance for 2013/14 is detailed below (using actual data from April 2013 to February 2014). This will be replaced with the final end of year figures in June.

7.1 ESTIMATED PERFORMANCE FOR 2013/14:

Performance against targets set for 2013/14 can be seen below. Where there is no target the Status is shown as not applicable (N/A)

LPI	Narrative	Performance 2012/13	Target 2013/14	Estimated Performance 2013/14	Status
1 <i>re-issued</i>	The % of fires attended in Accidental Dwelling Fires where: a smoke alarm had activated	76.80%	Monitor only	73.69%	N/A
2 <i>re-issued</i>	The % of fires attended in Accidental Dwelling Fires where: a smoke alarm was fitted but did not activate	23.20%	Monitor only	26.41%	N/A
3 <i>re-issued</i>	Count of Accidental Dwelling Fires where: no smoke alarm was fitted	398	Monitor only	431	N/A
4	Total number of Home Fire Safety Checks (HFSC's) completed	56222	3261 /Month 39132 /Annum	40706	
	Total number of Home Fire Safety Checks (HFSC's) completed including FSN, Station & Prevention	62843	Information Only	40742	N/A
5	Home Fire Safety Checks carried out in domestic dwellings as a revisit.	34492	Monitor only	28842	N/A
5a	Number of HFSC's carried out in high risk areas	10456	Monitor only	5345	N/A
5b	Number of HFSC's carried out in medium risk areas	30365	Monitor only	14504	N/A

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LPI	Narrative	Performance 2012/13	Target 2013/14	Estimated Performance 2013/14	Status
5c	Number of HFSC's carried out in low risk areas	16252	Monitor only	19416	N/A
5d	Number of HFSC carried out on High & Medium Risk People	N/A	Monitor only	10276	N/A
5e	Number of HFSC carried out by FSN	10276	Monitor only	8854	N/A
6a	Number of New high risk home safety visits carried out by prevention officers	3637	Monitor only	4336	N/A
6b	Total Number of high risk home safety visits carried out by prevention officers	48	30 / advocate, / month	673	
10A	Retention rates for young people on youth engagement courses –percentage of those completing courses	TBA	Monitor only	Monitor only Annual Return	N/A
10B	Percentage of young people on Princes Trust courses moving into Education Employment or Training (EET)	TBA	75.00%	75%	
10C	Community engagement hours. To include time spent on Site Specific Risk information visits and HFSC, as well as school visits and other community engagement.	21.03	80 Hours per appliance	99.5hrs	
19	Number of deliberate fires in non domestic premises	98	94	89	
19a	Number of accidental fires in non domestic premises	257	293	225	
20	Number of Fire Safety audits by Fire Protection Officers	1683	8 / Officer,	8.05 per Officer	
36	Number of Road Traffic Collisions (RTC)	469	473	496	
41	Number of injuries at RTC's (minor)	251	Monitor only	282	N/A

LPI	Narrative	Performance 2012/13	Target 2013/14	Estimated Performance 2013/14	Status
42	Number of injuries at RTC's (serious)	73	Monitor only	64	N/A
42a	Number of fatalities at RTC's	7	Monitor only	8	N/A
44	Number of accidental fires in dwellings	1136	1,131	1,238	
45	Number of fatalities from accidental dwelling fires	6	6	7	
46	Number of injuries from accidental dwelling fires	130	126	145	
47	Percentage of accidental dwelling fires confined to room of origin.	93.40%	92.00%	94.13%	
48	Number of deliberate dwelling fires in occupied properties	209	Monitor only	169	N/A
48a	Number of deliberate dwelling fires in unoccupied properties	70	Monitor only	68	N/A
49	Number of Deaths occurring in deliberate dwelling fires	4	Monitor only	1	N/A
50	Number of Injuries occurring in deliberate dwelling fires	27	Monitor only	31	N/A
52 re-issued	Number of Malicious False Alarms Attended	261	240	198	
53 amended	The number of false alarm calls due to automatic fire alarm equipment	2438	1648 (137 per month)	987	
61	The total number of Fires in Merseyside	7056	Monitor only	9026	N/A

LPI	Narrative	Performance 2012/13	Target 2013/14	Estimated Performance 2013/14	Status
61a	Number of deliberate vehicle fires	508	513	476	
61b	Number of deliberate ASB fires (small)	3906	5,009	5584	
66 Re-issued	Number of Primary Fires Attended	2747	Monitor only	2778	N/A
135 New	The Number of Automatic Fire alarms which are classed as "unwanted".	3900	Monitor only	2303	N/A
136 New	Number of calls received by MACC to Fire Alarm Actuations	N/A	Monitor only	4023	N/A
138 New	Number of Accidental Kitchen fires in dwellings owned by RSLs'	249	Monitor only	242	N/A
55	Percentage of 999 calls answered within 10 seconds	97.30%	96.00%	96.73%	
121	Site Specific Risk Information (SSRI) - Firefighter Safety - number of sites visited resulting in a site specific plan	N/A	1 cat 1 or 2 + 1 cat 3 pump/ watch /month LLAR – 4 cat 1 or 2 & 4 cat 3 / month	1240	
130	% of operational personnel who have completed on-line assessments	N/A	100.00%	100%	
131	% of operational personnel who have attended all risk critical training courses.	N/A	Annual Accrual to 100%	100%	
132	% of Senior Officers who have completed an assessment of operational competence	145	Annual Accrual to 100%	100%	
133 New	% of operational personnel who have completed Safe Person Assessments (SPA)	N/A	100.00%	100%	
98	Number of operational staff injuries – on duty	41	57	51.25	

LPI	Narrative	Performance 2012/13	Target 2013/14	Estimated Performance 2013/14	Status
106 <i>New</i>	Number of non operational staff injuries – on duty	13	15	9.1	
120A <i>New</i>	Fire appliance hit other vehicle / object whilst responding to operational incident	N/A	18	22	
120B	Fire appliance hit other vehicle / object whilst engaged in routine activities	N/A	29	35	
120C <i>New</i>	Light Vehicle hit other vehicle / object whilst responding to operational incident.	N/A	Monitor only	2	N/A
120D <i>New</i>	Light Vehicle hit other vehicle / objects whilst engaged in routine activities	N/A	14	17	
129 <i>New</i>	Alert to Mobile in under 1.9 minutes	63.18%	95.00%	92.22%	
137 <i>New</i>	Attendance Standard - The first attendance of an appliance at all life risk incidents in 10 minutes.	97.24%	90.00%	96.81%	
139 <i>New</i>	Reporting of the levels of Near Miss reports recorded by the service, 1st year Monitoring Only”	N/A	Monitor only	45	N/A
93	Electricity used by all MFRS buildings - divided by floor space	72Kw/m2 per annum	64/74w/m2 per annum	89	
94	Gas used by all MFRS buildings - divided by floor space	213kw/m2/ annum	223/275kW/m2 per annum	156	
95	Water used by all MFRS buildings - divided by floor space	16m3/person/ annum	9.36/15.08m3/ person/ annum	18	
96	Waste generated per person per annum	175kg/Person/ Month	200kg per person per annum	164	
97	Carbon Emissions of all buildings	75/113 Kg Co2/m2/PA	74w/m2 per annum	78	
99 <i>New</i>	Proportion of high risk (category 1 & 2) environmental incidents of all Environmental incidents.	TBA	Cat. 1&2 incidents are 10% of less than cat. 3&4	Unable to provide an estimate but pass anticipated	

LPI	Narrative	Performance 2012/13	Target 2013/14	Estimated Performance 2013/14	Status
108	Net Expenditure on the Fire & Rescue Service per head of population	£49.30	£51.54	£51.54	
128	% of invoices paid by the Authority within 30 days of such invoices being received by the Authority	100.00%	100.00%	100%	
111A New	Number of working days/shifts lost to sickness per Whole-time Equivalent GREY book (operational) personnel.	7.07	7.54	8.09	
111B New	Number of working days/shifts lost to sickness per Whole-time Equivalent GREEN & RED book (non uniformed) personnel.	N/A	7.54	9.02	
112	The number of working days/shifts lost to sickness absence per head, all personnel.	7.76	7.54	8.34	
116	Percentage of female fire fighter recruits - At least 20% of all new recruits appointed by 2017 to be women	No Recruitment in 2012-13	20% by 2017	No recruitment has taken place	N/A
117	Percentage of Black and Minority Ethnic firefighter recruits - At least 8% of all new recruits appointed by 2017 to be from minority ethnic communities in order to match the current minority ethnic population of Merseyside plus 5%	No Recruitment in 2012-13	8% by 2017	No recruitment has taken place	N/A
134 New	Number of Staff Appraisals to be completed during January & February 2014	N/A	100.00%	No recruitment has taken place	N/A

	Within 10% of Target
	Target achieved
	Greater than 10% above last year

Comments on Local Performance Indicators where the target has not been achieved.**LPI 45 Number of fatalities from accidental dwelling fires****LPI46 Number of injuries from accidental dwelling fires**

Regrettably both of the indicators above failed to meet the targets set for 2013/14. We continue to target our prevention work at those residents identified as most at risk, working closely with partners delivering interventions and promoting fire safety. A key focus for 2014/15 is to encourage more partner organisations to share data about vulnerable people to help us to do this more effectively.

LPI 61 Total number of fires in Merseyside

Total fires on Merseyside increased by more than 10% during 2013/14. There are a number of factors that have influenced this including the warmer than average summer and an increase in criminality in some of the Districts particularly St Helens, Liverpool North and Wirral. We continue to work closely with partners to target harden those at risk of fire on Merseyside.

LPI 61b Number of deliberate anti-social behaviour fires

The total number of anti-social behaviour small fires was more than 10% above target this can be attributed in part to a spate of wheelie bin fires in St Helens, leading to an arsonist being apprehended by Police, and an increase in anti-social fire behaviour in parts of Liverpool and St Helens. We continue to work with partners to plan strategies for identifiable risks and periods of risk such as summer holidays and bonfire period.

LPI 111a Number of working days/shifts lost to sickness per head whole-time equivalent Grey Book (operational) personnel.

LPI 111b Number of working days/shifts lost to sickness per wholetime equivalent Green and Red book (non uniformed) personnel

LPI 112 Number of working days/shifts lost to sickness absence per head, all personnel

For the first time in 2013/14 non uniformed personnel sickness/absence was separately monitored in LPI 111b. Absence among uniformed personnel remains high but is within 10% of the target. However non uniformed absence is considerably higher than the 7.54 target. As a consequence the absence for all personnel indicator has also exceeded the target. Absence is being closely monitored by department heads and by the Performance Management Group.

LPI 93 Electricity used by all MFRS buildings

The Authority has now opened all seven new PFI fire stations which use electrically powered heating and cooling systems, so have a high electricity use but a correspondingly low gas use. Total energy use is exemplar across the estate, so the change of heating at PFI stations has brought efficiency but skewed the electricity use figure for this year.

7.2 REVISED KEY PERFORMANCE INDICATORS :

KPI Ref	Narrative	Target 2014/15
61	The total number of Fires in Merseyside	8395
66	Number of Primary Fires Attended	2743
44	Number of accidental fires in dwellings	1170
45	Number of fatalities from accidental dwelling fires	6
46	Number of injuries from accidental dwelling fires	142
48	Number of deliberate dwelling fires in occupied properties	201
48a	Number of deliberate dwelling fires in unoccupied properties	66
49	Number of deaths occurring in deliberate dwelling fires	N/A
50	Number of Injuries occurring in deliberate dwelling fires	31
47	Percentage of accidental dwelling fires confined to room of origin – maintain previous target	92%
137	Attendance Standard - The first attendance of an appliance at all life risk incidents in 10 minutes.	On 90% of occasions
19	Number of deliberate fires in non- domestic premises	87
19A	Number of accidental fires in non-domestic premises	239
61A	The number of deliberate vehicle Fires in Merseyside	489
61B	The number of deliberate ASB fires in Merseyside	5062
36	Number of Road Traffic Collisions (RTC) identified as 'person's trapped requiring release' attended on Merseyside.	468
41a New	Injuries in Road Traffic Collisions	355
42A	Number of fatalities at RTC's	7

LPI Ref	Narrative	Target 2013/14
52a New	Total number of False Alarms attended	Monitor only
53	The number of false alarm calls due to automatic fire alarm equipment	Monitor only
112	Number of working days/shifts lost to sickness absence per Whole Time Equivalent all personnel.	7.54
98	Number of operational staff injuries – on duty	40
144	Increase the diversity of our workforce and volunteers to reflect the local community we serve.	Increase diverse workforce
145	Increase the applications for roles within the organisation (including volunteering) for those protected groups under-represented currently within our workforce.	Increase diverse workforce
134	Number of Staff Appraisals to be completed during January & February	100%
97	Carbon Output of all buildings – existing target maintained	74w/m ² per annum

Full list of indicators – Appendix 2

8.0 EQUALITY AND DIVERSITY :

Equality & Diversity

MFRA recognises the importance of considering and promoting equality in everything that we do. Our commitment to equality and diversity is a key aspect of how we deliver our services and how we recruit, develop and manage our staff. This embedding of equality and diversity in all our practices and functions has resulted in the Authority achieving the Excellent Standard against the Fire and Rescue Service Equality Framework.

Our Equality and Diversity objectives, set in January 2012, have been refreshed and continue to be a main focus during 2013/16 as our work progresses to address the role of inequality in relation to fire and the resultant impact of fire on people's lives.

We have considered the community demographic profile of Merseyside whilst preparing our IRMP and District Plans, considering the levels of deprivation, age, gender, ethnicity and religion as well as other demographics and protected characteristics where data has been available. This is then combined with the occurrence of incidents in relation to that information we have witnessed over the last three years. We use this information to target our prevention and protection resources at the areas of greatest risk.

As part of the IRMP process, consideration has been given to the impact of service level changes to the community, specifically the protected characteristics set out in the Equality Act 2010 which MFRA is required to take into account under its Public Sector Equality Duty. This will be dealt with through the Equality Impact Assessment process which will include reviewing Census data, demographic data, Fire and rescue statistics and community consultation feedback.

Equality Impact Assessments

Equality Impact Assessments are a key process in helping MFRA to determine the impact of future service changes and their likely impact on equality and community groups. The IRMP Document sets out the key changes to the Fire and Rescue Service for Merseyside and EIAs have been carried out on those key changes.

9.0 CORPORATE SOCIAL RESPONSIBILITY :

Corporate Social Responsibility is all about organisations embracing responsibility for the impact of their activities on the environment, service users, employees, communities and other stakeholders. Organisations that are committed to Corporate Social Responsibility proactively promote the public interest by encouraging community growth and development, and voluntarily eliminating practices that might harm the public or the environment. In short, CSR is the deliberate consideration of the wider impact of an organisation's activities and taking positive steps to minimise the negative impacts and enhance the positive ones.

Merseyside Fire and Rescue Service's Mission is Safer Stronger Communities – Safe Effective firefighters, so consideration of the effect we have on the public is our paramount concern. But we also go further to develop and deliver broader benefits to Society and we work closely with partners and communities to do this. Through drawing on our own and others' skills and expertise, whether they are part of an organisation or individual citizens, we work together as genuine partners to get things done.

We have a set of corporate values that are the framework for everything that we do and we have the skills and expertise, passion and initiative to take the lead in improving lives and services to our communities. This policy and the related Service instruction sets out what we are doing to improve our communities now and in the future.

Our approach to Corporate Social Responsibility is grounded in our overall approach to planning, and the plans that we produce set out how we deliver our services to communities in line with our Core Values.

APPENDIX 1: GENERAL MFRA – GLOSSARY OF TERMS

Glossary of MF&RS Abbreviations:

ACAS	Advisory Conciliation and Arbitration Service	D2A	Drive to Arrive
ADC	Assessment Development Centres	DA	District Audit(or)
AFA	Automatic Fire Alarm	DAG	Diversity Action Group
AFD	Automatic Fire Detection	DCFO	Deputy Chief Fire Officer
AGM	Annual General Meeting	DCU	Damage Control Unit
ALARM	Association of Local Authority Risk Managers	DES	Disability Equalities Scheme
AM2	Absence Monitoring form 2	DEOS	Department of Environment and Operational Services
ARA	Arson Reduction Advocate	DoE	Duke of Edinburgh
ABS	Anti-Social Behaviour	DTI	Department of Trade & Industry
ASBO	Anti-Social Behaviour Order	EARLY	Education Alternative Reaching Local Youth
AVLS	Automatic Vehicle Location System	EDBA	Extended Duration Breathing Apparatus
BA	Breathing Apparatus	EEM	Employee Expense Management
BCA	Basic Credit Approval	EFAD	Emergency Fire Appliance Driver
CVS	Council for Voluntary Services	EIA	Equality Impact Assessment

CBT	Crew Based Training	EISEC	Enhanced Information Service for Emergency Calls
CCTV	Closed Circuit Television	EPU	Emergency Planning Unit
CDRP	Crime & Disorder Reduction Partnership	ESG	Equalities Steering Group
CFO	Chief Fire Officer	FACE	Fire Awareness Child Education
CFOA	Chief Fire Officers' Association	FBU	Fire Brigades Union
CS	Community Safety	FF	Firefighter
CIU	Chemical Incident Unit	FIRST	Firework Incident Research & Safety Team
CIPFA	Chartered Institute of Public Finance & Accountancy	FLARE	Team set up to investigate arson and fraud cases
CLG	Communities and Local Government	FMIS	Financial Management Information System
DCE	Deputy Chief Executive	FOA	Fire Officers Association
CM	Crew Manager	FPA	Fire Protection Association
CO	Carbon Monoxide	FPOS	First Person on Scene
CoE	Centre of Excellence	FREE	Fire Reduction through Education and Engagement
COMAH	Control of Major Accident Hazards	FS	Fire Safety
COSHH	Control of Substances Hazardous to Health	FSB	Fire Service Bulletins
CPL	Combined Platform Ladder (aerial appliance)	FSEC	Fire Service Emergency Cover (modelling software)
CPP	Combined Pump Platform (aerial/firefighting appliance)	FSIT	Fire Service Improvement Team
CRB	Criminal Records Bureau	FSI	Fire Service Inspector

CSIMS	Community Safety Information Management System	FSN	Fire Support Network
CSO	Community Safety Officer	FSS	Fire Standard Spending
CSM	Community Safety Manager	NVQ	National Vocational Qualification
GES	Gender Equalities Scheme	NW	North West
GIS	Geographical Information System	NWCOE	North West Centre of Excellence
GRA	Generic Risk Assessment		
HART	Hazardous Area Response Team (Ambulance)		
HazMats	Hazardous Materials	NWFS	Networking Women in the Fire Service
		OBC	Outline Business Case
HFSC	Home Fire Safety Check	OH	Occupational Health
HMU	Hazardous Materials Unit	OJEU	Official Journal of the European Union
HOMA	Home Officer Master Agreement	ONS	Office of National Statistics
HR	Human Resources	OPARA	Operational Assurance Audit
HSE	Health & Safety Executive	OPERA	Operational Performance Audit
		ORC	Operational Resource Centre
		OSU	Operational Support Unit
ICT	Information Communications & Technology	OT	Overtime
IFE	Institute of Fire Engineers	OWLe	Performance management software used by the Service

IIT	Incident Investigation Team	Ops	Operational
IMD	Indices of Multiple Deprivation		
IMT	Incident Management Team	PA	Personal Assistant
IMU	Incident Management Unit	PCT	Primary Care Trust
IOSH	Institute of Safety & Health	PFI	Private Finance Initiative
IPDS	Integrated Personal Development System	PH	Public Holiday
IRMP	Integrated Risk Management Plan	PI	Performance Indicator
IT	Information Technology	PIMS	Performance Indicator Management System
JAG	Joint Agency Group	POEST	Point of Entry Selection Test
JCP	Joint Consultative Panel	POD	People Organisation and Development Group
JESIP	Joint Emergency Service Interoperability Project	PPE	Personal Protective Equipment
KMBC	Knowsley Metropolitan Borough Council	PPV	Positive Pressure Ventilation
		PQAs	Personal Qualities & Attributes
LAA	Local Area Agreements	PQQ	Pre-Qualification Questionnaire
LACDE	Local Authorities Confronting Disaster & Emergencies	PTV	Princes Trust Volunteers
LASBU	Liverpool Anti-Social Behaviour Unit	PWLB	Public Works Loans Board
LCC	Liverpool City Council	RAPID	Risk Assessed Programme for Incident Deployment
LGA	Local Government Association	RCCO	Revenue Contribution to Capital Outlay

LGBT	Lesbian, Gay, Bisexual and Transgender Group	REPAIR	Radiation (Emergency Preparedness & Public Information)
LJMU	Liverpool John Moores University	RTC	Road Traffic Collision
LLAR	Low Level of Activity & Risk	RFI	Request for Information
		RR(Fire Safety)O	Regulatory Reform (Fire Safety) Order 2005
LPI	Local Performance Indicator	RSG	Revenue Support Grant
LSP	Local Strategic Partnership	RSL	Registered Social Landlord
		SRT	Search & Rescue Team
MaCC	Mobilising and Communications Centre	SAP	Single Assessment Process
MAG	Multi Agency Group		
DMCLG	Mersey Capacity and Learning Group	SCA	Supplementary Credit Approval
MetaData	Data that identifies the context of information	SFT	Small Fires Team
		SMG	Strategic Management Group
MFRA	Merseyside Fire & Rescue Authority	SM	Station Manager
MFRS	Merseyside Fire & Rescue Service	SPARC	Saving Parks And Recreational Centres
MIRWMS	Merseyside Ionising Radiation Warning & Monitoring System	SSP	Statutory Sick Pay
MLRF	Merseyside Local Resilience Forum	STAMP	St. Helens Alternative Motor Programme
MOU	Memorandum of Understanding	STC	Safety Training Centre
MRAS	Mersey Regional Ambulance Service	StnO	Station Officer

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NAG	Neighbourhood Action Group	TAP	Technical Advisory Panel
NEBOSH	National Examining Body for Occupational Safety & Health	T&D	Training & Development
NJC	National Joint Council	TFC	Training for Competence
NNDR	National Non-Domestic Rates	TNA	Training Needs Analysis
NRF	Neighbourhood Renewal Fund	TRG	Threat Response Group
SHQ	Service Headquarters	TUPE	Transfer of Undertakings, Protection of Employment
SIG	Special Interest Group	UHA	University Hospital Aintree
SLA	Service Level Agreement	USAR	Urban Search & Rescue
SMART	Specific, Measurable, Achievable, Realistic, Time-bound	UwFS	Unwanted Fire Signals
SMP	Safer Merseyside Partnership	VFM	Value For Money
SMP	Statutory Maternity Pay	VAW	Violence at Work
SOP	Standard Operating Procedure	VES	Voluntary Early Retirement
SORP	Statement of Recommended Practice	VR	Voluntary Retirement
YEO	Youth Engagement Officer	WM	Watch Manager
YIP	Youth Inclusion Programme	YOT	Youth Offending Team

Document Control:

Active Date	Review date	Author	Department
11/2/13	Creation date	Jackie Sutton	Strategy and Performance

Amendment History

Version	Date	Reasons for Change	Amended by
Draft v1.1			

Reporting

Date of Report	Ref. No.	Meeting
27 th March 2014	CFO /13	Community Safety and Protection Committee

Publication

Date of Publication	Version	Location	Published by



Our Aims:

Excellent Operational Preparedness

We will provide our firefighters with the training, information, procedures and equipment to ensure they can safely and effectively resolve all emergency incidents

Excellent Operational Response

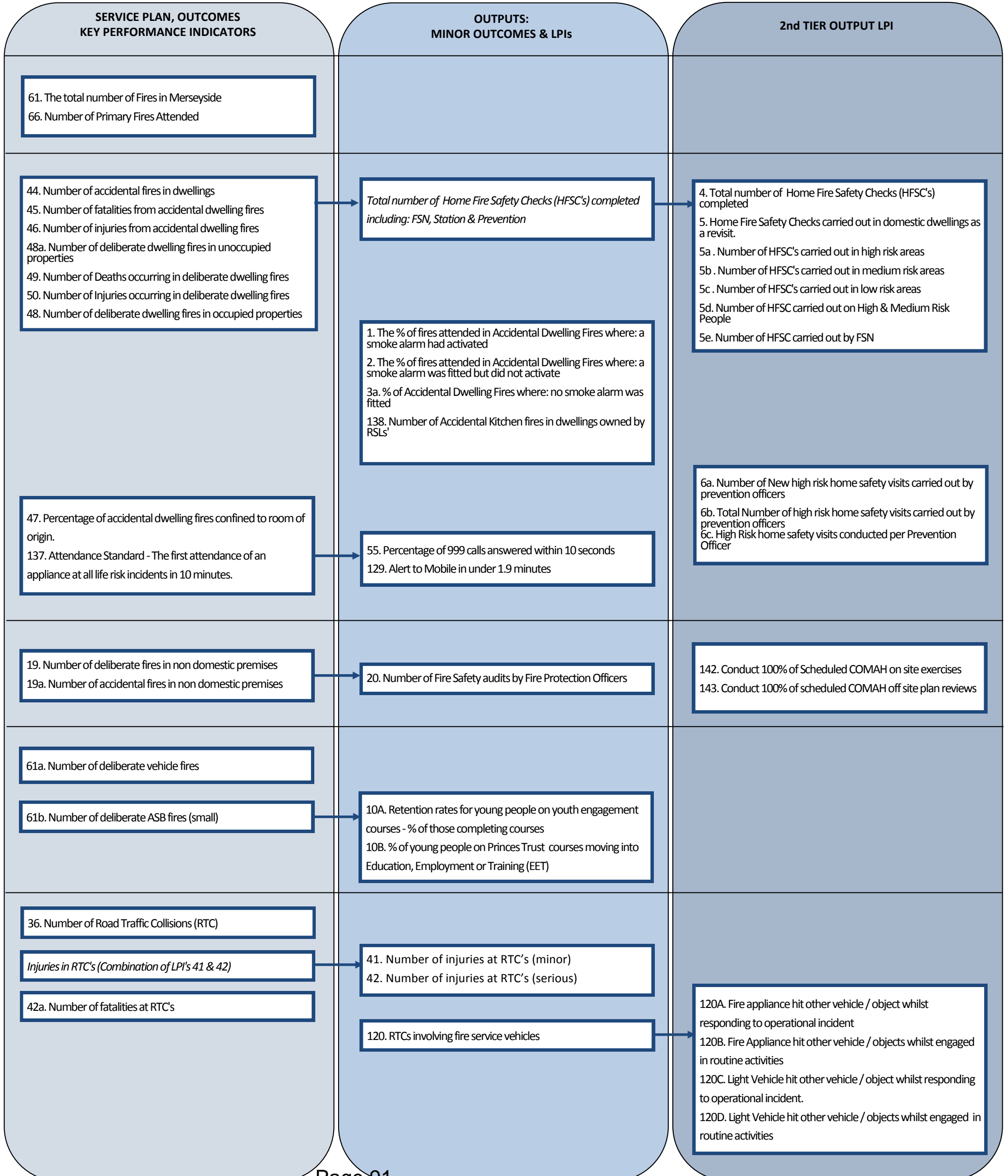
To maintain an excellent emergency response to meet risk across Merseyside with safety and effectiveness at its core.

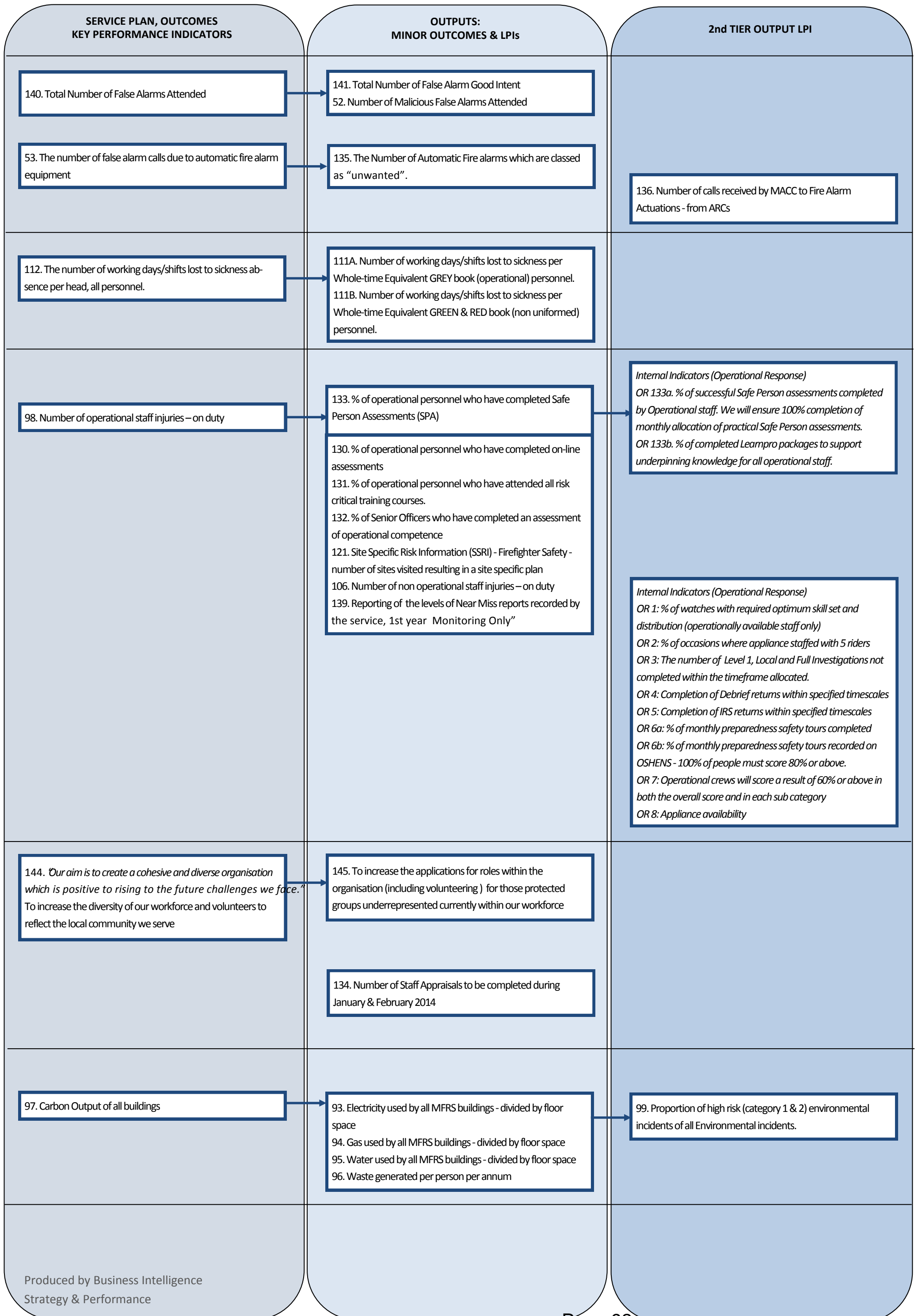
Excellent Prevention and Protection

We will work with our partners and our community to protect the most vulnerable through targeted local risk reduction interventions and the robust application of our legal powers

Excellent People

We will develop and value all our employees, respecting diversity, promoting opportunity and equality for all.





MERSEYSIDE FIRE AND RESCUE AUTHORITY			
MEETING OF THE:	COMMUNITY SAFETY AND PROTECTION COMMITTEE		
DATE:	27 MARCH 2014	REPORT NO:	CFO/034/14
PRESENTING OFFICER	DEPUTY CHIEF FIRE OFFICER		
RESPONSIBLE OFFICER:	DEB APPLETON	REPORT AUTHOR:	JACKIE SUTTON
OFFICERS CONSULTED:	DISTRICT MANAGEMENT TEAMS		
TITLE OF REPORT:	DISTRICT AND STATION COMMUNITY SAFETY PLANS 2014/15		

APPENDICES:	APPENDIX A:	LIVERPOOL DISTRICT PLANS 14/15
	APPENDIX B:	WIRRAL DISTRICT PLAN 14/15
	APPENDIX C:	SEFTON DISTRICT PLAN 14/15
	APPENDIX D:	ST HELENS DISTRICT PLAN 14/15
	APPENDIX E:	KNOWSLEY DISTRICT PLAN 14/15

Purpose of Report

1. To request that Members approve the District Community Safety Plans for 2014/15 attached at Appendix A-E for publication on the website and distribution to stakeholders and partners. These plans reflect an inclusive approach to planning on Districts that has involved a wide range of staff and stakeholders.

Recommendation

2. That Members; approve the District Community Safety Plans for 2014/15 (appendices A-E)] for publication on the website and distribution to stakeholders and partners.

Introduction and Background

3. Community Safety Plans are local plans developed and owned by the Authority's Community Fire Station staff working with their district based Group Manager, Prevention teams and partners. The planning process included structured staff engagement that resulted in a wide range of contributions drawing on local knowledge and experience to set the priorities for the local area. This engagement was enhanced by the views of partners and took into account how their priorities were connected to our own. As a result, the Plans reflect local risks and priorities and set out how the fire station and district based staff will improve outcomes for their communities.

4. District and station teams began the planning process in December 2013, holding a variety of meetings with staff and partners including Local Authority, Police and Health Service staff. At these meetings they established what areas and issues were key priorities for all the partners and developed local plans based on those agreed priorities. The planning process was overseen by the Strategy and Performance Department with input from other Departments. Information was provided to the planning meetings on local demographics, performance, risk and equality and diversity.
5. This year there is one plan for each District which contains all the actions and information for the fire stations within the District. Once approved, the plans will be published on the website and printed versions will be available on stations to allow both staff and visitors to view the priorities for the area and see how the station or district is performing against the targets and actions.
6. Management of performance will be carried out using the Portal and reporting back to Members will be through the Performance and Scrutiny Committee. Performance will also be published on the website.
7. District and station performance is closely monitored by the Performance Management Group and the District Management Teams.

Equality and Diversity Implications

8. Equality Impact Assessments have been completed for each individual District Plan and are attached with the attached Appendices.

Staff Implications

9. There are no staff implications arising from this report, any staff implications resulting from specific actions will be reported separately.

Legal Implications

10. There are no legal implications arising from this report, any legal implications resulting from specific actions will be reported separately.

Financial Implications & Value for Money

11. There are no financial implications arising from this report, any financial implications resulting from specific actions will be reported on separately. Development of the plans included consideration of value for money.

Risk Management, Health & Safety, and Environmental Implications

12. Risk management, environmental matters and health and safety were all considered in the development of these plans.

13. These plans set out in detail how the Service will deliver against its Mission in district and station areas.

BACKGROUND PAPERS

CFO/111/11

GLOSSARY OF TERMS

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LIVERPOOL

Community Safety Plan 2014-15



Introduction by the Liverpool District Manager Richie Davis



Welcome to the Liverpool District Community Safety Plan for 2014-15.

As well as focussing on the fire and rescue related risks in Liverpool this plan reflects our continued role in local Partnerships. We work closely with our key partner agencies; in particular the local Council, Police, Health services and the Voluntary and Faith sectors to deliver improved outcomes for your community. For example; our partners share information with us so we can help reduce risks to the most vulnerable people in Liverpool.

The aim of this Plan is to provide you with an update on our 2013/14 performance and to provide information on our priorities and the actions we will take during the next year to make Liverpool a safer, stronger community.

This Plan should be read in conjunction with the Merseyside Fire and Rescue Authority (MFRA) Integrated Risk Management Plan 2013-16.



Contained within the Community Safety Plan are our main objectives and how these will be implemented and achieved across the District.

1. Maintain and improve staff training, safety and competence
2. Provide an efficient and effective response to emergency incidents
3. Reduce fires, deaths and injuries, road traffic collisions and antisocial behaviour
4. Maintain and improve staff health, fitness and welfare

These objectives are determined by a number of influences including:

- The Fire and Rescue Service Act 2004
- The Fire and Rescue National Framework
- Children and Adult Safeguarding Boards
- Disarm
- Citysafe
- Liverpool Resilience Action Group

Liverpool

Community safety and community risk reduction is a key priority for Liverpool District. We have worked with our strategic and local partners to develop our district and local station community safety delivery plans.

The challenge we face is continuing to deliver safer stronger communities against a backdrop of significant reduction in resources.

We have consulted with a wide range of partners and concluded that many of the vulnerable people and communities we serve can best be targeted by working in collaboration not in isolation or competition. It is for this reason that at the district and local level there will be a renewed emphasis on even closer partnership working to ensure we continue to deliver world class community safety provision.

Liverpool has 469,690 residents and it is the fifth largest UK city, it has 13,800 businesses and 226,000 people work within Liverpool every day. It is a city on the world stage, which in the past decade has undergone an inspiring revival with huge investment in both its city centre and waterfront. However there are significant challenges in many of the residential areas of the city.

The stark reality is that Liverpool is still the most deprived area in England. It is ranked the most deprived local authority area in England (ID2007), the second most deprived authority on employment.

Targeting resources is therefore more important than ever; working together, local campaigns and renewed emphasis on firefighter safety will be Liverpool's guiding principles.



Liverpool Demographics

Liverpool		District Total	% of Merseyside Total	Merseyside Total
Population (mid 2012 estimate)		469690	33.9%	1,385,666
Racial Profile	White: Total	414671	31.8%	1,305,303
	Mixed/multiple ethnic group: Total	11756	56.1%	20,954
	Asian/Asian British: Total	19403	63.8%	30,405
	Black/African/Caribbean/Black British: Total	12308	84.6%	14,552
	Other ethnic group: Total	8277	83.0%	9,975
Age Profile	Age 0 to 15	78,003	31.8%	245093
	Age 16 to 24	68,946	40.8%	168827
	Age 25 to 34	71,734	41.6%	172331
	Age 35 to 49	89,911	32.2%	278882
	Age 50 to 64	78,392	30.0%	261387
	Age 65 to 74	33,573	27.5%	122292
	Age 75 to 84	22,807	28.0%	81512
	Age 85 and over	6,719	27.1%	24790
Long Term Health	Very good or good health	347,322	32.98%	1,053,041
	Fair health	63208	32.75%	193,010
	Bad or very bad health	39,555	36.27%	109,063
Dwellings		199743	33.1%	604,197
Non Domestic Properties		16936	42.6%	39,789
Land Only (KM)		111.58	17.3%	644.78

Rates of Unemployment

District	96/97	97/98	98/99	99/00	00/01	01/02	02/03	03/04	04/05	05/06	06/07	07/08	2008/09	2009/10	2010/11	2011/12	2012/13
Knowsley	13.9%	13.5%	15.7%	11.7%	9.4%	9.0%	9.0%	7.0%	6.8%	7.1%	7.9%	8.2%	8.3%	10.7%	11.6%	12.7%	11.0%
Liverpool	14.9%	12.7%	12.9%	10.6%	10.6%	9.8%	9.4%	8.3%	8.3%	9.0%	9.7%	8.1%	9.8%	12.5%	11.4%	11.8%	11.8%
St Helens	8.9%	6.6%	7.9%	6.4%	7.2%	6.0%	5.7%	5.1%	4.8%	5.2%	5.8%	6.6%	7.6%	8.5%	8.4%	9.4%	7.4%
Sefton	9.7%	7.9%	8.3%	7.6%	6.8%	6.0%	5.6%	5.1%	5.5%	5.5%	6.2%	5.8%	6.5%	8.6%	9.0%	9.3%	8.5%
Wirral	9.6%	7.8%	9.4%	8.0%	8.0%	6.7%	6.3%	5.1%	5.7%	5.5%	6.7%	6.5%	7.3%	8.8%	8.7%	9.0%	7.0%

Working Population 323703

Benefit Type	Liverpool		NorthWest	
	Count	Rate	Count	Rate
Jobseeker's Allowance	19,000	5.9%	182,320	4.0%
ESA and Incapacity Benefits	35,560	11.0%	360,075	7.9%
Lone parents	6,600	2.0%	65,240	1.4%
Other on income	1,615	0.5%	18,075	0.4%
Total Out of Work Benefits	62,775	19.4%	625,710	13.8%

Source: Department for Work and Pensions, May 2013

The Team

Your local Management Team for Liverpool are:



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Joanne Henderson, Prevention Manager
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In the Liverpool District we have 11 appliances and 24 specialist appliances spread across our stations in Kirkdale, Liverpool City Centre, Kensington, Toxteth, Belle Vale, Allerton, Aintree, Speke and Garston, Old Swan and Croxteth.

This allows us to meet our attendance standards in all areas, although the closest appliance will always be sent to any emergency incident.

These stations are staffed by 300 Fire Fighters and 48 Watch Managers.

Within Liverpool district we have two specialist stations at Kirkdale and Croxteth; these two stations can attend incidents within Merseyside and have the capability to attend incidents both nationally and internationally if required.

They have expertise and equipment to deal with a number of different incidents including- Collapsed Buildings, Chemical Spills, Mass Decontamination, Searching Large Areas, Road Traffic Collisions, Rescues from Height, Rescues From Water, Flooding's, Chemical Detection etc.

The specialist vehicles include a Bulk Foam Unit, Breathing Apparatus Support Unit, Urban Search and Rescue Vehicles to a Hovercraft



Community Fire and Rescue Stations



Kirkdale Community Fire Station opened in 2013. It is the Operational Resource Centre for MFRS housing specialist appliances including the HAZMAT (Hazardous Materials) unit, DIM (Detection, Identification and Monitoring) vehicle, Incident Command and Control Unit, Marine and Tunnel Unit and Bulk Foam Units ready to be deployed throughout the region as required.

Kirkdale are the primary response station to support operational hazardous material (Hazmat) incidents within Merseyside and Kirkdale crews support Mass Decontamination and DIM related incidents regionally and nationally.



Liverpool City Community Fire Station is situated on St Annes Street on the outskirts of Liverpool city centre. Liverpool and John Moores Universities have expanded significantly in the city centre, creating demand for more residential premises in the city, along with the attraction of new, and developing, waterfront accommodation.

Further risks within the city centre include many large hotels, the Liverpool One shopping centre and city centre stores, extensive office accommodation, both Mersey tunnels, the underground railway links and Lime Street station.

Community Fire and Rescue Stations



Kensington Community Fire Station area includes Everton, Fairfield and Kensington. All three areas have extremely high levels of deprivation. Kensington and Fairfield being in the top 5% of most deprived areas nationally. These areas have seen an increase in immigration and new communities.

A significant amount of housing clearance has taken place in Everton as part of the Housing Market Renewal Initiative.



Allerton Community Fire Station is situated on Mather Avenue and covers the more affluent suburbs of Liverpool District including Allerton and Mossley Hill. The area is made up of desirable housing areas and includes Calderstones Park. There is a busy shopping area on Allerton Road.

Community Fire and Rescue Stations



Toxteth Community Fire Station is located on Windsor Street and is incorporated in the newly built Toxteth Fire Fit Hub. The Hub is a jointly funded Youth Zone facility which incorporated Toxteth Sports Centre, North West Ambulance and a Fire station.

The station area borders the south of the City Centre and includes the Liverpool Women's Hospital, the Grade 2 listed historic Princes Park. The population is a young one with over a third coming from the Black Minority Ethnic group. Worklessness and deprivation are major problems in the Toxteth area.



Speke and Garston Community Fire Station is located on Speke Hall Avenue in close proximity to Liverpool John Lennon Airport. The station area is bordered to the west by the River Mersey and the inherent risks of a tidal river and sand banks.

Extensive commercial and retail premises are based in the area include Estuary Business Park, Speke Retail Park, bio manufacturing and the Jaguar plant.

Community Fire and Rescue Stations



Old Swan Community Fire Station is located on Queens Drive one of Liverpool's busiest roads. Nearby is the renowned Alder Hey Children's Hospital and Broadgreen Hospital. Building is underway for the new £237m Alder Hey Childrens Hospital near to the existing hospital. There is a large retail park at Edge Lane but the station area is mainly comprised of residential property.



The newly built **Belle Vale Community Fire Station** on Childwall Valley Road was opened in 2013. The station covers the areas of Belle Vale, Childwall and Woolton. There are vast inequalities between these areas with Belle Vale being one of the most deprived areas of the City with unemployment and housing problems.

Woolton is an affluent, mainly residential area with a more aged population, 25% of residents are 65+.

Community Fire and Rescue Stations



Aintree Community Fire Station is on Longmoor Lane. The station covers the areas of Aintree, Old Roan, Walton and Fazakerley. Within the station area there are some extensive and unique risks including Aintree University Hospital, Walton Pain Relief Centre, Walton and Altcourse Prisons and Aintree Racecourse and Equestrian Centre. There is also a large retail park and an industrial park that also has retail outlets.



Croxteth Community Fire Station is situated on Storrington Avenue and covers the Norris Green and Croxteth areas. The Merseyside Fire and Rescue Authorities Training and Development Academy is also based on this site.

The station is the base for MFRS's Search and Rescue Team and as such houses a number of specialist National Resilience appliances and Teams. These include an Urban Search and Rescue (USAR) Team including Canines, an International Search and Rescue Team and Flood Rescue Teams. These appliances, along with the highly trained crews, are available for deployment to incidents nationally and internationally.

The station is co-located with Northwest Ambulance Service's Hazardous Area Response Team (HART) and the benefits of the collaborative approach extend from the training opportunities to the joint working at operational incidents.

Community Fire and Rescue Stations



The **Marine Rescue Unit** is based at the Mersey Ferries Pier Head Landing Stage. The team operates a 10 meter Rigid Inflatable Boat (RIB). The boat uses 'jet' propulsion and carries a range of rescue and emergency equipment providing a fast and effective response to all emergency situations on the River Mersey.

The diverse environment of the Mersey Estuary poses a range of dangers. The Mersey has a tidal range of over 10 meters and as a result has the second fastest tidal flow in the United Kingdom.

The Port of Liverpool handles more than 40 million tonnes of cargo and upwards of 15,000 shipping movements a year. There is also a growing leisure and tourism trade around the river.

Our Performance

The focus for our community safety work has been on identifying the people most vulnerable to fire and then, with our partners, targeting community safety activity towards them. We will continue to work with our partners to further refine the Vulnerable Person's Index to ensure we are targeting the people most at risk of fire in the home.

During 2013/14 we have had a small increase in the number of accidental dwelling fires. To tackle this, we have introduced weekend campaigns in the areas identified as having our most vulnerable residents. This involves bringing appliances from neighbouring stations to carry out many home fire safety visits in a specific area.

During the year we have had an increase in small anti-social behaviour fires. This is in contrast with our performance over the bonfire period when we had a 47% reduction in small anti-social fires compared with 2012/2013. We will be continuing much of the work that contributed to that reduction and operating it throughout the year. This includes the Adopt a Street project and maintaining vigilance and reporting through the environmental impact assessments.

The introduction of the service strategy to reduce unwanted fire signals has contributed to the large reduction in the number of attendances to automatic fire alarm attendances. This has freed up our fire crews to focus on community safety work, visits to high risk premises and training.

We have a comprehensive joined up approach to reducing fires in commercial buildings by bringing fire crews and our specialist Protection department together to reduce risk. Whilst also collecting vital premises information through our Site Specific Risk Information process to ensure crews are familiar with premises should a fire occur. This has contributed to a reduction in fires in commercial building and a fall in the number of firefighter injuries.

If all our work fails to prevent a fire from starting, it is important that safe, effective well prepared firefighters attend quickly to tackle the fire and get families and business back to normal as quickly as possible. We have a relentless focus on training and preparation to reduce the risk to our crews and make sure our crews are highly skilled and proficient in all aspects of firefighting and rescue.



Incidents in Liverpool

Accidental dwelling fires have increased this year, a pattern reflected throughout the county of Merseyside. Our strategy to tackle this is to target the highest priority households who have not had a visit from the fire service.

We do this by identifying our most vulnerable people and areas using the Vulnerable Person Index, referrals from partners agencies and our weekly campaigns.

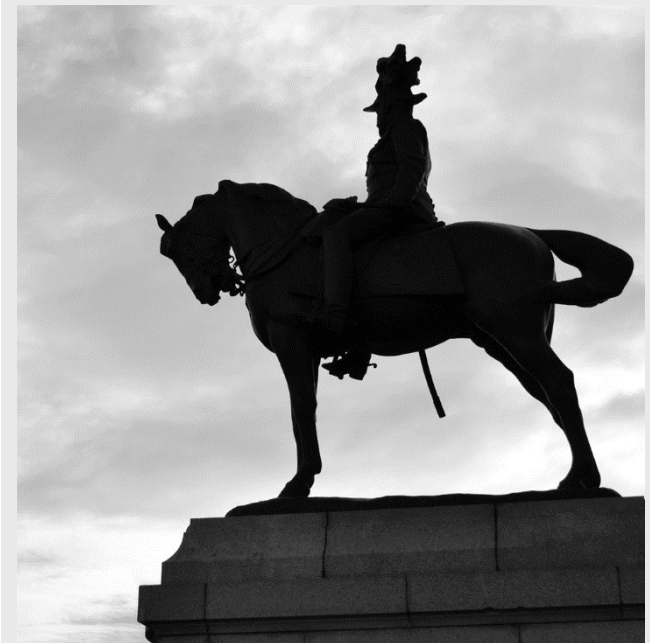
These campaigns involve three or four fire crews working together in an area we have identified as having a higher than average number of people who are more at risk from fire. This way, crews can carry out large numbers of home fire safety checks in a short time.

We have seen a rise in small anti-social behaviour fires. Again our strategy to reduce this is two pronged.

Firstly, we are sharing information with our partners, such as the Police and Council, to correlate where the anti-social behaviour is taking place and mapping it to where the most vulnerable people are in the community and using this information to coordinate our partners work to reduce risk.

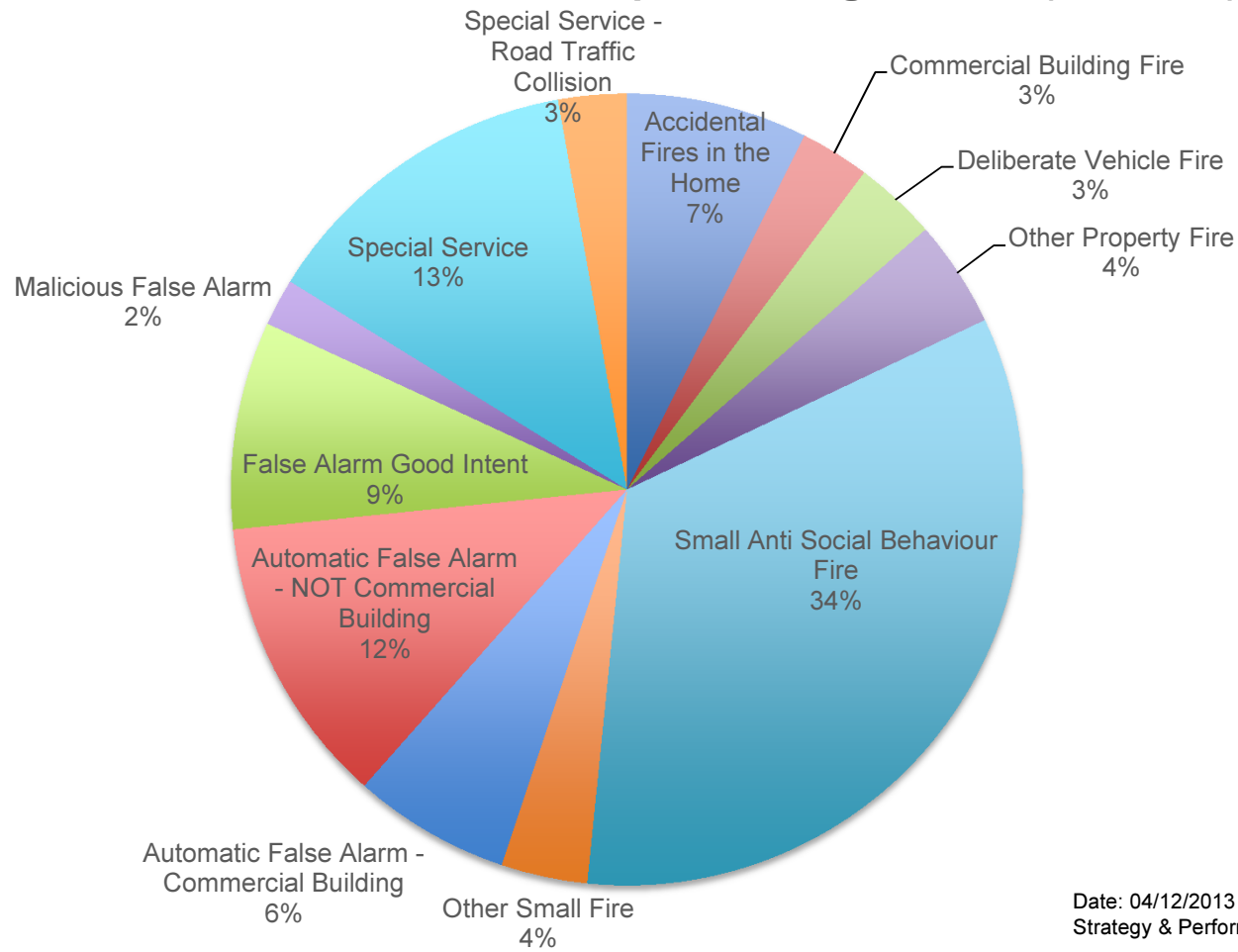
Secondly, many of the initiatives that contributed to our reduction in fires over the bonfire season will be adopted, including Adopt a Street and focused environmental impact assessments.

Our crews are great role models for children and young people. We will use our staff to engage with children and young people on road and pedestrian safety to keep them, and their families, safe on our roads. Our crews will visit schools and colleges and highlight the risks and dangers to young drivers.



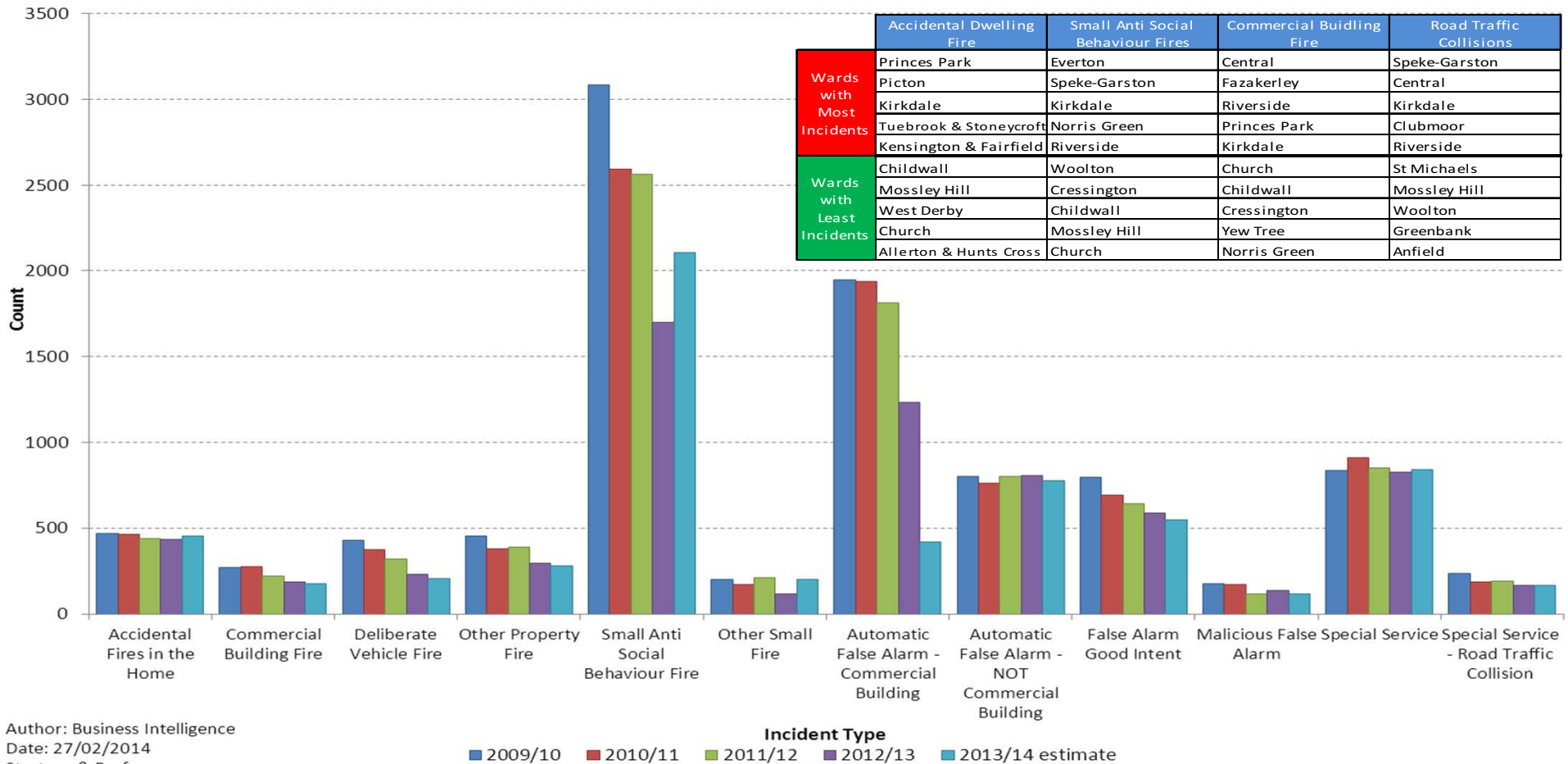
Incidents attended in Liverpool

Incidents attended within Liverpool during 2013/14 (estimate)



Incidents attended in Liverpool

Incidents Attended in Liverpool between 2009/10 - 2013/14 (estimate)



Author: Business Intelligence
Date: 27/02/2014
Strategy & Performance

Our Plans for Liverpool

Our Organisational Objectives:

We have a number of Organisational Objectives that we want to deliver for every area of Merseyside. These are:

To reduce fires, deaths and injuries, road traffic collisions and antisocial behaviour working with partners and the community to protect the most vulnerable people in Merseyside.

To provide an efficient and effective response to all emergency incidents, for all risks across all areas of Merseyside.

To maintain and improve staff training, safety and competence to ensure they can safely and effectively resolve all emergency incidents.

To maintain and improve, staff health, fitness and welfare to ensure our staff are the best they can be.



Our Plans for Liverpool

We have talked to our partners and studied our performance last year and we aim to improve outcomes for Liverpool in 2014/15 by focusing on the following areas:

The sharing of data and information is a key priority for Liverpool to identify risk and target both our own, and our partner's resources at those most in need.

Liverpool District supports and proactively contributes to the six Liverpool Citysafe priorities.

The District Manager for Liverpool chairs the Anti-social Behaviour group who focus on investigating complaints and supporting communities experiencing anti-social behaviour. The group use anti-social behaviour data cross referenced to the Vulnerability Profile to target and support vulnerable people living in areas with high levels of anti-social behaviour and then focussing partnership work in these areas on the people identified.

Liverpool District work closely with its partners on DISARM, a group whose work focuses on the reduction in gun, gangs, knife crime and serious youth violence. The weapon of choice has increasingly become ignitable fuels and the district work closely with police, local authority and sector colleagues to prevent, deter and target harden properties to reduce risk.

The greatest contribution to support the districts targeted approach to identifying the most vulnerable has come through our work with the Adult Safeguarding Board, who have been instrumental in providing information on vulnerable people to support our targeted approach to reducing fire. The district has made good progress with Liverpool Clinical Commissioning group to further improve our focussed approach.

The District Manager sits on Liverpool Resilience Action Group, a partnership role to ensure the Liverpool has suitable and sufficient plans to deal with threats to the regions national infrastructure and that those plans can be effectively executed in the event of a major threat.



Action Plan 2014/15

Strategic Aim	Organisational District Plan Objective	Organisational Actions	Local Actions	Location
Excellent Operational Preparedness We will provide our firefighters with the training, information, procedures and equipment to ensure they can safely and effectively resolve all emergency incidents.	Maintain and improve staff training, safety and competence: Local Performance Indicators 98, 99, 120a, 120b, 120c, 120d, 121, 129, 130, 131, 132, 133, 137, 139	Testing Operational Preparedness against the Standard Operating Procedures and Generic Risk Assessments for locally identified risks on an annual basis.	Each station within Liverpool District will train against identified risks within their station areas as per Site Specific Operational Response Plans.	Whole District
		Complete all Site Specific Risk Information inspections in line with Service Strategy	All stations will complete all allocated Site Specific Risk Information inspections within their station areas. Assistance will be given to City Centre and Speke by surrounding stations. This will include extra time and resources allocated. As part of managing risk within station and Liverpool district and station exercises and site visits will take place on a risk matrix basis.	Whole district
		Complete all water surveys (hydrant inspections) in line with Service Strategy	All Stations will ensure all annual Hydrant surveys are completed.	All stations
		All personnel to attend core risk critical assessments courses during 2013/14	Throughout the calendar year all personnel will complete learning and development to ensure they complete and pass Risk Critical Assessments. Watch Managers will monitor and report on a monthly basis to ensure their staff have completed all their core assessments.	All stations
		All personnel to complete allocated Learnpro packages and on line assessments	All personnel to complete allocated Learnpro and achieve the required pass mark. Watch Managers will monitor and report on a monthly basis to ensure their staff have completed all their Learnpro assessments.	All stations

Action Plan 2014/15

Strategic Aim	Organisational District Plan Objective	Organisational Actions	Local Actions	Location
<p>Excellent Operational Response To maintain an excellent emergency response to meet risk across Merseyside with safety and effectiveness at its core.</p>	<p>Provide an efficient and effective response to emergency incidents:</p> <p>Local Performance Indicators 55, 98, 120a, 129, 130, 131, 132, 133, 98</p>	<p>Maintain acceptable scores during Operational Audit</p> <p>All individual Safe Person Assessments to be completed</p> <p>Achieve Alert to Mobile times within prescribed timescale</p> <p>Manage and reduce accidents and injuries to the lowest achievable level</p>	<p>All personnel will continuously train, learn and develop their skills, knowledge and understanding of service equipment and procedures.</p> <p>All personnel to complete allocated Safe Person Assessments. Watch Managers will monitor and report on a monthly basis to ensure their staff have completed all assessments.</p> <p>Watch Managers will ensure that Alert to Mobile Times are met. Watch Managers will monitor and report on a monthly basis and report if target not met.</p> <p>All staff will follow service guidance, instructions and procedures. All staff will ensure correct Personal Protection Equipment is worn and maintained.</p> <p>All staff will remain vigilant to prevent accidents occurring. Liverpool stations to actively record health and safety in the work place.</p>	<p>All stations</p> <p>All stations</p> <p>All stations</p> <p>All stations</p> <p>All district</p>

Action Plan 2014/15

Strategic Aim	Organisational District Plan Objective	Organisational Actions	Local Actions	Location
<p>Excellent People We will develop and value all our employees, respecting diversity, promoting opportunity and equality for all.</p>	<p>Maintain and improve, staff health, fitness and welfare:</p> <p>Local Performance Indicators 130, 131, 132, 133, 98, 106, 111a, 111b, 112 116, 117, 134</p>	<p>Absence to be managed to lowest achievable levels</p> <p>Completion of appraisals for all staff in January and February</p> <p>Development of staff skills and knowledge through training opportunities</p>	<p>Liverpool District Management Team will ensure absence levels are monitored and service procedures are adhered to.</p> <p>Liverpool District Management Team to ensure all appraisals are completed within specified time scales.</p> <p>Individuals will be set appraisal objectives that will facilitate the station and District plan to achieve organisational aims and objectives.</p>	<p>Liverpool District Management team, Watch Manager</p>
	<p>Unused Local Performance Indicators 93,94,95,96,97,98 Utilities 108, 128 Finance</p>			



WIRRAL

Community Safety Plan 2014-15



Introduction by the Wirral District Manager, Paul Murphy



Welcome to the Community Safety Plan for Wirral for 2014-15.

As well as focusing on the fire and rescue related risks in Wirral, this plan reflects our continued role in local Partnerships. We work closely with our key partner agencies; in particular Wirral Council, Police, Health Services and the Voluntary and Faith Sector to deliver improved outcomes for our community. For example; our partners share information with us so we can help reduce risks to the most vulnerable people in Wirral.

The aim of this plan is to provide you with an update on our performance and activity from 2013/14 and to provide information on our objectives and the actions we will take during the next year to make Wirral a safer, stronger community.

This plan should be read in conjunction with the Merseyside Fire and Rescue Authority (MFRA) Integrated Risk Management Plan 2013-16.



Contained within the Community Safety Plan are our main priorities and how these will be implemented and achieved across the district in 2014/15. Our four main objectives are;

1. Reduce Fires, deaths and injuries, road traffic collisions and anti-social behaviour
2. Provide an efficient and effective response to emergency incidents
3. Maintain and improve staff training, safety and competence
4. Maintain and improve, staff health, fitness and welfare

These priorities are determined by a number of influences including:

- The Fire and Rescue Service Act 2004
- The Fire and Rescue National Framework
- Wirral Borough Council Corporate Plan 2014-16
- Police & Crime Plan 2013-17
- Wirral Health & Wellbeing Strategy 2013-15

Wirral

Wirral is a borough of contrasts; a peninsula of 60 square miles, with 25 miles of coastline, comprising of both urban and rural areas. The population of Wirral is 319, 800 and growing, with 190,000 of working age.

There are 8,000 businesses in Wirral providing employment for 105,800 people across a unique combination of industries.

Merseyside Fire Rescue Service (MFRS) is well prepared to respond to incidents across these complex areas, including oil and chemical works, shipbuilding and docklands, large retail developments, major transport links such as Motorways and the Mersey Tunnels, as well as the growing leisure and tourism industry which this year sees the return of the Open Golf Championship which expects to draw a crowd of over 250,000 people over four days of competition.

Wirral's elderly population is higher than the national average and is growing. This group is particularly vulnerable to fire, with a large proportion of Wirral's fire fatalities over the last 10 years occurring within the over 70 age group.

There are extremes of wealth in Wirral; the affluent West of the borough contrast sharply with the more deprived East. Overall, the levels of deprivation, alcohol and drug misuse are significantly worse than the England average, as are life expectancy rates (there is a difference in life expectancy of 14.6 years for men and 9.7 years for women between the most and least deprived areas) and associated ill health and disability.

There is also a higher prevalence of severe mental illness in Wirral, and high incidence of fuel poverty and dementia. All of these issues increase risk of fire significantly in the home. Alcohol and mental health issues, however, are not isolated to the more deprived wards and a number of related serious fires have occurred in more affluent areas in recent years.



Wirral demographics

Wirral		District Total	% of Merseyside Total	Merseyside Total
Population (mid 2012 estimate)		320229	23.1%	1,385,666
Racial Profile	White: Total	310156	23.8%	1,305,303
	Mixed/multiple ethnic group: Total	3286	15.7%	20,954
	Asian/Asian British: Total	5116	16.8%	30,405
	Black/African/Caribbean/Black British: Total	695	4.8%	14,552
	Other ethnic group: Total	530	5.3%	9,975
Age Profile	Age 0 to 15	59,244	24.2%	245093
	Age 16 to 24	33,735	20.0%	168827
	Age 25 to 34	34,925	20.3%	172331
	Age 35 to 49	65,972	23.7%	278882
	Age 50 to 64	64,057	24.5%	261387
	Age 65 to 74	31,004	25.4%	122292
	Age 75 to 84	20,524	25.2%	81512
	Age 85 and over	6,923	27.9%	24790
Long Term Health	Very good or good health	249,267	23.67%	1,053,041
	Fair health	44086	22.84%	193,010
	Bad or very bad health	23,031	21.12%	109,063
Dwellings		142197	23.5%	604,197
Non Domestic Properties		8039	20.2%	39,789
Land Only (KM)		157.49	24.4%	644.78

Working Population 197380

Benefit Type	Wirral		NorthWest	
	Count	Rate	Count	Rate
Jobseeker's Allowance	7,595	3.8%	182,320	4.0%
ESA and Incapacity Benefits	18,720	9.5%	360,075	7.9%
Lone parents	3,530	1.8%	65,240	1.4%
Others on income	960	0.5%	18,075	0.4%
Total Out of Work Benefits	30,805	15.6%	625,710	13.8%

Source: Department for Work and Pensions, May 2013

Rates of Unemployment

District	1996/97	1997/98	1998/99	1999/2000	2000/01	2001/02	2002/03	2003/04	2004/05	2005/06	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13
Knowsley	13.9%	13.5%	15.7%	11.7%	9.4%	9.0%	9.0%	7.0%	6.8%	7.1%	7.9%	8.2%	8.3%	10.7%	11.6%	12.7%	11.0%
Liverpool	14.9%	12.7%	12.9%	10.6%	10.6%	9.8%	9.4%	8.3%	8.3%	9.0%	9.7%	8.1%	9.8%	12.5%	11.4%	11.8%	11.8%
St Helens	8.9%	6.6%	7.9%	6.4%	7.2%	6.0%	5.7%	5.1%	4.8%	5.2%	5.8%	6.6%	7.6%	8.5%	8.4%	9.4%	7.4%
Sefton	9.7%	7.9%	8.3%	7.6%	6.8%	6.0%	5.6%	5.1%	5.5%	5.5%	6.2%	5.8%	6.5%	8.6%	9.0%	9.3%	8.5%
Wirral	9.6%	7.8%	9.4%	8.0%	8.0%	6.7%	6.3%	5.1%	5.7%	5.5%	6.7%	6.5%	7.3%	8.8%	8.7%	9.0%	7.0%

The Team

Your local Management Team for Wirral are:



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0151 296 4000



Sean McGuinness,
Station Manager
Wallasey & Birkenhead
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Alan Fletcher,
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Steve Gadsdon,
Station Manager Upton & West Kirby
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0151 296 5897



Jenny Welsh,
Wirral District Prevention Manager
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0151 296 6213



Andy Anderson,
Wirral District Protection Manager
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In the district, we have six fire appliances and two specialist appliances spread across our stations in Birkenhead, Bromborough, Heswall, Upton, West Kirby and Wallasey. This allows us to meet our attendance standards in all areas, although the closest appliance will always be sent to any emergency incident.

These stations are staffed by 23 Watch Managers and 112 firefighters.

Our two specialist appliances are a Combined Platform Ladder (CPL), located at Wallasey, and a High Volume Pump (HVP) located at West Kirby.

The Combined Platform Ladder provides high access for rescues from height, access to tall buildings and a platform for the application of large volumes of water onto a fire. The High Volume Pump is a National Resilience asset which can deliver/remove large volumes of water over long distances. It has been used to remove flood water and to provide large volumes of water for firefighting.



Community Fire and Rescue Stations



Birkenhead Community Fire Station is a newly built station in Exmouth Street and serves the communities of Birkenhead and Tranmere, Bebington, Bidston and St James, Claughton, Oxtan, Prenton and Rock Ferry.

The proximity of the station to the water front presents a diverse range of risks within the area, including large scale single and multi-occupancy domestic properties, a large shopping centre, ship builders and repairers, engineering works and a COMAH (Control of Major Accident Hazards) top tier site at Tranmere Oil Terminal. The station area includes the M53, underground railway and the Queensway Tunnel.

Birkenhead Community Fire station has become a hub for local communities, engaging children, families and community groups in fire safety education and the development of life skills. Youth services use the station facilities for Beacon & Prince's Trust courses & activities for the youth of the area.



Bromborough Community Fire Station was opened in 1959 by Viscount Leverhulme. The station covers 5 wards which include Clatterbridge, Bebington, Bromborough, Eastham and Rock Ferry, providing cover to both affluent and socially deprived areas. A large area is populated by commercial and retail properties including the expanding Croft Retail Park.

The area has significant risks within the chemical industry, Clatterbridge Hospital, major road and rail networks including the M53, Unilever, Lady Lever Art Gallery, QE2 Dock, a top tier COMAH site and various risks associated with the River Mersey, which borders the station area.

The local community have use of the station community room and gym to encourage healthier lifestyles and to engage young people in fire safety education and the development of life skills.

Community Fire and Rescue Stations



Heswall Community Fire Station serves the Wirral wards of Heswall, Irby, Pensby and Thingwall, whilst also providing supporting emergency cover for Cheshire in the Neston area.

Heswall has approximately 7 kilometres of coastline. The risk profile of the station area is one that consists of approximately 5000 hectares of a predominantly low risk rural geography of residential housing, farmland and heath land with areas of residential housing. The area also incorporates a significant number of local small to medium business enterprises and important industrial areas such as the Darlington Commercial and Industrial Estate on Chester Road.

Road links are good throughout the wards and include the M53 motorway network and other (Class A/B roads) travel routes to Liverpool and Chester.



Upton Community Fire Station serves the communities of Upton, Greasby, Moreton, Woodchurch, Noctorum and Beechwood.

The Upton station area covers a variety of risks including a high percentage of sleeping risks, including Arrowe Park Hospital and two residential high rise blocks located in Moreton and Woodchurch respectively. In addition to large urban risk, there is also a semi-rural community with a number of small farms and areas of commerce/business such as the North Cheshire Trading Estate.

The M53 motorway system and other high speed roads dissect the station area. In addition to these locations, there are also rural/urban rail links consisting of an electrified third rail line which runs east – west across the north of our area and a non-electrified line which dissects our station area north – south.

Community Fire and Rescue Stations



West Kirby Community Fire Station serves the Wirral wards of West Kirby, Hoylake, Meols, Frankby, and Thurstaston.

The station area is predominantly low risk semi-rural geography containing residential housing, farmland and heathland, but also incorporates a significant number of local small to medium business enterprises and important industrial areas such as the Carr Lane Industrial Estate in Hoylake.

Geographically, the area is bounded on two sides by an estimated 10 kilometres of coastline, which is exposed to estuarial tidal ranges from the River Dee and the River Mersey. Running through the area, originating and terminating at West Kirby is the electrified Wirral Line Merseyrail, with 4 stations and 4 level crossings (1 x automated and 3 x Unmanned) between West Kirby and Meols.



Wallasey Community Fire Station covers the wards of Wallasey, Liscard, New Brighton, Seacombe, Leasowe and Moreton East and some parts of Bidston St James.

The station area includes large residential areas incorporating all types of housing stock, commercial premises in and around the town centres, leisure facilities at the seaside resort of New Brighton, the Kingsway Tunnel, M53 motorway, rail links and stations. The station area is bordered by the River Mersey and inherent risks associated with a tidal river including severe flooding and the River Mersey ferry terminals.

The Wirral Prevention and Protection Team are based at Wallasey Fire Station. There is a Heartbeat gym, Youth Hub and community room at the station.

Incidents in Wirral

The charts show the breakdown of incidents and how they are distributed across Wirral's station areas. Accidental fires in the home and anti-social behaviour fires are found mostly in the built up urban areas of Birkenhead and Wallasey. However, it is interesting to see the even spread of Road Traffic Collisions across the Borough which makes targeting very difficult. Figures have shown a gradual reduction in incidents with a corresponding decline in serious injuries.

On investigation we also discovered there was an increase in fires which spread from garden bonfires to residential properties. We initiated a campaign along with key partners to warn of the dangers of burning off garden waste and we have since seen a decrease in the numbers of incidents of this nature.

We will continue to support the business community in further reducing the number and impact of fires in commercial premises which have been falling year on year, and continue to work alongside our colleagues in Merseyside Police to reduce the number of Deliberate Vehicle Fires across Wirral where we have witnessed a year on year increase since 2011/12.

MFRS continue to develop our Automatic Fire Alarm (AFA) Strategy which has successfully reduced the number of attendances at AFAs to an all-time low, enabling stations to be more productive within the working day.

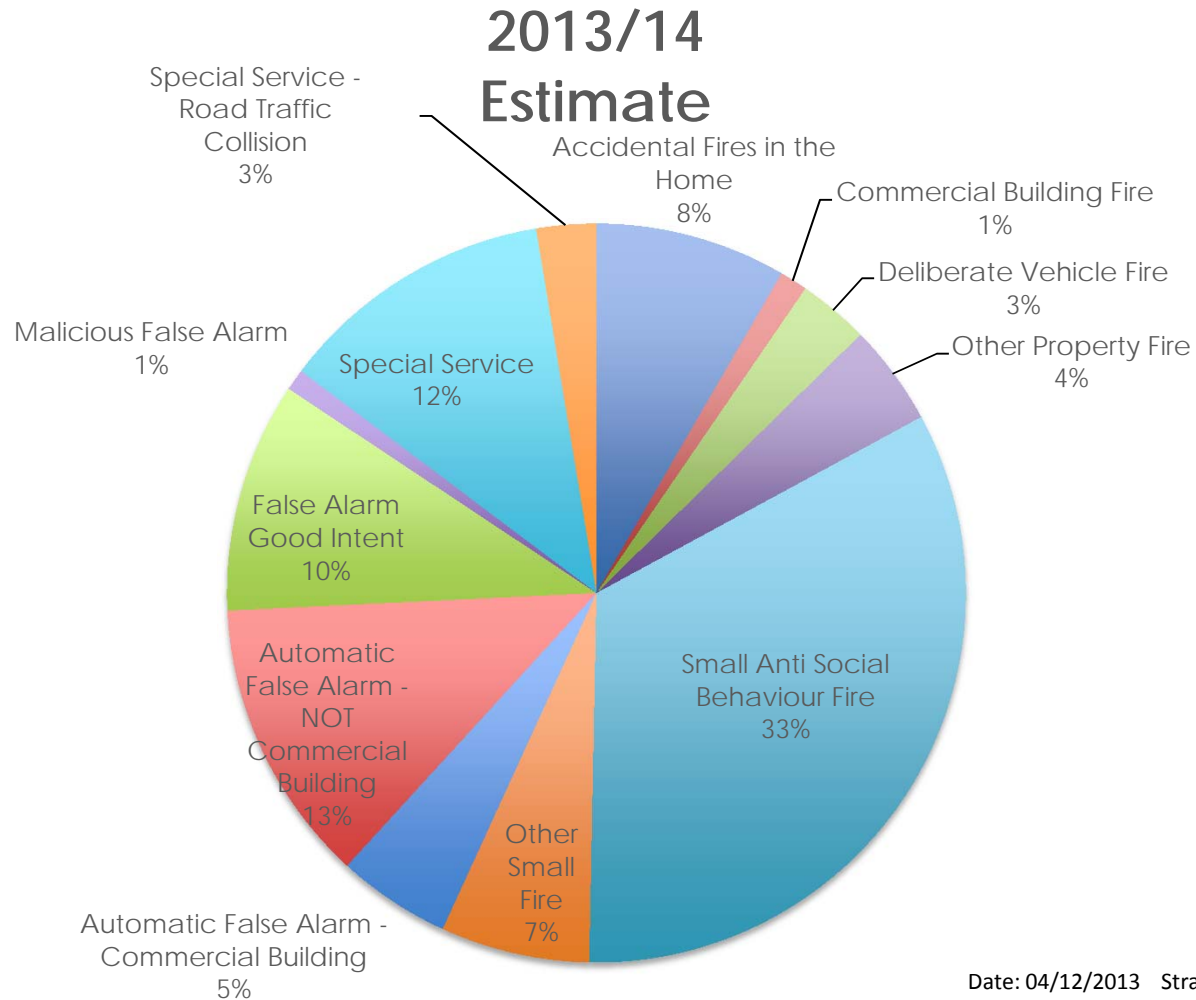
To maintain the very high standards of operational competence expected of our staff, fire crews continue to prepare and respond to emergencies through operational training on and off station or through Crew Based Training at our Training and Development Academy.

This has been underpinned by the introduction of Operational Station Audits, the introduction of Monitoring Officers at incidents and through Safe Person Assessments (SPA's) which examine individual fire fighter competence against risk critical items of frontline equipment.

To evaluate our Operational Preparedness and Response, MFRS carry out a comprehensive programme of off-site exercises. For example, a large multi-agency exercise was held at Nustar Eastham Ltd which tested both the on-site and off-site plans for a serious incident, which was very successful.



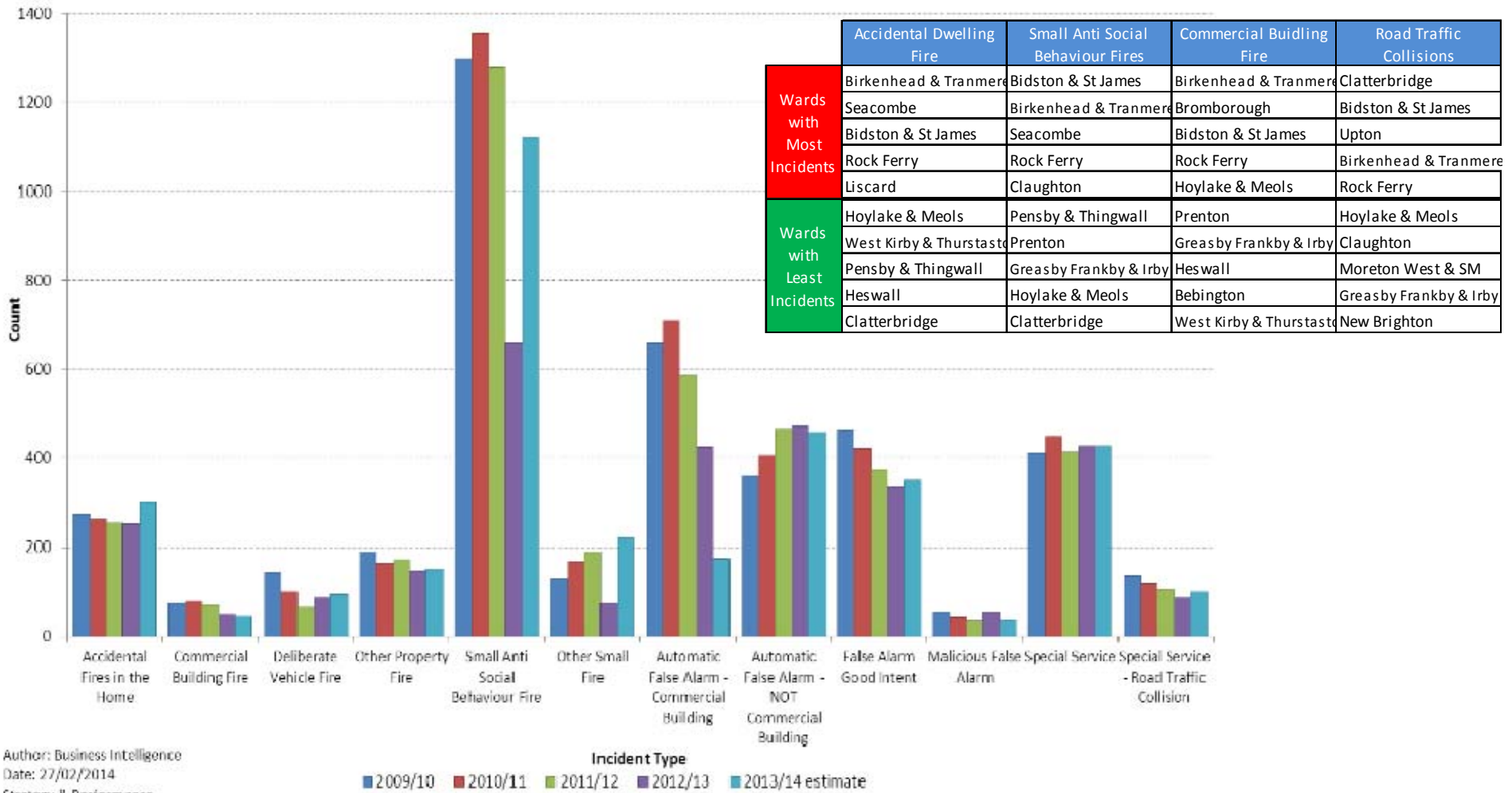
Incidents attended in Wirral



Date: 04/12/2013 Strategy & Performance

Incidents attended in Wirral

Incidents Attended in Wirral between 2009/10 - 2013/14 (estimate)



Our Performance

In 2012/13 we saw a gradual reduction in fires in the home, but in 2013/14 these have started to rise again. Wirral experiences very low numbers of serious injuries from fire and these have fallen to only 1 in 2012/13. However, we do see around two fatalities per year despite our comprehensive Community Safety Strategy.

The winter month of January saw the greatest number of fire deaths. There is no bias towards gender, but when analysed, the four age groups at greater risk are the 40-44, 45-49, 75-79 and 80-84 groups.

An analysis of the lifestyles of victims has been conducted using customer insight community profiling which identified one distinct segmentation of "residents living in privately owned properties" who either live alone or were alone at the time of the fire.

The majority of ignition sources in fatal fires were as a result of "smoker's materials" and there is a similar pattern when alcohol consumption is taken into account.

We are working closely with our partners to identify vulnerable and at risk residents who share these factors, many of whom live outside areas designated as being at high risk of fire.

Wirral still experiences a very high proportion of kitchen fires due to cooking left unattended. We focus closely on this aspect of fire safety during Home Fire Safety Checks and it is reassuring to find that due to the early warning given by fitted smoke alarms, most of these fires require little or no fire-fighting action on arrival, thus increasing safety for both residents and fire fighters.

After an exceptionally low figure for incidents of anti-social behaviour fires in 2012/13, we have continued with further reductions over the 2013 bonfire period with a huge 49% reduction in incidents. This follows reductions of 36% in 2011 and 37% in 2012 which has made this period much calmer and safer for Wirral residents and has been achieved by intensive work with Merseyside Police, Magenta Living, Wirral Anti-social Behaviour Team and our other key partners.



Last year, Wirral's Operational Staff visited over 9000 homes to carry out Home Fire Safety Checks where smoke alarms are fitted and safety advice delivered to residents. We continue to target those at higher risk of fire and closely scrutinise our performance every quarter to ensure our plans are effective. To promote our safety activities we have introduced 'themed' open days across Wirral Fire Stations, a recent event being held at Birkenhead Fire Station to coincide with Older Person's Day, where we invited partner agencies along to showcase the services available to our older residents, whilst reinforcing our own fire safety advice. MFRS will continue to innovate and find alternative ways of reaching and supporting people within local communities who are socially isolated.

We continue to work closely with the Department of Adult Social Services (DASS), Children and Young Peoples Department (CYPD) and Public Health to identify and assist our most vulnerable residents. We have created the role of Fire Community Safety Officers within Wirral and have embedded these Officers into our partner organisations to look at Road Traffic Collisions, Anti-social Behaviour, Youth Engagement, Health along with the Wirral 'Intensive Family Intervention Programme' (IFIP) who work with 'troubled families' in Wirral.

Our Plans for Wirral

Our Organisational Objectives:

We have a number of Organisational Objectives that we want to deliver for every area of Merseyside. These are:

- *To reduce fires, deaths and injuries, road traffic collisions and anti-social behaviour working with partners and the community to protect the most vulnerable people in Merseyside*
- *To provide an efficient and effective response to all emergency incidents, for all risks across all areas of Merseyside*
- *To maintain and improve staff training, safety and competence to ensure they can safely and effectively resolve all emergency incidents*
- *To maintain and improve staff health, fitness and welfare to ensure our staff are the best they can be.*



Our Plans for Wirral

We have talked to our partners and studied our performance last year and we aim to improve outcomes for Wirral in 2014/15 by focusing on the following areas:

Our Local Priorities:

The MFRS Wirral Community Safety Plan supports Wirral Council's move to four constituency areas and the planning process outlined the level of community risk in each of those areas, and works towards identifying those who are most vulnerable or at risk from fire. The plan is linked to a number of key factors such as social demographics, historical incident data and social deprivation in order to target our local community safety strategies to prevent fire more effectively and the plan is underpinned by an Equality Impact Assessment.

Our local fire stations are all dedicated "Safe Havens" and have also become a hub for local communities, with children, families and a diverse range of community groups all using our resources; whether it be our kitchens to promote independence and cook food safely, or our gyms to encourage healthier life styles or through our personnel engaging with young, old, and vulnerable people alike to promote health and wellbeing to reduce Wirral's health inequalities whilst continuing to deliver key fire safety and social responsibility messages.

We recognise that to truly respond to the needs of Wirral's communities, we need to understand them, their problems, concerns and challenges and we need to shape our service to respond to those needs efficiently and effectively by working together with our community and our key partners.

We will continue to deliver MFRS's Organisational Aims and promote and understand the strategic priorities of key partners through the development of constituency level partnerships and local contacts at a station level.

We will continue to mutually share information with partners at a local level assisting in the identification of vulnerable people within Wirral's communities to ensure a targeted approach approach to Home Fire Safety Checks, Hotspot Campaigns and we will continue to deliver community re-assurance following any significant incidents to reduce fires, death and injuries, road traffic collisions and anti-social behaviour.

We aim to enhance our contribution to collaborative working through the promotion and delivery of local, national and seasonal safety campaigns, linked to historical incident data.

We will continue to support and deliver both fire related and community engagement activities within the community to promote joint initiatives.

We will continue to deliver educational workshops to our partner organisations and within the community to identified vulnerable groups.

We will work with the public, private, voluntary and faith sectors to build relationships at a local level to identify joint training, familiarisation and Site Specific Risk information to ensure our own staff are provided with the a high level of training, information, and equipment to ensure they can safely and effectively resolve all emergency incidents.

We will identify void properties and build-up of combustibles through Environmental Impact Assessments and refer through to the appropriate partner organisation for action.

We will continue to support the Wirral business community in reducing the impact of fires on commercial premises, along with working alongside our partners to strengthen Wirral's community resilience.

Action Plan 2014/15

Strategic Aim	Organisational District Plan Objective	Organisational Actions	Local actions	Location
Excellent Operational Preparedness We will provide our firefighters with the training, information, procedures and equipment to ensure they can safely and effectively resolve all emergency incidents.	Maintain and improve staff training, safety and competence: Local Performance Indicators 98, 99, 120a, 120b, 120c, 120d, 121, 129, 130, 131, 132, 133, 137, 139	Testing Operational Preparedness against the Standard Operating Procedures and Generic Risk Assessments for locally identified risks on an annual basis.	Complete all training as assigned in the Station Training Calendar and test against locally identified risks.	All Stations
		Complete Site Specific Risk Information inspections in line with the Service strategy.	Complete Site Specific Risk Information on all allocated sites in station area and allocated Merseyside category 1 and 2 sites during 2014/15.	All Stations Protection Department
		Complete water surveys (hydrant inspections) in line with the Service strategy.	Ensure that water Surveys are completed within the prescribed timescales.	All Stations
		All personnel to attend core risk critical training courses during 2013/14.	All personnel to attend the core risk critical training (Training and Development Academy) courses during 2014/15.	Wirral District
		All personnel to complete allocated Learn Pro packages and online assessments.	All personnel to complete allocated Learn Pros and achieve the required level of competence.	Wirral District

Action Plan 2014/15

Strategic Aim	Organisational District Plan Objective	Organisational Actions	Local actions	Location
Excellent Operational Response To maintain an excellent emergency response to meet risk across Merseyside with safety and effectiveness at its core.	Provide an efficient and effective response to emergency incidents: Local Performance Indicators 55, 98, 120a, 129, 130, 131, 132, 133, 98	All operational crews will aspire to achieve an Operational Assurance Team daily audit result of 100%.	All stations to secure a score of 60% or above in all sub categories will also be deemed as a competent performance with minor development areas.	All Stations
		All individual Safe Person Assessments (SPA's) to be completed.	All personnel to complete allocated Safe Person Assessments	All Stations
		Achieve Alert to Mobile times within prescribed timescale.	To ensure that resources are mobile to calls within prescribed time limits.	All Stations
		Manage and reduce accidents and injuries to the lowest achievable level.	Ensure compliance with relevant Health and Safety legislation. Ensure station preparedness and Health and Safety audits are completed and outcomes are actioned.	Wirral District
			Ensure that all operational personnel carry out fitness training.	Wirral District

Action Plan 2014/15

Strategic Aim	Organisational District Plan Objective	Organisational Actions	Local actions	Location
Excellent Prevention and Protection We will work with our partners and our community to protect the most vulnerable through targeted local risk reduction interventions and the robust application of our legal powers.	Reduce fires, deaths and injuries, road traffic collisions and anti-social behaviour:	Reduction in the number of accidental dwelling fires and resultant injuries and fatalities through intelligent targeting of risk in the home using the home fire safety check.	We will continue to deliver Organisational Aims and promote and understand the strategic priorities of key partners through the development of constituency level partnerships and local contacts at a station level.	Wirral District
	Local Performance Indicators 1, 2, 3, 4, 5, 5a, 5b, 5c, 5d, 5e, 6a, 10a, 10b,10c, 19, 19a, 20, 36, 41, 42, 42a, 44, 45, 46, 47, 48, 48a, 49, 50, 52, 53, 61, 61a, 61b, 66, 135, 136, 138, 121,	The reduction of Arson and anti-social behaviour through seasonal pre-planning and arson/hate crime risk assessment and intelligence led target hardening.	We will continue to mutually share information with partners at a local level to identify vulnerable persons within Wirral’s communities to ensure a targeted approach to Home Fire Safety Checks, Hotspot Campaigns and we will continue to deliver community re-assurance following any significant incidents to reduce fires, death and injuries, road traffic collisions and anti-social behaviour.	Wirral District
	Enhance Road Safety through education and engagement with young drivers most at risk.	We will continue to support and deliver both fire related and community engagement activities within the community to promote joint initiatives.	Wirral District	
	We aim to enhance our contribution to collaborative working through the promotion and delivery of local, national and seasonal safety campaigns, linked to historical incident data.	Wirral District		
	We will identify void properties and build-up of combustibles through Environmental Impact Assessments and refer through to the appropriate partner organisation for action.	Wirral District		
	We will continue to deliver educational workshops to our partner organisations and within the community to identified vulnerable groups.	Wirral District		
	We will work with the public, private, voluntary and faith sectors to build relationships at a local level to identify joint training, familiarisation and Site Specific Risk information to ensure our own staff are provided with the a high level of training, information, and equipment to ensure they can safely and effectively resolve all emergency incidents.	Wirral District		

Action Plan 2014/15

Strategic Aim	Organisational District Plan Objective	Organisational Actions	Local actions	Location
<p>Excellent People We will develop and value all our employees, respecting diversity, promoting opportunity and equality for all.</p>	<p>Maintain and improve, staff health, fitness and welfare:</p>	<p>Improve business fire safety in compliance with Regulatory Reform Order (Fire Safety) 2005. Through the application of the Fire Protection Policy and the risk based inspection programme.</p>	<p>We will continue to support the Wirral business community in reducing the impact of fires in commercial premises, along with working alongside our partners to strengthen Wirral's community resilience.</p>	
	<p>Local Performance Indicators 130, 131, 132, 133, 98, 106, 111a, 111b, 112 116, 117, 134</p>	<p>Absence to be managed to lowest achievable levels.</p>	<p>To deliver a reduction in sickness across the Wirral District.</p>	<p>Wirral Managers</p>
		<p>Completion of appraisals for all staff in January and February.</p>	<p>Ensure 100% completion of quality Values Based Appraisals at all levels within Wirral.</p>	<p>Wirral Managers</p>
		<p>Development of staff skills and knowledge through training opportunities.</p>	<p>Training and support will be provided to meet development needs including those identified in individual personal development plans.</p>	<p>Wirral Managers</p>



SEFTON

Community Safety Plan 2014-15



Introduction by the Sefton District Manager Rob Pritchard



Welcome to the Sefton Community Safety Plan for 2014-15.

As well as focussing on the fire and rescue related risks in Sefton, this plan reflects our continued role in local Partnerships. We work closely with our key partner agencies, in particular Sefton Council, Police, Health services, Voluntary and Faith sectors to deliver improved outcomes for your community.

For example, our partners share information with us so we can help reduce risks to the most vulnerable people in Sefton.

Thank you for taking the time to read our Community Safety Plan. The aim of this Plan is to provide you with an update on our performance and activity from 2013/14 and to provide information on our objectives and the actions we will take during the next year to make Sefton a safer, stronger community.

This Plan should be read in conjunction with the Merseyside Fire and Rescue Authority (MFRA) Integrated Risk Management Plan 2013-16.



Contained within the Community Safety Plan are our main objectives and how these will be implemented and achieved across the District for 2014/15. Our four main priorities are;

- Reduce Fires, deaths and injuries, road traffic collisions and antisocial behaviour
- Provide an efficient and effective response to emergency incidents
- Maintain and improve staff training, safety and competence
- Maintain and improve, staff health, fitness and welfare

These priorities are determined by a number of influences including:

- The Fire and Rescue Service Act 2004
- The Fire and Rescue National Framework
- Sefton Health and Well Being Strategy
- Police and Crime Plan 2013-2017
- Sefton Council's Corporate Plan

Sefton

Sefton is one of the five districts comprising the Merseyside metropolitan area, at the heart of the wider Liverpool City Region. Created in 1974, Sefton is a surprisingly rich and diverse area covering 153 square kilometres. Our boundary commences at the heavily commercialised/ industrialised area around the Port of Liverpool in South Sefton and follows the coast line to Southport in the north of the borough, which is an important tourist destination.

To the south of the borough there are areas of derelict land, however, new developments in and around the Freeport area include improving local housing and a significant port expansion development. Bootle also supports a large office quarter together with some light industry.

There are further densely populated but generally wealthier suburbs towards the north, including Crosby, Formby, Southport and Maghull. These are interspersed with extensive areas of high-grade agricultural land and scientifically important wild habitat, which includes the beaches of Formby and Southport.

Population forecasts published in 2012 indicate Sefton has one of the highest proportions of older residents nationally and there are also stark social and health inequalities within Sefton. South Sefton has significantly higher levels of deprivation, child poverty, worklessness and crime and disorder. Within the areas of South Sefton that are most deprived, average life expectancy is 11 years less than in the more affluent parts of the Borough. MFRS data suggests that these groups are also more at risk from fire and we will therefore work with partners to respond to and reduce risk.



Sefton Demographics

Sefton		District Total	% of Merseyside Total	Merseyside Total
Population (mid 2012 estimate)		273697	19.8%	1,385,666
Racial Profile	White: Total	266741	20.4%	1,305,303
	Mixed/multiple ethnic group: Total	2820	13.5%	20,954
	Asian/Asian British: Total	2719	8.9%	30,405
	Black/African/Caribbean/Black British: Total	796	5.5%	14,552
	Other ethnic group: Total	714	7.2%	9,975
Age Profile	Age 0 to 15	47,284	19.3%	245093
	Age 16 to 24	29,049	17.2%	168827
	Age 25 to 34	28,107	16.3%	172331
	Age 35 to 49	54,911	19.7%	278882
	Age 50 to 64	56,089	21.5%	261387
	Age 65 to 74	28,391	23.2%	122292
	Age 75 to 84	19,786	24.3%	81512
	Age 85 and over	6,080	24.5%	24790
Long Term Health	Very good or good health	211,816	20.11%	1,053,041
	Fair health	39046	20.23%	193,010
	Bad or very bad health	18,835	17.27%	109,063
Dwellings		121072	20.0%	604,197
Non Domestic Properties		7536	18.9%	39,789
Land Only (KM)		153.70	23.8%	644.78

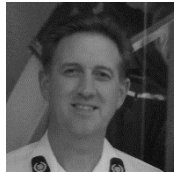
Working Population 167519

Benefit Type	Sefton		NorthWest	
	Count	Rate	Count	Rate
Jobseeker's Allowance	7,435	4.4%	182,320	4.0%
ESA and Incapacity Benefits	14,280	8.5%	360,075	7.9%
Lone parents	2,220	1.3%	65,240	1.4%
Others on income	705	0.4%	18,075	0.4%
Total Out of Work Benefits	24,640	14.7%	625,710	13.8%

Source: Department for Work and Pensions, May 2013

The Team

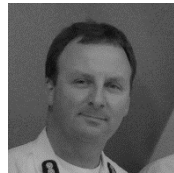
Your local Management Team for Sefton are:



Rob Pritchard
Group Manager
(District Manager)
robpritchard@merseyfire.gov.uk
0151 296 4000



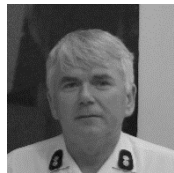
Ben Ryder
Station Manager (Deputy District Manager)
benryder@merseyfire.gov.uk
0151 296 4429



Mark Jones
Station Manager
District Manager
markjones@merseyfire.gov.uk
0151 296 4429



Jennifer Taylor
District Prevention Manager
jennifertaylor@merseyfire.gov.uk
0151 296 6729



Dave Martin
Watch Manager
District Protection Manager
davidmartin@merseyfire.gov.uk
0151 296 4525

In the Sefton District we have 5 appliances and 1 specialist appliance spread across our stations in Bootle and Netherton, Crosby, Formby and Southport. This allows us to meet our attendance standards in all areas, although the closest appliance will always be sent to any emergency incident.

These stations are staffed by 104 Response Staff (*19 Watch Managers and 85 firefighters*).

Southport also has an aerial appliance that is used for high rise rescue.

The Sefton Community Protection Department, who work with commercial and industrial premises to ensure compliance with relevant Fire Safety Legislation (6 staff), are based in Bootle and Netherton as are the Community Prevention Department (6 staff), who deliver specialist prevention activity to more vulnerable members of our communities.



Community Fire and Rescue Stations



Bootle and Netherton Community Fire Station, opened in 2013, is situated on the main arterial route from Liverpool City Centre to the north of the borough. The station area includes large residential areas such as Thornton, Ford, Litherland, Netherton, Maghull and Lydiate. Risks in these areas vary from residential and rural to large factory estates, retail parks, care homes and specialist homes for the elderly and children with disabilities.

Heavy goods and light electric rail lines, plus the heavily used Southport commuter route (A565), the A5036 which carries significant container traffic to the Seaforth Container base and the busy convergence of the M57 and M58 at Switch Island, makes a very busy road and rail network.

Youth engagement, including the Prince's Trust and Duke of Edinburgh schemes, operate from this Community Fire Station. There are facilities that can, by arrangement, be used by partners and community groups.



Crosby Fire Station areas includes Crosby, Seaforth, Waterloo, Blundellsands and Litherland. It is a heavily urbanised area with all types of housing stock from large Victorian mansions to high rise blocks. There are several factory estates, a British Gas storage facility, the Royal Seaforth Container Terminal, Gladstone Docks and a growing Freeport area. The Port is expanding its container terminal (Liverpool 2), which will create more work and prosperity in the area.

There is significant road traffic throughout the station area and there are four commuter rail stations including the main rolling stock repair depot at Hall Road. The Sefton Coastline runs the entire length of the station area with the unique risks associated with beaches and water.

Further life risks include several residential care premises, small to large hotels, seven multi-story tower blocks and a private hospital. Some of the building stock dates from the 1800's and are of historical interest.

Community Fire and Rescue Stations



Formby Community Fire Station, opened in 2013, covers mainly rural risks from Ainsdale to Hightown but with considerable suburban residential concentrations, an operational and training RAF base, Altcar Barracks and Rifle Range, specialist nursing homes, several residential care homes, some light industrial/retail estates, a permanent traveller caravan site, static caravan parks and road and rail risks running through the length of the Station area.

Of particular note is the busy Southport by pass which is subject to several high speed collisions each year. The Sefton coastline has 13 square km of pine forest forming the National Trust and English Heritage conservation areas, which are of special scientific interest with some fragile animal and plant species. The area is used throughout the year by visitors and is particularly busy during the summer months right along the coast and due to significant water shortage the area can have significant wild land fires.

North West Ambulance Service also works from this building. There are additional facilities that can, by arrangement, be used by our local partners and community groups.



Southport Community Fire Station area is predominantly a holiday resort with a population that increases significantly during the summer months with visitors counted in the millions and associated leisure facilities. The area boasts a marine lake and a pier which runs some distance out into the sea, and an extensive beach with sinking sands, which are a risk to the unwary.

The area is mainly urban with some rural and light industrial risk but extensive retail developments. The residential risks are pre and post war housing with many properties converted into multi-occupation units. There is a major General Hospital with both emergency and spinal injury departments. There are many listed buildings highlighting Southport's Victorian heritage.

The area is known for its generally affluent retired elderly population living in rest or nursing homes but the demographics are changing, with a growing Eastern European community and an increasing number of transient people living in temporary rented accommodation.

Our Performance 2013/14

Sefton Stations have broadly delivered well across all targets supported by both Prevention and Protection together with external partners in the 2013/14 Community Safety Plan. Of particular note has been the number of Home Fire Safety Checks carried out by operational crews where the target has been exceeded significantly across the district, despite the reduction of one fire appliance due to budget cuts.

Community engagement hours are also worth mentioning as they encompass activity for home fire safety checks, seasonal targeted campaigns such as Bonfire (reduction of antisocial behaviour fires) Beach Safe (safety and education of visitors to the Sefton Coastline and pine woods reduction of antisocial behaviour/fires) and Rimrose Valley Country Park (reduction of antisocial behaviour/fires).



Inter department and multi-agency partnerships have this year delivered outstanding results which have contributed to Sefton maintaining its performance against shared goals and outcomes. There was an early spike in antisocial behaviour fires within Rimrose Valley Country Park and the replication of the Beach Safe model allowed partners to quickly target and impact upon emerging issues.

Stations have visited residential care homes in 2013-14 to inform and educate in relation to risks identified nationally for these premises. Both Formby and Bootle and Netherton have completed their visits and Crosby and Southport will complete early next year. Sefton has proportionally the most elderly group of residents within Merseyside and the most registered residential care homes.

Care Home visits by crews are supported, where required, by the Fire Protection Officers who ensure compliance with the Regulatory Reform (Fire Safety) Order (2005). Crews have also ensured response readiness through training to maintain skills and Site Specific Risk Intelligence visits to ensure that responding crews understand the nature and complexity of risks within Sefton.



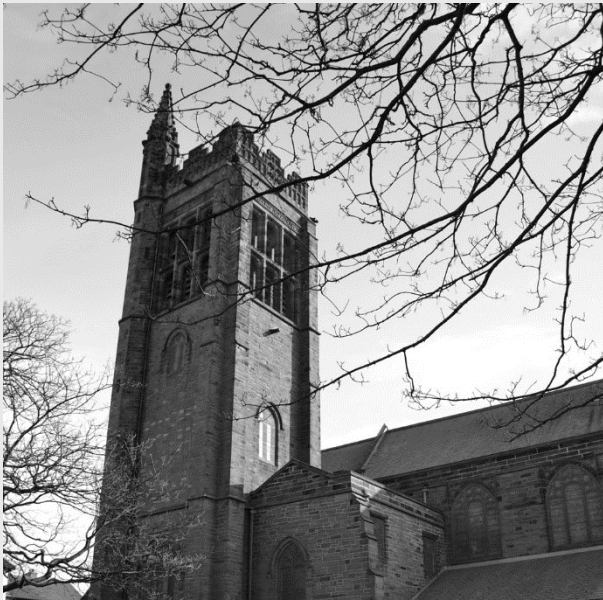
However, there are areas where we have not been able to maintain the overall performance, accidental dwelling fires are slightly above target due to a larger than expected number of kitchen/cooking fires.

Crews will target education through home fire safety checks to reduce this type of incident.

A first quarter spike in anti-social behaviour fires, saw over 400 fires set which was double what we would expect over this period. However performance has improved in targeting problem areas supported by partners.

Incidents in Sefton

Priorities within Sefton 2013-14 were to reduce accidental dwelling fires, reduce secondary fires, improve road safety and reduce anti-social behaviour. The data in the attached charts give a breakdown of the range and number of incidents we attended across Sefton in 2012-13.



Overall Sefton continues to be a great place to live but we are mindful that accidental dwelling fires occurred in all station areas, with a significant increase in kitchen fires in areas such as Formby and Southport which has been targeted through home fire safety checks.

Road traffic collisions range from high speed serious incidents on the major high speed routes, such as those around Bootle and Netherton, the Formby by-pass and the Coast Road. However, we have seen a number of relatively low speed incidents involving mainly, but not exclusively, older drivers across the whole borough. Road safety education through engagement with schools, colleges and 60+ groups are assisting to reduce incidents.

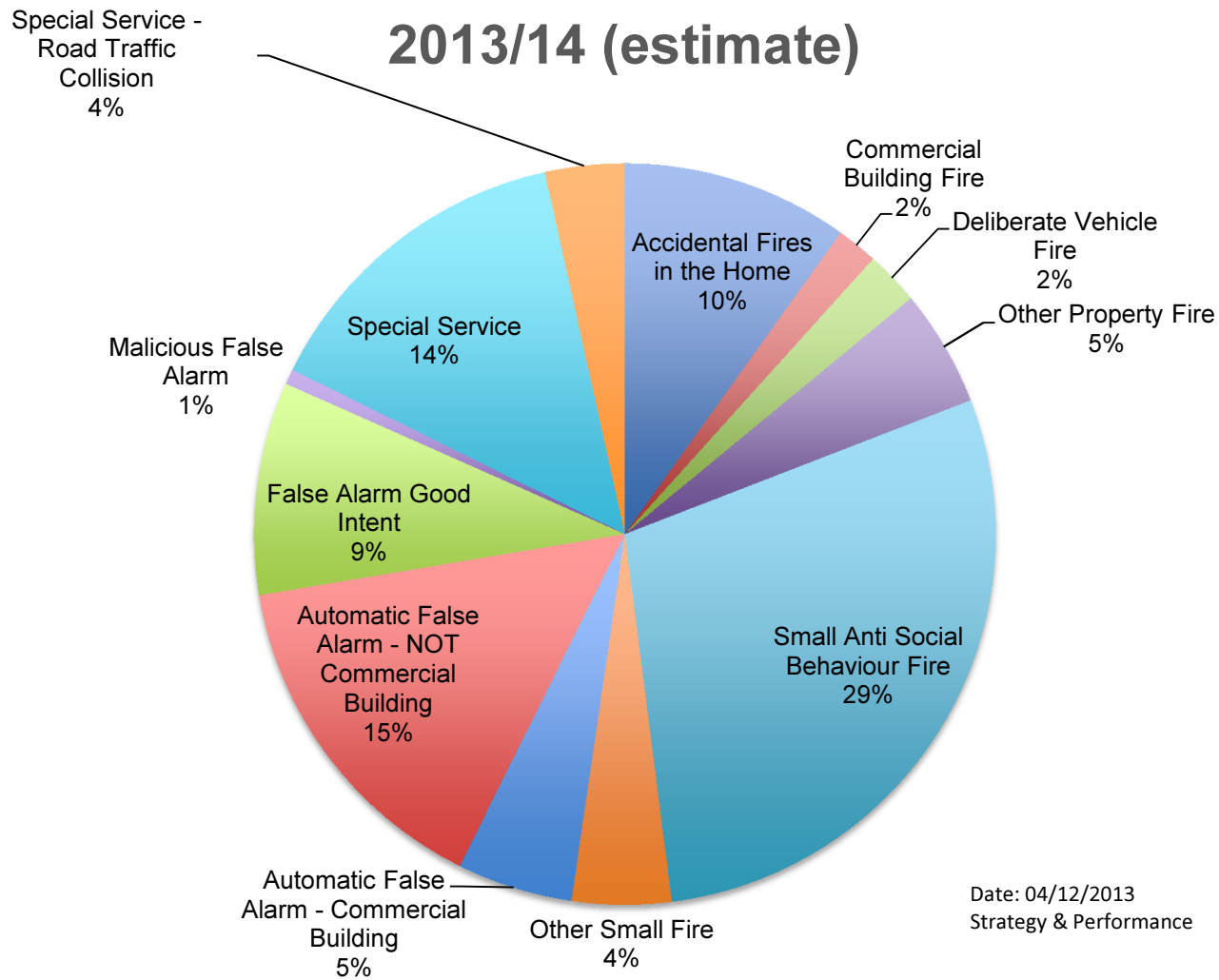
Anti-social behaviour fires in Sefton have seen an increase this year in excess of 200 for the first quarter, mainly around the Rimrose Valley Country Park area when unseasonably warm weather and school holidays coincided. Multi-agency partnerships have impacted significantly in this area which supported an excellent reduction in incidents during the bonfire period.

Working with the business community team, we have ensured arson does not impact adversely on the prosperity of Sefton and, working with Police colleagues, we have a targeted response to vehicle arson. The business community is also assisting us with reductions in automatic fire alarm false alarms.

A five year trend analysis of incidents attended has seen excellent reductions in all areas.

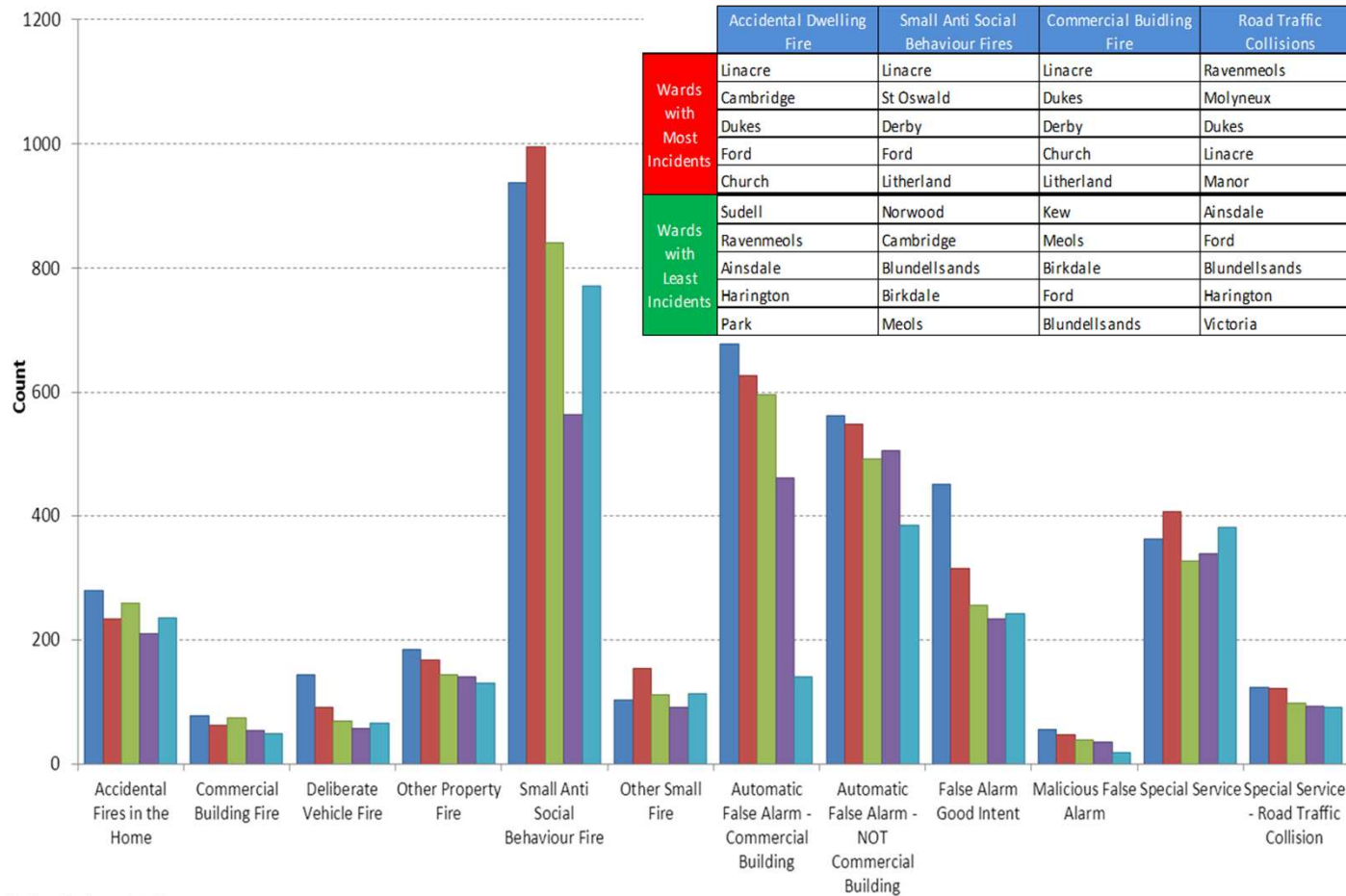


Incidents attended in Sefton



Incidents attended in Sefton

Incidents Attended in Sefton between 2009/10 - 2013/14 (estimate)



Author: Business Intelligence
 Date: 27/02/2014
 Strategy & Performance

Incident Type
 ■ 2009/10 ■ 2010/11 ■ 2011/12 ■ 2012/13 ■ 2013/14 estimate

Our Plans for Sefton

Our Organisational Objectives:

We have a number of Organisational Objectives that we want to deliver for every area of Merseyside. These are:

- **To reduce fires, deaths and injuries, road traffic collisions and antisocial behaviour** working with partners and the community to protect the most vulnerable people in Merseyside.
- **To provide an efficient and effective response to all emergency incidents, for all risks across all areas of Merseyside.**
- **To maintain and improve staff training, safety and competence** to ensure they can safely and effectively resolve all emergency incidents.
- **To maintain and improve, staff health, fitness and welfare** to ensure our staff are the best they can be.



Our Plans for Sefton

We have talked to our partners and studied our performance last year and we aim to improve outcomes for Sefton in 2014/15 by focusing on the following areas:

Our Local Actions:

As a key partner within Sefton the Fire and Rescue Service will work with the wider public, private and voluntary sectors to meet our Objectives along with supporting the Merseyside Police Crime Commissioner's priorities to reduce crime, anti-social behaviour, hate crime and maintaining public safety.

We will work with our partners and our communities to protect the most vulnerable through targeted local risk reduction interventions and where required the robust application of our legal powers.

Sefton's Prevention and Protection and Operational teams will build upon their unique position of trust and respect within the community to tackle the underlying factors which effect risk and impact on communities as a whole.

Working in partnership with public, voluntary and private sector colleagues our teams will contribute to making Sefton's communities safer from the risk of fire, road risk, industrial and natural disasters.

We have talked to our partners and studied our performance last year and we aim to improve outcomes for Sefton in 2014/15 by focusing on following areas:

- Reducing Accidental Dwelling Fires – continue to target those most vulnerable
- Reducing Antisocial behaviour and deliberate fires – work with partners on targeted interventions such as Bonfire, Beach Safe and Rimrose Valley Park.
- Ensuring local risks within Sefton are reviewed and trained for against the Merseyside Fire and Rescue Service Standard Operating Procedures and Generic Risk Assessments.
- Reducing Road Traffic Collisions by providing road safety education to target groups

In Sefton the Health and Well Being Partnership have agreed the following **“Together we are Sefton – a great place to be! We will work as one Sefton for the benefit of local people, businesses and visitors”**



Action Plan 2014/15

Strategic Aim	Organisational District Plan Objective	Organisational Actions	Local Actions	Location
<p>Excellent Operational Preparedness We will provide our firefighters with the training, information, procedures and equipment to ensure they can safely and effectively resolve all emergency incidents.</p>	<p>Maintain and improve staff training, safety and competence:</p> <p>Local Performance Indicators 98, 99, 120a, 120b, 120c, 120d, 121, 129, 130, 131, 132, 133, 137, 139</p>	<p>Complete Site Specific Risk Information inspections in line with the Service strategy</p> <p>Testing Operational Preparedness against the Standard Operating Procedures and Generic Risk Assessments for locally identified risks on an annual basis.</p> <p>Complete water surveys (hydrant inspections) in line with the Service strategy</p> <p>All personnel to attend core risk critical training courses during 2013/14</p> <p>All personnel to complete allocated Learnpro packages and online assessments</p>	<p>Crews to consolidate local knowledge by targeted Site Specific Risk Information activity. To include risks outside of the process such as high rise, the Docks, cylinder identification at small independent garages and industrial units and non-built environments such as water and rural risks.</p> <p>Production of tactical plans together with offsite training relevant to specific station risks such as water, road traffic collisions</p> <p>Work with partners to identify and familiarise personnel with void properties to reduce property fire and risk to local community.</p> <p>All hydrant surveys to be completed on annually.</p> <p>Ensure maintenance of skills on specialist appliances such as combined platform ladder, bulk foam unit, incident command and control unit.</p>	<p>All Stations, Community Protection.</p> <p>All Stations</p> <p>All Stations and Community Prevention</p> <p>All Stations</p>

Action Plan 2014/15

Strategic Aim	Organisational District Plan Objective	Organisational Actions	Local Actions	Location
<p>Excellent Operational Response To maintain an excellent emergency response to meet risk across Merseyside with safety and effectiveness at its core.</p>	<p>Provide an efficient and effective response to emergency incidents:</p> <p>Local Performance Indicators 55, 98, 120a, 129, 130, 131, 132, 133, 98</p>	<p>All operational crews will aspire to achieve an Operational Assurance Team daily audit result of 100%.</p> <p>All individual Safe Person Assessments to be completed</p> <p>Achieve Alert to Mobile times within prescribed timescale</p> <p>Manage and reduce accidents and injuries to the lowest achievable level</p>	<p>Provide training opportunities across the Borough to test procedures, local knowledge and skills to meet local and pan Merseyside risks.</p> <p>All personnel to complete allocated Safe Person Assessments.</p> <p>Watch Managers to ensure resources are mobile to incidents with timescales.</p> <p>Ensure both competence and fitness to respond to all risks quickly and safely.</p> <p>Ensure specialist appliances such as combined platform ladder, bulk foam unit, incident command and control unit are integrated into local tactical exercises.</p>	<p>All Stations and District Station Managers</p>

Action Plan 2014/15

Strategic Aim	Organisational District Plan Objective	Organisational Actions	Local Actions	Location
<p>Excellent Prevention and Protection</p> <p>We will work with our partners and our community to protect the most vulnerable through targeted local risk reduction interventions and the robust application of our legal powers.</p>	<p>Reduce Fires, deaths and injuries, road traffic collisions and antisocial behaviour:</p> <p>Local Performance Indicators 1, 2, 3, 4, 5, 5a, 5b, 5c, 5d, 5e, 6a, 10a, 10b, 10c, 19, 19a, 20, 36, 41, 42, 42a, 44, 45, 46, 47, 48, 48a, 49, 50, 52, 53, 61, 61a, 61b, 66, 135, 136, 138, 121,</p>	<p>Reduction in the number of accidental dwelling fires and resultant injuries and fatalities through intelligent targeting of risk in the home using the home fire safety check.</p>	<p>Deliver high visibility station Home Fire Safety Check campaigns utilising other station crews targeting our most vulnerable residents, identified utilising incident statistics and Goldmine.</p> <p>Host fire station and attend other agency Open Days to educate communities' about home safety.</p> <p>Attend local authority operational meetings and community events to increase engagement.</p> <p>Engage with low income families at food banks and local church groups.</p> <p>Engage with migrant population by utilising our multi-lingual staff and crews local knowledge.</p> <p>Provide information through distribution of wheelie bin stickers encouraging residents to bring their bin inside and do not store too close to the house.</p> <p>Projection of still images on media wall at newly built stations to promote targeted station activity.</p> <p>Working closely with partners, in particular Registered Social Landlord's (RSLs) and Health Professionals in the local area, to identify potential new tenants. Home Fire Safety Checks to be completed on all Registered Social Landlord properties before new tenants move into the property. Identify those tenants at higher risk.</p>	<p>All Stations</p> <p>All Stations, Protection and Prevention Teams</p> <p>All Stations and Prevention Teams</p> <p>All Stations</p> <p>Southport, Crosby and Prevention Team</p> <p>All Stations and Prevention Teams</p> <p>Prevention Teams, Bootle and Netherton, Formby and Southport</p> <p>All Stations & Prevention Team</p>

Action Plan 2014/15

Strategic Aim	Organisational District Plan Objective	Organisational Actions	Local Actions	Location
<p>Excellent Prevention and Protection</p>		<p>The reduction of arson and anti-social behaviour through seasonal pre-planning and arson/hate crime risk assessment and intelligence led target hardening.</p> <p>Enhance Road Safety through education and engagement with young drivers most at risk. Improve business fire safety in compliance with Regulatory Reform Order (Fire Safety) 2005. Through the application of the Fire Protection Policy and the risk based inspection programme.</p>	<p>Use partnership networks to identify vulnerable/at risk properties. Protection department to liaise with police and other partners'.</p> <p>Engage with local youth organisations and groups to target water, rail safety, fire safety, anti-social behaviour and widen road safety strategies including the "Suddenly from nowhere" presentations in the secondary schools within Sefton.</p> <p>Park Watch to target safety and community engagement activity.</p> <p>Continue to work closely with partners on multi-agency initiatives to reduce incidents (Operation Bangor, Operation Beachsafe and Rimrose Valley)</p> <p>Work with partners to provide multi-agency re-assurance campaigns through the Sefton Operations Groups.</p> <p>Target road safety activity to the 60+ age group.</p>	<p>Prevention Teams</p> <p>All Stations</p> <p>All Stations, Prevention Teams</p> <p>All Stations, Prevention and Protection Teams</p> <p>All Stations, Prevention and Protection Teams</p> <p>All stations, Prevention Teams</p>

Action Plan 2014/15

Strategic Aim	Organisational District Plan Objective	Organisational Actions	Local Actions	Location
<p>Excellent People We will develop and value all our employees, respecting diversity, promoting opportunity and equality for all.</p>	<p>Maintain and improve, staff health, fitness and welfare:</p> <p>Local Performance Indicators 130, 131, 132, 133, 98, 106, 111a, 111b, 112 116, 117, 134</p> <p>Unused Local Performance Indicators 93, 94, 95, 96, 97, 98</p> <p>Utilities 108, 128 Finance</p>	<p>Absence to be managed to lowest achievable levels</p> <p>Completion of appraisals for all staff in January and February</p> <p>Development of staff skills and knowledge through training opportunities</p>	<p>Widen road safety strategies including the “Suddenly from nowhere” presentations in the secondary schools within Sefton</p>	



ST HELENS

Community Safety Plan 2014-15



Introduction by the St. Helens District Manager, Chris Case



The aim of this plan is to provide you with an update on our performance and activity from 2013/14 and to provide information on our objectives and the actions we will take during the next year to make St. Helens a safer, stronger community.

This Plan should be read in conjunction with the Merseyside Fire and Rescue Authority (MFRA) Integrated Risk Management Plan 2013-16.

Contained within the Community Safety Plan are our main objectives and how these will be implemented and achieved across the district in 2014/15. Our four main priorities (our Organisational Objectives) are:

1. Reduce fires, deaths and injuries, road traffic collisions and anti-social behaviour
2. Provide an efficient and effective response to emergency incidents
3. Maintain and improve staff training, safety and competence
4. Maintain and improve, staff health, fitness and welfare

These priorities are determined by a number of influences, including:

- The Fire and Rescue Service Act 2004
- The Fire and Rescue National Framework
- The St Helens Community Safety Partnership Delivery Plan
- The St Helens Council Plan 2013-2016



Welcome to the Community Safety Plan for St. Helens for 2014-15.

As well as focussing on the fire and rescue related risks in St. Helens, this plan reflects our continued role in our local Partnerships, working closely with St Helens Council, Merseyside Police, housing providers, Health Authority, Voluntary and Faith sectors to deliver improved outcomes for our communities.

For example, we share information and deliver joint working so we can help reduce risks to the most vulnerable people in St. Helens.

St. Helens

St Helens sits on the borders of Cheshire and Greater Manchester with a population of approximately 175,000 people, around 12% of the Merseyside population.

St Helens history is inextricably linked to the industrial revolution, being the location of the world's first commercial canal and its first passenger railway. This enabled the town to exploit its natural resources, notably through coal mining which fuelled significant chemical manufacturing and a world-famous glass industry.

Coal mining and glass manufacture once employed around 50,000 people, well over half the local population's workforce. However, the industries that built the town have now declined in importance, with over 30,000 jobs lost in the late 1980s. This fundamental shift in the pattern of employment has been at the heart of the challenges faced ever since.

According to 2011 Census data, 96.6% of the population are listed as White British, with 1.9% of the population having a Black, Minority Ethnic background (BME) which is lower than the Merseyside average.

St Helens is a district of contrasts in terms of deprivation with 3.4% of the borough falling within the most (0-10%) areas of deprivation in Merseyside, 20.3% falling within the most (0-10%) areas on deprivation in the County. 12.7% of the borough falls within the least deprived areas, with areas of affluence in Rainford, Billinge and Rainhill.



St. Helens demographics

St Helens		District Total	% of Merseyside Total	Merseyside Total
Population (mid 2012 estimate)		176114	12.7%	1,385,666
Racial Profile	White: Total	171877	13.2%	1,305,303
	Mixed/multiple ethnic group: Total	1179	5.6%	20,954
	Asian/Asian British: Total	1764	5.8%	30,405
	Black/African/Caribbean/Black British: Total	248	1.7%	14,552
	Other ethnic group: Total	240	2.4%	9,975
Age Profile	Age 0 to 15	31,896	13.0%	245093
	Age 16 to 24	19,166	11.4%	168827
	Age 25 to 34	20,182	11.7%	172331
	Age 35 to 49	37,445	13.4%	278882
	Age 50 to 64	34,766	13.3%	261387
	Age 65 to 74	17,501	14.3%	122292
	Age 75 to 84	9,986	12.3%	81512
Age 85 and over	3,016	12.2%	24790	
Long Term Health	Very good or good health	134,174	12.74%	1,053,041
	Fair health	25696	13.31%	193,010
	Bad or very bad health	14,088	12.92%	109,063
Dwellings		78014	12.9%	604,197
Non Domestic Properties		4371	11.0%	39,789
Land Only (KM)		135.84	21.1%	644.78

Working Population 110999

Benefit Type	StHelens		NorthWest	
	Count	Rate	Count	Rate
Jobseeker's Allowance	5,010	4.5%	182,320	4.0%
ESA and Incapacity Benefits	10,515	9.5%	360,075	7.9%
Lone parents	2,015	1.8%	65,240	1.4%
Other on income	580	0.5%	18,075	0.4%
Total Out of Work Benefits	18,120	16.3%	625,710	13.8%

Source: Department for Work and Pensions, May 2013

The Team

Your local Management Team for St. Helens are:



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Andy Houghton
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In St Helens we have three fire engines and an aerial platform spread across our stations in St Helens, Eccleston and Newton-le-Willows. This allows us to meet our attendance standards in all areas, although the closest appliance will always be sent to any emergency incident. We work with our neighbouring district in Knowsley as well as the Fire and Rescue Services in Cheshire, Lancashire and Greater Manchester.

These stations are staffed by 60 fire fighters and 12 Watch Managers. Our fire engines carry a crew of up to four, plus an officer and hold 1800 litres of water which can be augmented using hydrants. The powerful pumps can deliver up to 4200 litres of water per minute.

The aerial platform is based at St Helens and can reach up to 30 meters to rescue or provide a water jet. Our engines are some of the best equipped in the country, providing kit to deal with incidents such as Fires, Road Traffic Collisions, Water Rescue, Chemical Incidents and Rope Rescue.

St Helens station has a number of partners working alongside firefighters at stations, such as the Health Improvement Team and Youth Offending Team. Our Station at Newton houses firefighters, paramedics and ambulance staff working alongside each other to provide the best levels of service possible.



Community Fire and Rescue Stations



St Helens Fire Station is based on Parr Stocks Road and has a fire engine and aerial platform. Covering the areas of Bold, Sutton, St Helens Town Centre, Blackbrook, Billinge and Seneley Green. The station is staffed 24/7 by highly trained firefighters.

The diverse station area has a large number of industrial areas to cover, as well as several railway lines, canals and high speed road routes such as the St Helens Linkway, M62 and East Lancashire Road. The new St Helens Rugby Stadium at Langtree Park is close to the Fire Station.

The Community Prevention Team is based at the station and work with partners to assist the most vulnerable in our community. Our anti-social Behaviour and Arson Reduction Team work with the Police and the local council to target criminal behaviour, the biggest cause of fire in St Helens and protect those threatened by the use of fire as a weapon.

The Community Protection Team work with local businesses to improve business fire safety.



Newton-le-Willows station is located on Borrton Road in Newton on a site that has seen three previous stations before the current new station was built in 2012.

The station has a single fire engine covering the areas of Newton, Earlestown and Haydock. The station area is bordered by Greater Manchester and Cheshire Fire and Rescue Services with whom we train and have cross border emergency arrangements.

Newton le Willows is a mainly residential with some areas of farmland. In Haydock, there are large industrial and commercial estates in the area. The teams are often called to deal with traffic accidents and emergencies on the road network with the East Lancashire Road, M6 and M62 running through the area.

Community Fire and Rescue Stations



Eccleston Fire Station is located at Millfields alongside Mill Dam and is staffed 24/7 by highly trained firefighters. A single engine covers the areas of Thatto Heath, Eccleston, Windle, Moss Bank and Rainford.

The station area incorporates over 22,000 properties as well as major road infrastructures, railways, industrial factories, inland water risks, colleges and St Helens Town Centre, extending up to Rainford Junction where we border with Lancashire Fire & Rescue Service.

The station area is mainly residential but there are some significant areas of farmland.

Our Prevention and Protection Teams based at St Helens Fire Station work throughout St Helens District.

Our Performance

We have seen another reduction in the number of accidental fires in people's homes and an increase in the number of house fires where a smoke alarm actuated and allowed the occupants to make a safe escape. We have also seen continued reductions in the number of calls to false alarms triggered by automatic fire alarms following the introduction of a new system to challenge such calls and ensure that valuable resources are maintained for real emergencies, training and prevention work.

Our operational crews carried out **5741** home fire safety visits, offering advice and assistance to people to protect themselves from the dangers of house fires. Our prevention teams have visited **805** homes and provided direct intervention to the most vulnerable people in our communities to protect them from the dangers of fire in the home.

Following previous incidents where young people had been seriously injured and killed in swimming accidents in areas of unsupervised open water, our crews maintained a high presence at such areas during the summer months, engaging with young people and offering advice.

During the bonfire period, we worked with our partners on Operation 'Good Guy' to reduce the impact of Halloween and Bonfire on our communities and reduce the number of small fires attended.

Throughout the months of October and November, our Prevention Team, Operational Crews, Neighbourhood Fire-Fighters and volunteers worked alongside partners from the Police, Local Authority and Housing providers to remove combustibles, educate school children and reduce the risk to communities.

Our teams removed over 46 tonnes of rubbish from the St Helens area, engaged with **10,700** school children and staged a number of events to provide diversionary activities for children who may be tempted to engage in anti-social behaviour. 'Carnevil' saw Parr Stocks Road fire station transformed with zombies roaming the corridors, games and activities for over 400 children to enjoy.

Our biggest challenges for 2014/15 are to reduce the number of small fires caused by anti-social behaviour. We saw an overall increase in fires of 68% despite a very successful bonfire period in which we witnessed a 60.4% reduction in the number of small fires attended.

Our Operational Crews have organised and carried out a number of large, complex operational exercises with partner agencies at venues such as Pilkington's. Crews have also trained with neighbouring fire stations at Wigan and Warrington to reflect the need for cross border operations, when required.

We have developed a new partnership with St Helens College where 16 public service students have become student firefighters, attending practical training sessions alongside firefighters at St Helens and volunteering to assist our prevention teams to deliver interventions to vulnerable people.

Incidents in St. Helens

The stations saw an overall reduction in the number of calls for service in 2013.

Number of Calls 2012 / 2013

As detailed in our performance, we saw a significant increase in the number of arson fires we attended due to anti-social behaviour. This stands as our biggest challenge for the coming year. We saw a very high number of grass fires in April 2013 during the unseasonably dry weather, with nearly 200 fires attended in the month.

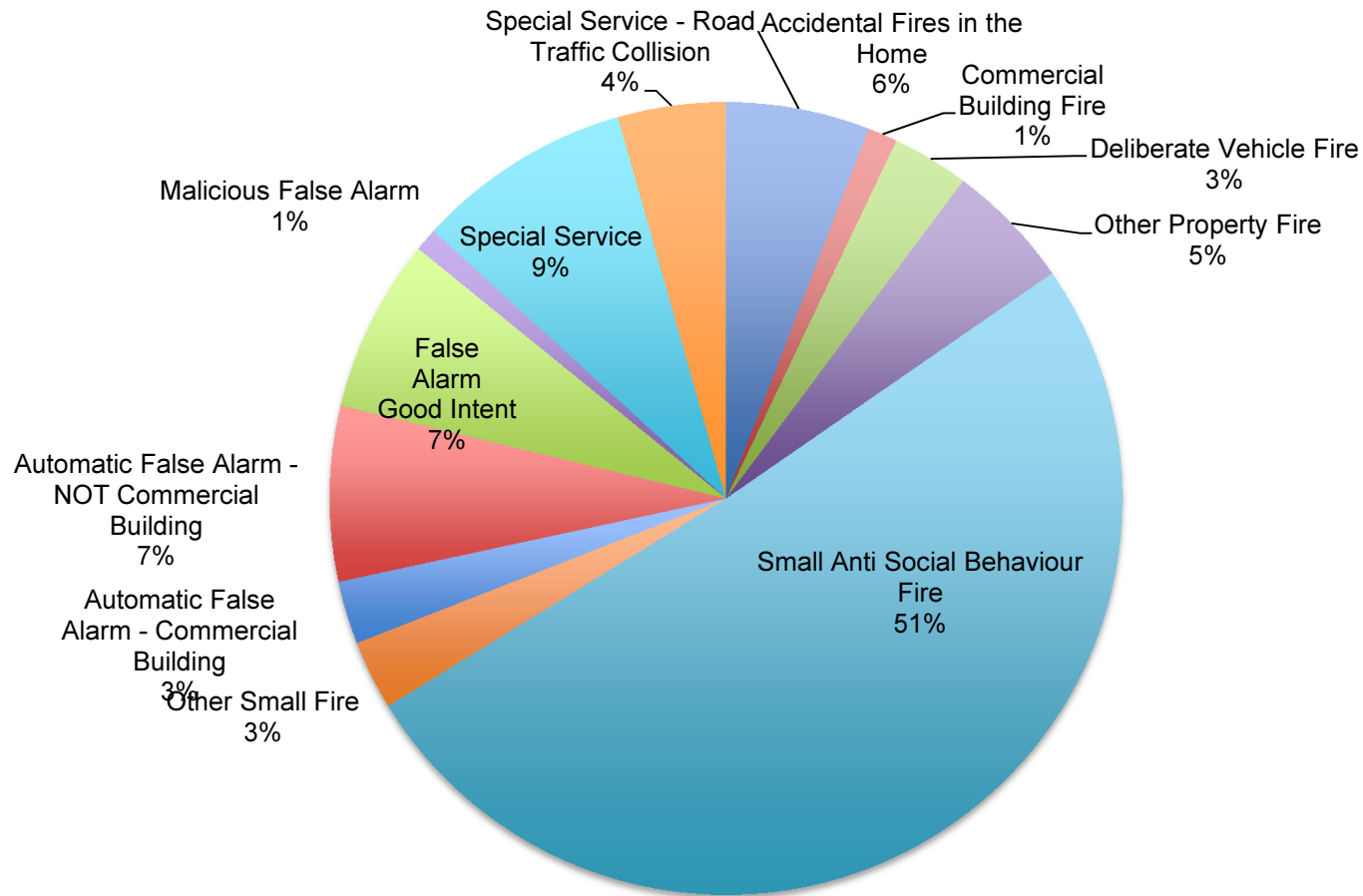
We also witnessed a sustained campaign of deliberate arson attacks on over 60 wheelie bins from August to December 2013. Working in partnership with the Police and Local Authority, an individual was arrested and successfully prosecuted for arson and over 2000 households were visited by our teams and advised on how best to protect themselves from arson. We continue to attend incidents requiring rescue as a result of road traffic collisions, particularly on the M6 and M62 motorways.

Through sharing of information and joint action and initiatives, we have created specific responses with partners to the increases in Arson and the continued concerns of road safety.



Incidents in attended in St. Helens

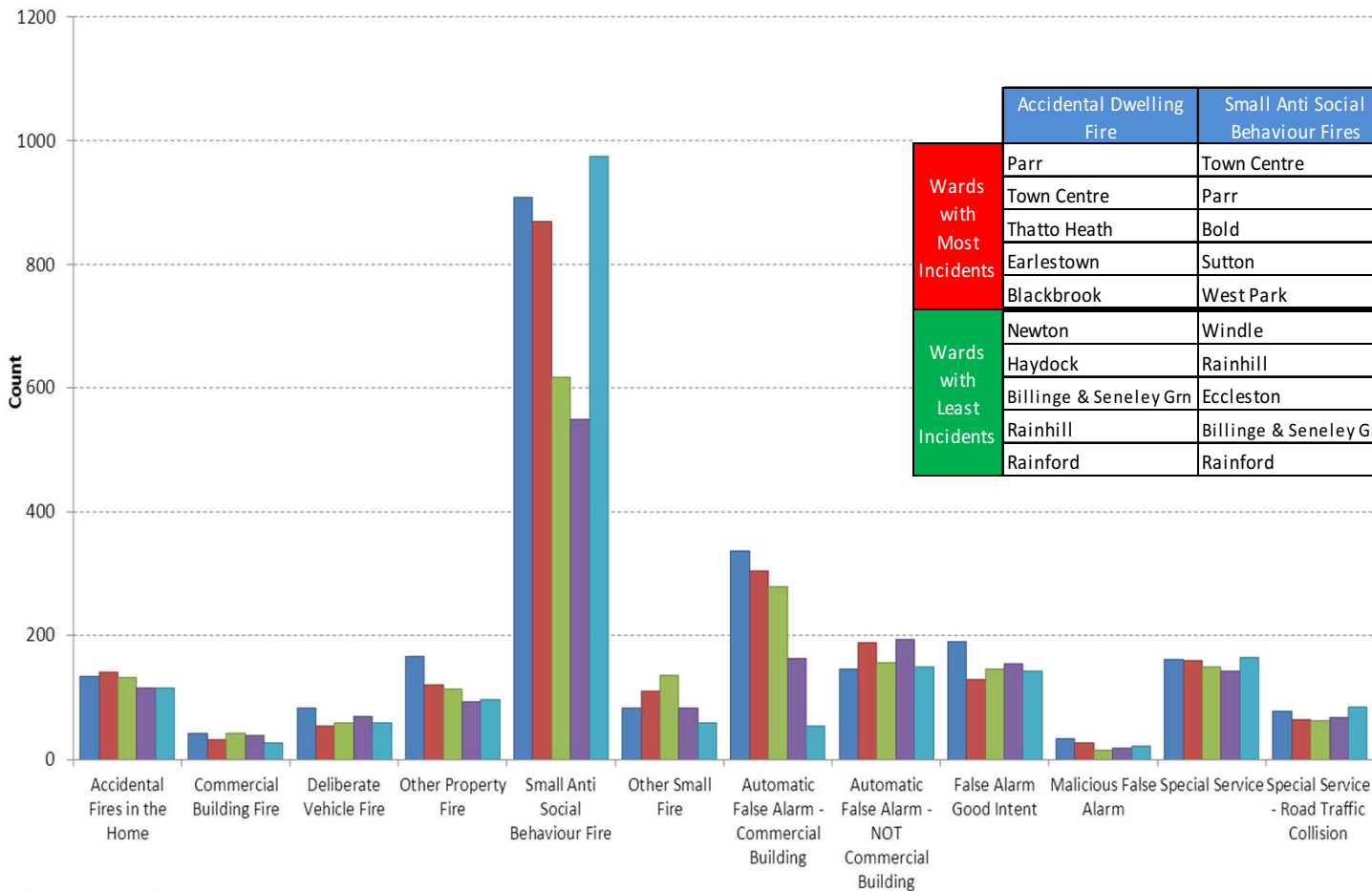
Incidents attended within St Helens during 2013/14 (estimate)



Date: 04/12/2013
Strategy & Performance

Incidents in attended in St. Helens

Incidents Attended in St Helens between 2009/10 - 2013/14 (estimate)



	Accidental Dwelling Fire	Small Anti Social Behaviour Fires	Commercial Buidling Fire	Road Traffic Collisions
Wards with Most Incidents	Parr	Town Centre	Town Centre	Haydock
	Town Centre	Parr	Thatto Heath	Rainford
	Thatto Heath	Bold	Haydock	Rainhill
	Earlestown	Sutton	Bold	Town Centre
	Blackbrook	West Park	Parr	Eccleston
Wards with Least Incidents	Newton	Windle	Earlestown	Moss Bank
	Haydock	Rainhill	Rainford	Parr
	Billinge & Seneley Grn	Eccleston	Blackbrook	Blackbrook
	Rainhill	Billinge & Seneley Grn	Moss Bank	Sutton
	Rainford	Rainford	Billinge & Seneley Grn	Billinge & Seneley Grn

Author: Business Intelligence
 Date: 27/02/2014
 Strategy & Performance

Incident Type
 ■ 2009/10 ■ 2010/11 ■ 2011/12 ■ 2012/13 ■ 2013/14 estimate

Our Plans for St. Helens

Our Organisational Objectives:

We have a number of Organisational Objectives that we want to deliver for every area of Merseyside. These are:

To reduce fires, deaths and injuries, road traffic collisions and anti-social behaviour working with partners and the community to protect the most vulnerable people in Merseyside.

To provide an efficient and effective response to all emergency incidents, for all risks across all areas of Merseyside.

To maintain and improve staff training, safety and competence to ensure they can safely and effectively resolve all emergency incidents.

To maintain and improve, staff health, fitness and welfare to ensure our staff are the best they can be.

We have talked to our partners and studied our performance last year and we aim to improve outcomes for St Helens in 2014/15 by focusing on the following areas:

In response to the fact that the majority of our kitchen fires are occurring in sheltered accommodation properties, Operational Crews and the Prevention Team will be delivering fire safety talks throughout the year in hotspot premises in an effort to educate the occupiers on kitchen and electrical safety.

Following the increase in anti-social behaviour fires, we will use an intelligence led approach in targeting our resources and work in partnership with Merseyside Police, Local Authority, Helena and other housing providers in a bid to reduce such incidents.

We will work in partnership with Merseyside Police and Local Authority Road Safety Team within a dedicated Joint Action Group to address Road Traffic Incidents.

We will link in to St Helens College to support the Public Uniform Services Course. We will attend the enforcement building control forum on a bi-monthly basis to discuss problem buildings within the district.



Action Plan 2014/15

Strategic Aim	Organisational District Plan Objective	Organisational Actions	Local Actions	Location
<p>Excellent Operational Preparedness</p> <p>We will provide our firefighters with the training, information, procedures and equipment to ensure they can safely and effectively resolve all emergency incidents.</p>	<p>Maintain and improve staff training, safety and competence:</p> <p>Local Performance Indicators 98, 99, 120a, 120b, 120c, 120d, 121, 129, 130, 131, 132, 133, 137, 139</p>	<p>Testing Operational Preparedness against the Standard Operating Procedures and Generic Risk Assessments for locally identified risks on an annual basis.</p>	<p>Crews will identify the local risks and identify priority sites for exercising within the district</p>	<p>Whole District</p>
		<p>Complete Site Specific Risk Information inspections in line with the Service strategy</p>	<p>Exercises to be planned alongside the Resilience Action Group/Community Resilience Group, and in collaboration with partners</p>	<p>Whole District</p>
		<p>Complete water surveys (hydrant inspections) in line with the Service strategy</p>	<p>New Site Specific Risk Information locations explored via partners (e.g. Police, Northwest Ambulance Service, Local Authority)</p>	<p>Whole District</p>
		<p>All personnel to attend core risk critical training courses during 2013/14</p>	<p>Ensure that water surveys are completed within the prescribed timescales</p>	<p>Whole District</p>
		<p>All personnel to complete allocated Learn Pro packages and on line assessments</p>	<p>Develop and enhance Bulk Foam Unit training capability</p>	<p>Newton</p>
			<p>Ensure adequate cross border training engaged with neighbouring Fire and Rescue Services</p>	
			<p>All personnel to complete allocated Learnpro assessments and achieve the required pass mark</p>	<p>Whole District</p>

Action Plan 2014/15

Strategic Aim	Organisational District Plan Objective	Organisational Actions	Local Actions	Location
<p>Excellent Operational Response To maintain an excellent emergency response to meet risk across Merseyside with safety and effectiveness at its core.</p>	<p>Provide an efficient and effective response to emergency incidents:</p> <p>Local Performance Indicators 55, 98, 120a, 129, 130, 131, 132, 133, 98</p>	<p>All operational crews will aspire to achieve an Operational Assurance Team daily audit score of 100%</p> <p>All individual Safe Person Assessments to be completed</p> <p>Achieve Alert to Mobile times within prescribed timescale</p> <p>Manage and reduce accidents and injuries to the lowest achievable level</p>	<p>Undertake a number of local district audits</p> <p>Integrate flood risk awareness into local audits within the district</p> <p>All personnel to complete allocated Safe Person Assessments</p> <p>Watch Managers to ensure resources are mobile to incidents within prescribed timescales</p> <p>Ensure both competence and fitness to respond to all risks efficiently and safely</p>	Whole District

Action Plan 2014/15

Strategic Aim	Organisational District Plan Objective	Organisational Actions	Local Actions	Location
Excellent Prevention and Protection We will work with our partners and our community to protect the most vulnerable through targeted local risk reduction interventions and the robust application of our legal powers.	Reduce fires, deaths and injuries, road traffic collisions and anti-social behaviour:	Reduction in the number of accidental dwelling fires and resultant injuries and fatalities through intelligent targeting of risk in the home using the home fire safety check.	Prevention will be sharing information with partners to ensure we target the most vulnerable/high risk individuals within the district: <ul style="list-style-type: none"> • Weekend Hotspot Campaigns • Joint High Risk Home Fire Safety Check Visits • Joint initiatives with Public Health • Neighbourhood Fire-Fighter Role • Regular Safeguarding meetings • Operational Crews will continue water safety awareness 	Whole District
	Local Performance Indicators 1, 2, 3, 4, 5, 5a, 5b, 5c, 5d, 5e, 6a, 10a, 10b, 10c, 19, 19a, 20, 36, 41, 42, 42a, 44, 45, 46, 47, 48, 48a, 49, 50, 52, 53, 61, 61a, 61b, 66, 135, 136, 138, 121,	The reduction of Arson and anti-social Behaviour through seasonal pre-planning and arson/hate crime risk assessment and intelligence led target hardening.	<ul style="list-style-type: none"> • Seasonal Plans • Response to Serious Incidents/Emerging Trends • Diversionary Events/Activities • Hotspot campaigns 	Whole District
		Enhance Road Safety through education and engagement with young drivers most at risk.	<ul style="list-style-type: none"> • Road Traffic Collision Packages for schools, colleges and Young Offenders • Crew Events (Brake) • Road Safety Joint Action Group 	Whole District
		Improve business fire safety in compliance with Regulatory Reform Order (Fire Safety) 2005. Through the application of the Fire Protection Policy and the risk based inspection programme.	<ul style="list-style-type: none"> • Protection will work with local businesses to reduce Automatic Fire Alarm actuations and identify any trends • Provide advice and guidance to local businesses to assist growth in line with current legislation • Continue to support Ops Crews with Site Specific Risk Information by providing relevant information (FS150). 	Whole District

Action Plan 2014/15

Strategic Aim	Organisational District Plan Objective	Organisational Actions	Local Actions	Location
<p>Excellent People We will develop and value all our employees, respecting diversity, promoting opportunity and equality for all.</p>	<p>Maintain and improve, staff health, fitness and welfare:</p> <p>Local Performance Indicators 130, 131, 132, 133, 98, 106, 111a, 111b, 112 116, 117, 134</p>	<p>Absence to be managed to lowest achievable levels</p> <p>Completion of appraisals for all staff in January and February</p> <p>Development of staff skills and knowledge through training opportunities</p>	<p>Joint initiatives with Health Improvement Team will monitor and manage absence levels</p> <p>100% completion of Appraisals throughout the District</p> <p>Development of people in enhanced partnership working to experience the different organisations and cultures.</p>	<p>Whole District</p> <p>Whole District</p>
	<p>Unused Local Performance Indicators 93,94,95,96,97,98 Utilities 108, 128 Finance</p>			



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KNOWSLEY

Community Safety Plan 2014-15



Introduction by the Knowsley District Manager, Gary Oakford



Thank you for taking time to read our Community Safety Plan. The aim of our plan is to provide you with an update on our performance from 2013/14 and to provide information on our objectives and the actions for 2014/15 to make Knowsley a safer, stronger community.

This plan should be read in conjunction with the Merseyside Fire and Rescue Authority (MFRA) Integrated Risk Management Plan 2013-16.

Contained within the Community Safety Plan are our main objectives and how these will be implemented and achieved across the district in 2014/15. Our four main priorities are:

1. Maintain and improve staff training, safety and competence
2. Provide an efficient and effective response to emergency incidents
3. Reduce fires, deaths and injuries, road traffic collisions and anti-social behaviour.
4. Maintain and improve, staff health, fitness and welfare

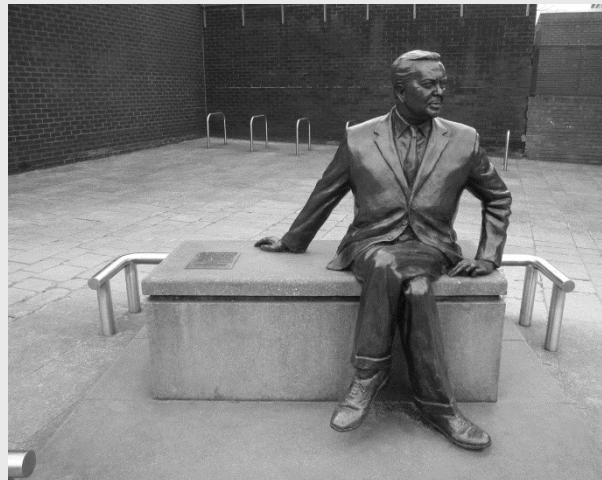
These priorities are determined by a number of influences, including:

- The Fire and Rescue Service Act 2004
- The Fire and Rescue National Framework
- Strategy for Knowsley
- KMBC Corporate Plan 2013 – 2016
- Knowsley Joint Health & Wellbeing Strategy 2013 – 2016
- Safer Knowsley Partnership 2013 – 2016
- Police and Crime Plan 2013 – 2017 (Police Crime Commissioner)

Welcome to the Community Safety Plan for Knowsley for 2014-15.

As well as focusing on the fire and rescue related risks in Knowsley, this plan reflects our continued role in local Partnerships. We work closely with our key partner agencies; in particular Knowsley Council, Merseyside Police, health services, and the Voluntary and Faith sectors to deliver improved outcomes for our community.

For example; our partners share information with us so we can help reduce risks to the most vulnerable people in Knowsley.



Knowsley

Knowsley has a population of 145,900, two thirds of which are of working age (16-64 years) and is home to around 3,000 businesses. The district covers an area of 8,620 hectares, of which 54% is designated as Green Belt.

Located between Liverpool and Manchester, Knowsley is connected to these cities by the M57 and M62 motorways, and the A580 East Lancashire Trunk Road. Its superior connectivity means the borough is well placed for both business and commuting, within the City Region and further afield.

The borough is made up of five main townships: Huyton, Kirkby, Halewood, Prescot and Whiston; and the smaller villages of Cronton and Knowsley Village. Each area has its own characteristics and history which makes them unique. Knowsley is a borough of contrasts: it has areas where deprivation levels are amongst the highest in the country (particularly Kirkby, Huyton and Stockbridge Village) and other areas that are seen as relatively affluent.

Knowsley is an important location for employment in the Liverpool City Region, the borough has a large industrial base concentrated mainly at Knowsley Industrial Park and business parks at Kirkby, Huyton and Prescot, as well as being home to internationally renowned businesses such as Jaguar Landrover and QVC.

Knowsley is also home to three of the country's top tier COMAH sites. In recent years there has been considerable investment in Knowsley's infrastructure, including new schools, health centres and state of the art leisure facilities.

The town centres of Huyton and Halewood have both seen major retail investment, and Stockbridge Village has a new village centre and community facilities. Kirkby and Prescot town centres will soon see similar investment, this is also extended to social and private housing. There has been no significant change in Knowsley's population between 2011 and 2012. The population increased marginally from 145,900 to 145,936.



The Team

Your local Management Team for Knowsley are:



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In the district we have three appliances spread across our stations in Huyton, Kirkby and Whiston Community Fire Stations.

This allows us to meet our attendance standards in all areas, although the closest appliance will always be sent to any emergency incident.

These stations are staffed by 57 firefighter's and 13 Watch Managers.

We have three dedicated Protection staff located at Kirkby Fire Station.

We have four dedicated Prevention staff located at Huyton Fire Station.



Community Fire and Rescue Stations



Huyton Community Fire Station area has a population of approximately 67,069. The fire station is situated on Huyton Lane. The station area is comprised of mainly private and council dwelling properties, together with care homes for the elderly and Knowsley Housing Trust high rise buildings. Stockbridge Village, not far from Huyton Fire Station, has a new village centre and community facilities.

The station covers a mix of residential property, commercial, light industrial sites and has an extensive motorway network (M57/M62) running through the area.

Huyton Community Fire Station is the main base for the Community Prevention Team and the Fire Service Princes Trust. The Fire Service Youth Engagement Team also run Beacon courses at the Training and Development Academy for teenagers from some Huyton schools. Their pass-out presentations are carried out by the Mayor of Knowsley.



Whiston Community Fire Station area has a population of approximately 22,385. The fire station is located on Fire Station Road. The station covers a mix of residential, commercial and light industrial risks including Whiston Hospital and Knowsley Safari Park.

Whiston operational fire crews work closely with the Community Prevention Team and partners to achieve key priorities within the district.

Although Whiston does not have a dedicated community room, the station can still be used for some community based activities with pre-arrangements. The crews and the Community Prevention Team work closely together on and off-site to engage with community groups and youths in the Community.

Community Fire and Rescue Stations



Kirkby Community Fire Station area has a population of approximately 47,035. The fire station is located on Webster Drive , near to the newly refurbished Town Centre.

The station covers a mixture of residential, commercial and industrial risks, including four of the country's COMAH (Control of Major Accident Hazard) sites on Kirkby's large industrial estates and motorway network (M57/M58). Predominantly , the area is made up of privately owned, council, private social landlords properties and Knowsley Housing Trust high rise multi storey blocks with a small number of Care Homes.

The Station is able to offer a community room facility to partners to support community activities, also facilitating the running of a Knowsley Beacon Course for 12 to 16 year olds. The Knowsley Community Safety Protection Team are based at the station.



Our Performance 2013/14

Since the introduction of District and Station Plans and in particular for the year 2013/14, we have gone to some length to ensure all of our staff understand the direction of travel and how their day to day activities can hugely effect the outcomes of our local performance indicators (LPI's). As a district, this year we will have completed over 5000 Home Fire Safety Checks, with over 2/3rds being completed in medium and high risk homes – this focus is predicated on the use of much smarter data to inform our business intelligence and to direct the use of resources more effectively.

Once again, during the bonfire period we were able to deliver a 43% reduction in the number of incidents building upon our success of 2012 (52% reduction). The collaboration and support of partners throughout the period was hugely pleasing. It was evident that ownership of such initiatives locally can deliver results. MFRS have provided support to Knowsley Chamber of Commerce and Merseyside Police in reinvigorating the “Knowsley Business Watch” scheme – this has been used as a platform to improve access to businesses to improve performance for SSRI visits (Site Specific Risk Information) and arson risk assessments. Other benefits that have come from Business Watch is the opportunity to train and exercise in real life environments.

Our Youth Engagement activities across the district are extensive. We host three Princes Trust Programmes per annum, we have three schools undertaking Fire Fit with the year 5 age group, a School Fire Liaison Officer working with young people in a secondary school, Fire Support Network delivering cage sports across the district following a successful award from Sport England, and operational crews delivering Road Safety Messages in schools.

For our operational staff we have introduced a new competency based framework (Safe Person Assessments) and monthly audit process to ensure key risk critical competencies are maintained in addition to regular crew based training, we have also introduced a more robust performance management framework across all Operational Response Local Performance Indicators to improve performance – this has had a noticeable improvement in such areas as alert to mobile times, Incident Reporting System returns and low speed manoeuvres (vehicle accidents).



Incidents in Knowsley

This section provides an overview of the incidents that occurred in Knowsley during 2013/14. It looks at whether performance has improved over recent years and where we need to focus our attention over the next year. The table and graphs in this section illustrate the types of incidents that occur in Knowsley District.

The charts are a breakdown of incidents in the district and how these incidents are distributed across the station areas. Accidental fires in the home and anti-social behaviour fires across the district are found mostly in the built up areas of Kirkby, Huyton and Halewood. This is to be expected and following the monitoring of any trends in these specific areas allows us to target our resources accordingly.

Following scrutiny of our performance in December 2013, we were able to establish that 50% of our anti-social behaviour fires in the district were attended in the Northwood vicinity of Kirkby. Using this information we were able to work with partner agencies on focusing our resources in this area, leading to a vastly improved return in the following month.

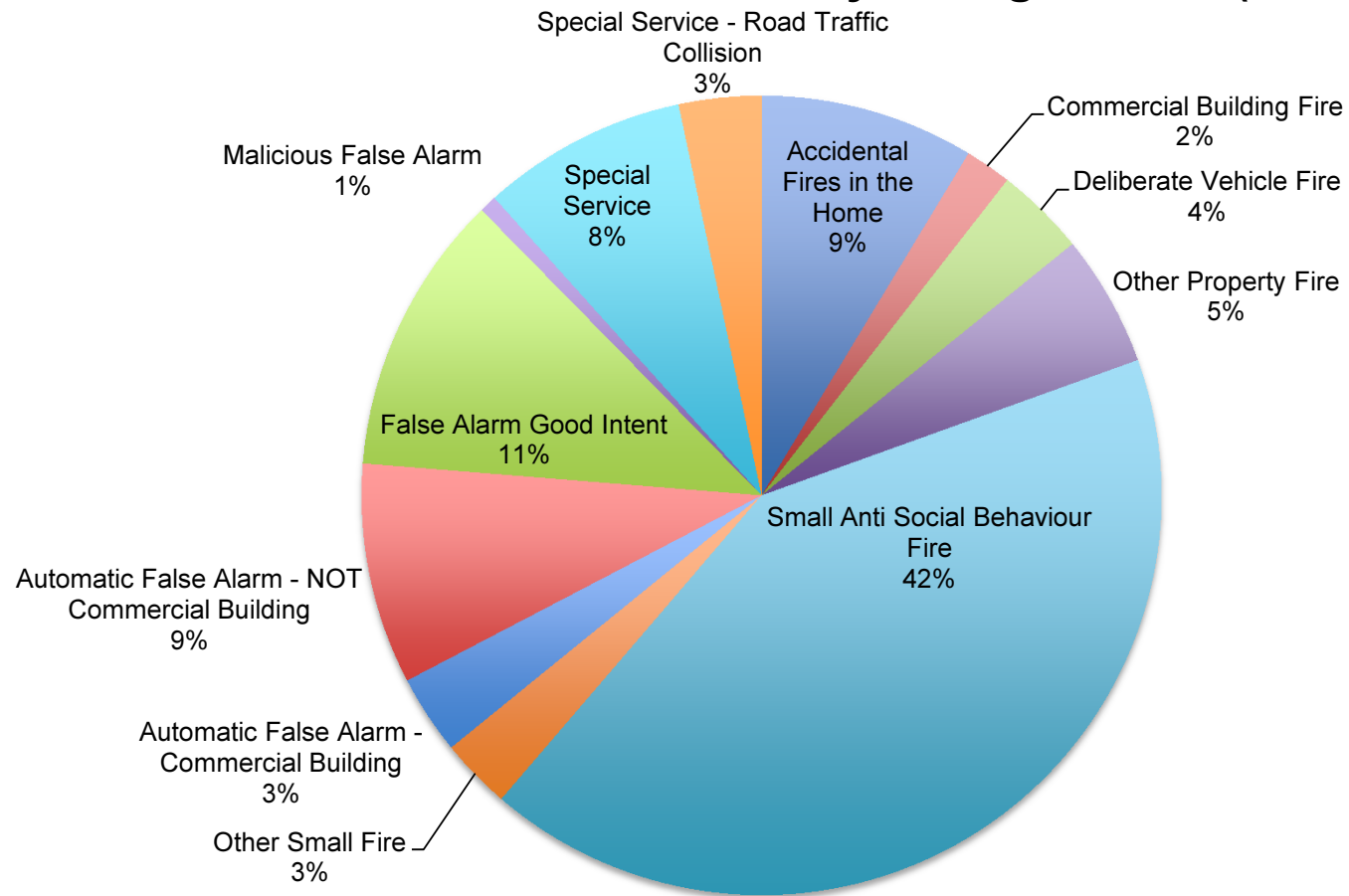
We continue to drive down response to Automatic Fire Alarms which are a nuisance to our business and those of our partners. We will work with our local business partners to develop our Automatic Fire Alarm strategy to ensure that our response to these types of incidents is mitigated to the lowest level possible.

We will continue to support our business partners in the district and the District Manager sits on the Knowsley Business Watchboard, meeting on a monthly basis to improve the local business links in Knowsley.

The introduction of the new work routine in January 2014 will assist District, Station and Watch Managers in improving performance for 2014/15. We have placed three hours of productive time into the day shift from the night shift. There is a simple expectation that the role of our fire crews on day shifts is externally focused undertaking training, visiting homes, schools and businesses and engaging with the community with the night shift covering equipment maintenance, station routines, Firefighter fitness and underpinning knowledge (through the completion of Learn Pro).

Incidents in Knowsley

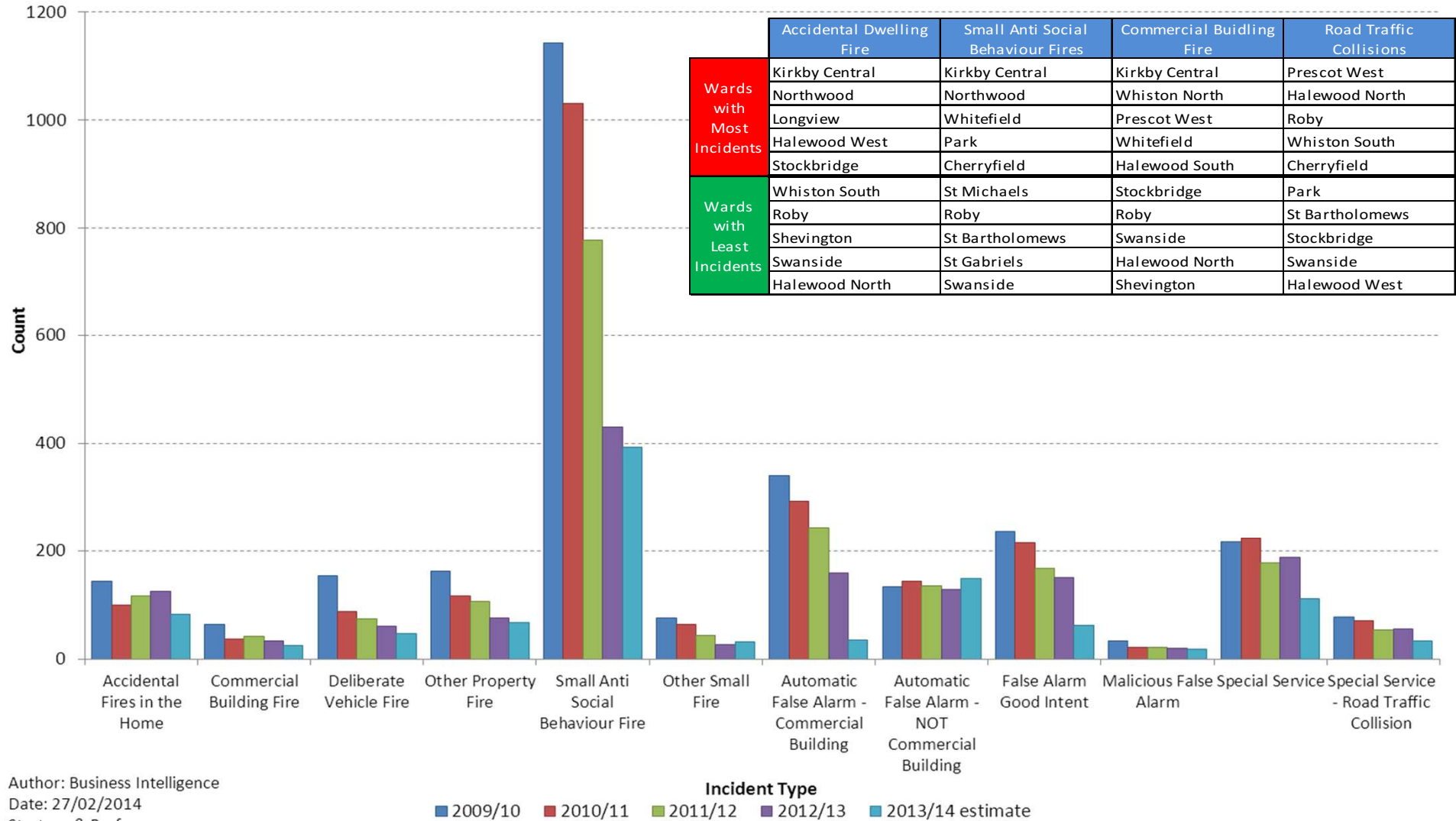
Incidents attended within Knowsley during 2013/14 (estimate)



Date: 04/12/2013
Strategy & Performance

Incidents in Knowsley

Incidents Attended in Knowsley between 2009/10 - 2013/14 (estimate)



Author: Business Intelligence
 Date: 27/02/2014
 Strategy & Performance

Our Plans for Knowsley

Our Organisational Objectives:

We have a number of Organisational Objectives that we want to deliver for every area of Merseyside. These are:

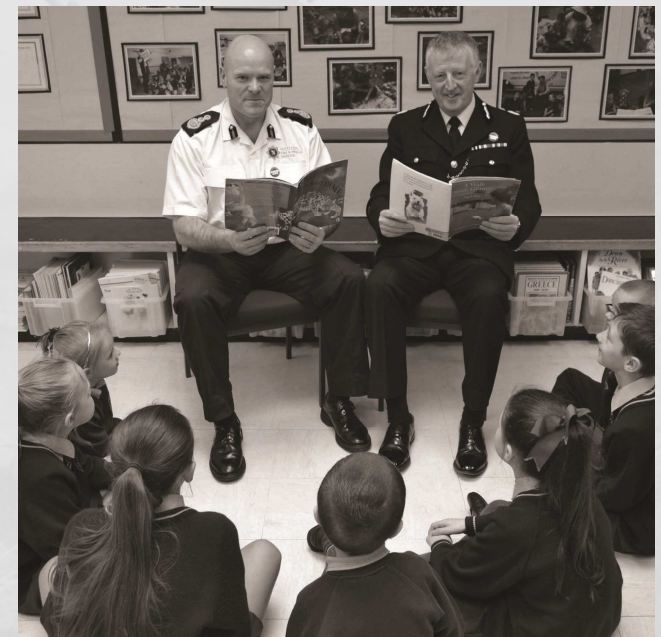
- To reduce fires, deaths and injuries, road traffic collisions and anti-social behaviour working with partners and the community to protect the most vulnerable people in Merseyside
- To provide an efficient and effective response to all emergency incidents, for all risks across all areas of Merseyside
- To maintain and improve staff training, safety and competence to ensure they can safely and effectively resolve all emergency incidents
- To maintain and improve staff health, fitness and welfare, to ensure our staff are the best they can be.

We have talked to our partners and studied our performance last year and we aim to improve outcomes for Knowsley in 2014/15 by focusing on the following areas:

Our Local Actions:

- We will continue to work with key partners to implement risk reduction strategies that have a direct impact upon improving outcomes for Merseyside Fire and Rescue Service. For example, supporting the Safer Knowsley Partnership which will give focus to the Hillside Estate in Knowsley and tackling ASB.
- We will look to support the development of the Healthy Homes Team in Knowsley – working with Public Health colleagues will be invaluable in providing us with key data to support our business objectives and identifying those individuals who will need our support in making their homes safer from fire risk.
- Economic growth is important to the borough of Knowsley; we will continue to use the Chamber of Commerce as a platform for engagement with the Business Community – we will support its Business Watch scheme, this approach will provide opportunity for engagement through increased SSRI, training and exercising opportunities and arson risk assessment.

- Young people have a clear role in the development of the borough; we will support this by providing various opportunities. For example, Princes Trust Volunteers, Beacon courses for 12 to 16 year olds, Fire Fit Schools and Emergency Service Cadets for 9 to 11 year olds.



Action Plan 2014/15

Strategic Aim	Organisational District Plan Objective	Organisational Actions	Local Actions	Location
<p>Excellent Operational Preparedness We will provide our firefighters with the training, information, procedures and equipment to ensure they can safely and effectively resolve all emergency incidents</p>	<p>Maintain and improve staff training, safety and competence:</p> <p>Local Performance Indicators 98, 99, 120a, 120b, 120c, 120d, 121, 129, 130, 131, 132, 133, 137, 139</p>	<p>Testing Operational Preparedness against the Standard Operating Procedures and Generic Risk Assessments for locally identified risks on an annual basis.</p> <p>Complete Site Specific Risk Information inspections in line with the Service strategy.</p> <p>Complete water surveys (hydrant inspections) in line with the Service strategy.</p> <p>All personnel to attend core risk critical training courses during 2013/14.</p> <p>All personnel to complete allocated Learn Pro packages and online assessments.</p>	<p>Ensure that all personnel know and understand the pre-planned site specific operational procedures for all Merseyside risks.</p> <p>Complete Site Specific Risk Information on all allocated sites in station area and allocated Merseyside category 1 and 2 sites during 2014/15.</p> <p>Ensure that water surveys are completed within the prescribed timescales.</p> <p>All personnel to attend the core risk critical training (TDA) courses during 2014/15.</p> <p>This will ensure all personnel have the required levels of underpinning knowledge in a subject area to operate safely.</p>	<p>District – each watch to plan 1 off site exercise.</p> <p>Stations – to visit key risks in station area in addition to completing Site Specific Risk Information.</p> <p>District – allocated in new work routine monitored.</p> <p>By Watch Managers. Station Managers will also provide additional learning support in key areas.</p>

Action Plan 2014/15

Strategic Aim	Organisational District Plan Objective	Organisational Actions	Local Actions	Location
Excellent Operational Response To maintain an excellent emergency response to meet risk across Merseyside with safety and effectiveness at its core	Provide an efficient and effective response to emergency incidents: Local Performance Indicators 55, 98, 120a, 129, 130, 131, 132, 133, 98	<p>All operational crews will aspire to achieve an Operational Assurance Team daily audit result of 100%.</p> <p>All individual Safe Person Assessments to be completed.</p> <p>Achieve Alert to Mobile times within prescribed timescale.</p> <p>Manage and reduce accidents and injuries to the lowest achievable level.</p>	<p>Attainment of Operational Performance Team Audit Scores of 60% average for the year.</p> <p>Operational firefighters will demonstrate excellent skills knowledge and understanding of their role during training audit and assessment.</p> <p>To ensure that resources are mobile to calls within prescribed time limits. This will be monitored throughout the year to ensure we deliver the highest response standards.</p> <p>Focus on Firefighter fitness and ensuring that all operational personnel carry out fitness training.</p> <p>We will also ensure compliance with regard to the management of road risk and low speed manoeuvres .</p>	<p>District Watch Managers to deliver training as per station training planner.</p> <p>District firefighters to complete all Safe Person Assessments and Learnpro's from preceding month .</p> <p>District Watch Managers to be familiar with Local Performance Indicator 129 and monitoring facility in Vision .</p> <p>District Watch Manager engage and recording of physical training.</p> <p>District – incidents to be investigated locally.</p>

Action Plan 2014/15

Strategic Aim	Organisational District Plan Objective	Organisational Actions	Local Actions	Location
<p>Excellent Prevention and Protection We will work with our partners and our community to protect the most vulnerable through targeted local risk reduction interventions and the robust application of our legal powers.</p>	<p>Reduce fires, deaths and injuries, road traffic collisions and anti-social behaviour:</p> <p>Local Performance Indicators 1, 2, 3, 4, 5, 5a, 5b, 5c, 5d, 5e, 6a, 10a, 10b, 10c, 19, 19a, 20, 36, 41, 42, 42a, 44, 45, 46, 47, 48, 48a, 49, 50, 52, 53, 61, 61a, 61b, 66, 135, 136, 138, 121,</p>	<p>Reduction in the number of accidental dwelling fires and resultant injuries and fatalities through intelligent targeting of risk in the home using the home fire safety check.</p>	<p>We will utilise a targeted approach working with our partner agencies to enable us to identify and offer Home Fire Safety Checks (HFSC's) to the most at risk. We will utilise information shared with us from the Department of Adult Social Services and DWP to expand the Vulnerable Person's Index.</p> <p>In addition, we will develop the partnership with Public Health in Knowsley that will see the creation of Knowsley Healthy Homes Team; our focus will be to integrate our advocacy teams with Public Health colleagues in terms of delivering a wider offer of risk reduction to vulnerable tenants across the borough.</p> <p>We will establish a local RSL forum to look at key issues such as hoarding.</p> <p>We will also continue to work with the Stronger Families Team to provide an appropriate service to vulnerable families reducing the risk of fire.</p> <p>Throughout the year we will visit schools to deliver key fire safety messages consistent to the Fire Kills campaign calendar.</p> <p>We will also utilise the Local Authority Community Messaging platform to disseminate key fire safety messages.</p>	<p>District - District prevention team to share information with ops crews and provide targeted approach.</p> <p>Group Manager & Prevention Team</p> <p>Prevention Team</p> <p>Prevention Team</p> <p>Stations – Watch Managers to co-ordinate and Prevention Team.</p> <p>District – use successful Bonfire Campaign templates – consider for anti-social behaviour Prevention Team.</p>

Action Plan 2014/15

Strategic Aim	Organisational District Plan Objective	Organisational Actions	Local Actions	Location
<p>Excellent Prevention and Protection We will work with our partners and our community to protect the most vulnerable through targeted local risk reduction interventions and the robust application of our legal powers.</p>	<p>Reduce fires, deaths and injuries, road traffic collisions and anti-social behaviour:</p> <p>Local Performance Indicators 1, 2, 3, 4, 5, 5a, 5b, 5c, 5d, 5e, 6a, 10a, 10b, 10c, 19, 19a, 20, 36, 41, 42, 42a, 44, 45, 46, 47, 48, 48a, 49, 50, 52, 53, 61, 61a, 61b, 66, 135, 136, 138, 121,</p>	<p>The reduction of Arson and ASB through seasonal pre-planning and arson/hate crime risk assessment and intelligence led target hardening.</p> <p>Enhance Road Safety through education and engagement with young drivers most at risk.</p>	<p>We will plan our activities year-round to respond to seasonal increases in risk, particularly regarding anti-social Behaviour-related fires. For example, with the Bonfire Plan in support of Operation Banger and the Fire Watch campaign during the spring and summer months.</p> <p>We will work with key strategic partners to reduce these incidents, maintaining comprehensive data sharing protocols and working with key partners to complete Hate Crime Risk Assessments (HCRA) and non-domestic arson risk assessments.</p> <p>Merseyside Police are a valued partner in the borough. We will continue to update the neighbourhood teams and provide support in keys areas of mutuality.</p> <p>Operational crews will deliver road safety education to young people across district including 'Suddenly from Nowhere' to young adults aged 17-25yrs of age.</p> <p>We will establish a local road safety forum with key partners to look at road risk – we have some challenges due to the extensive motorway network within the borough.</p>	<p>District-Use the successful bonfire campaign templates. Consider for anti-social Behaviour reduction around the spikes in April.</p> <p>District-Watch Managers to co-ordinate activity, based on strategy.</p> <p>Produced by prevention manager</p> <p>Station Manager</p>

Action Plan 2014/15

Strategic Aim	Organisational District Plan Objective	Organisational Actions	Local Actions	Location
<p>Excellent Prevention and Protection We will work with our partners and our community to protect the most vulnerable through targeted local risk reduction interventions and the robust application of our legal powers.</p>	<p>Reduce Fires, deaths and injuries, road traffic collisions and anti-social behaviour:</p> <p>Local Performance Indicators 1, 2, 3, 4, 5, 5a, 5b, 5c, 5d, 5e, 6a, 10a, 10b, 10c, 19, 19a, 20, 36, 41, 42, 42a, 44, 45, 46, 47, 48, 48a, 49, 50, 52, 53, 61, 61a, 61b, 66, 135, 136, 138, 121,</p>	<p>Improve business fire safety in compliance with Regulatory Reform Order (Fire Safety) 2005. Through the application of the Fire Protection Policy and the risk based inspection programme.</p>	<p>Fire safety visits will be carried out on care homes by Operational crews.</p> <p>We will continue to work in partnership with the Knowsley Chamber of Commerce to promote fire safety among the business community.</p> <p>We will use the Business Watch Forum to increase Site Specific Risk Information and arson risk assessment.</p> <p>Heritage – we will adopt the “heriprot” model for Knowsley Hall, this will include completion of Site Specific Risk Information, a site specific operational response and salvage plan.</p> <p>Specific Risk information, a site specific operational response and salvage plan.</p>	<p>Allocation from Protection team, distributed to Watch Managers completed and recorded by operational crews.</p>

Action Plan 2014/15

Strategic Aim	Organisational District Plan Objective	Organisational Actions	Local Actions	Location
<p>Excellent People We will develop and value all our employees, respecting diversity, promoting opportunity and equality for all.</p>	<p>Maintain and improve, staff health, fitness and welfare:</p> <p>Local Performance Indicators 130, 131, 132, 133, 98, 106, 111a, 111b, 112 116, 117, 134</p>	<p>Absence to be managed to lowest achievable levels.</p> <p>Completion of appraisals for all staff in January and February 2015.</p> <p>Development of staff skills and knowledge through training opportunities.</p>	<p>Knowsley management team will ensure absence levels are monitored and service procedures are adhered to.</p> <p>Ensure 100% completion of quality Values Based Appraisals at all levels within the district.</p> <p>Training and support will be provided to staff with a focus on quality of service delivery. Training will be provided for operational staff on delivery of Home Fire Safety Checks, Protection, Health and Safety Management.</p> <p>We will engage with all staff over the proposed community fire station merger within Knowsley.</p>	
	<p>Unused LPI's 93,94,95,96,97,98 Utilities 108, 128 Finance</p>			

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MERSEYSIDE FIRE AND RESCUE AUTHORITY			
MEETING OF THE:	COMMUNITY SAFETY AND PROTECTION COMMITTEE		
DATE:	27 MARCH 2014	REPORT NO:	CFO/029/14
PRESENTING OFFICER	DEPUTY CHIEF FIRE OFFICER PHIL GARRIGAN		
RESPONSIBLE OFFICER:	AREA MANAGER MYLES PLATT	REPORT AUTHOR:	MYLES PLATT
OFFICERS CONSULTED:	DISTRICT MANAGEMENT TEAM, LINDA MITCHELL- FIRE SUPPORT NETWORK, KAREN METCALF - YOUTH ENGAGEMENT		
TITLE OF REPORT:	EXTERNAL FUNDING FOR PREVENTION AND ROAD SAFETY		

APPENDICES:	APPENDIX A:	FIRE SUPPORT NETWORK FUNDING
	APPENDIX B:	YOUTH ENGAGEMENT PROGRAMMES

Purpose of Report

1. To update Members on the current provision of external funding received by the Authority to deliver community safety related outcomes across each District of Merseyside

Recommendation

2. That Members note the contents of this report and in particular the risk to the sustainability of that funding provision and the work being carried out to mitigate that risk.

Introduction and Background

3. The Authority attracts external funding from a range of sources, predominantly from partners in each district of Merseyside and access to national funding streams through the central prevention and youth engagement functions.
4. The Fire Support Network (FSN), as a charitable trust, accesses a range of funding streams that enables it to deliver Fire and Rescue Authority and Local Authority related outcomes commissioned by these organisations, as detailed below.
5. This report sets out a range of funding streams that are currently accessed by the Authority to support its mission. Members will be well aware that every currently funded project is at risk as Local Authority and Community Safety budgets reduce, in particular those related to Children and Young People, Adult Social Care and Drug and Alcohol Services.

Fire Support Network (FSN)

6. The FSN is a charitable trust whose Memorandum and Articles of Association provide for service delivery to the Authority, and the delivery of its IRMP outcomes which are commissioned by the Authority.
7. FSN currently receive £195k per year from the Authority to deliver a range of community safety related activities including bonfire removal, cage football and Home Fire Safety Checks (HFSC's).

A percentage of the 195k paid to FSN is subsequently recovered as part of the cost recovery for the provision of smoke detectors to low risk members of the community.

8. FSN have secured a further £845k over the last 12 months from various funding streams which are detailed in **Appendix A**. Service's delivered via FSN include de-clutter from premises where hoarding has been identified, cage football, youth engagement programmes, emergency heating, sports programmes and sustainable warmth initiatives.

MFRA Youth Engagement Team

9. The Authority delivers a range of award winning youth engagement programmes through 5 established post holders. who work with and manage a further 10 members of externally funded staff to deliver each programme.
10. One such programme is the 12 week full time Princes Trust course, aimed at changing lives for disengaged and vulnerable young people between the ages of 16 and 25. The Authority relies on funding drawn down from the skills funding agency via an accredited centre, usually a college, to deliver the programme.
11. As of March 2011 the Authority has drawn down £827k however funding remains challenging as in 2013 Hugh Baird College withdrew their funding at short notice placing staff at risk of redundancy fortunately the Authority was able to continue to deliver the Princes Trust programme through St. Helens College in 3 districts of the County.
12. The funding criterion for Princes Trust has changed over the last year and offers less per student and strict criteria over age, focusing on 16 to 18 year olds.
13. The Youth Engagement Team is piloting a new delivery method in partnership with Wirral Metropolitan College with the aim of reducing costs and sharing resources. If successful this may be expanded in the next financial year.
14. The Service also delivers the award winning Beacon Course on behalf of the Authority, the course runs for 1 day a week for 12 weeks. The course is aimed at 13 to 16 year olds who are at risk of exclusion from school. Since January

2011 the Authority has received over £170k of external funding to deliver the programme.

15. The Beacon Programme is arguably that which is most at risk due to withdrawn funding from Local Authorities and Community Safety Partnership's.
16. The Youth Engagement team are working with FSN and local colleges to explore alternative course delivery and access to national funding streams to secure a sustainable programme over a period of years.
17. The Youth Engagement team can produce and deliver bespoke courses over shorter periods of time to cover, for example, the school holidays. An example of this is the very successful LIFE programme which unfortunately again relies on Local Authority funding which has been reduced across the County.
18. Additional Information can be found in **Appendix B**.

St. Helens District

19. The District has previously received £20k per annum from a range of partner's to support the provision of 4 Neighbourhood Firefighters who deliver a range of activities including schools, communities and campaigns. This funding has now ceased and the District team are working hard with local schools, the Safer Communities Partnership to best use income received from rental of office space along with match funding to maintain the provision.
20. A one off grant has been received from the Safer Communities Partnership which is ring-fenced for the provision of equipment such as assistive technology to keep people safe in their homes.
21. The District team are currently working with Helena housing to secure funding to support Fire Cadets.
22. At this point the funding available to support campaigns such as "Operation Good Guy" for the bonfire period is unclear.

Sefton District

23. The District team have secured funding to match fund two Beacon Courses for 2014. There is no commitment beyond then.
24. One off funding of £30k has been secured from the Community Safety Partnership to facilitate a bespoke version of the Beacon programme for 2014.
25. £5k has been secured from the Community Safety Partnership to support the "Safe Havens" signage for fire stations.

26. The Sefton team continue to work to secure limited funding from “Community First” panel to resource campaigns and events such as Beachsafe and Bonfire.

Knowsley District

27. Knowsley Metropolitan Borough Council (KMBC) has, in recent years supported Beacon course provision and has committed £5k for 2014/15 via the Safer Knowsley Partnership.
28. Funding for 1 School Fire Liaison Officer is due to end in July 2014.
29. Bonfire planning includes commitment from the Safer Knowsley Partnership and Registered Social Landlords to provide resource and funding as per the local bonfire plan.
30. The Safer Knowsley Partnership continue to fund the secondment of prevention team member into their team engaging with young people to tackle gun and knife crime.
31. FSN has been successful in receiving funding for KMBC and Sport England to deliver activity engaging with young people.

Liverpool District

32. Liverpool’s award winning Street Intervention Team funded by City Safe have had year on year reductions in grant, the latest being £32k for 2013/14. The Liverpool team are awaiting the outcome of funding allocation from City Safe in March 2014.
33. Funding for the School Fire Liaison officer for Parklands School in South Liverpool has not been allocated due to the potential closure of the school.
34. Small allocations of Neighbourhood funding has been received to support the Beacon Programme. The Liverpool team continue to work to access local funding through the neighbourhood structure.

Wirral District

35. Historically Wirral’s Community Safety Partnership (CSP) has provided £30k for a seconded officer to work in the Community Safety Team. Use of that funding has been developed to facilitate the provision of a seconded officer from Wirral Borough Council who co-ordinates 3 Fire Community Safety Officers dealing with Anti-Social behaviour, Youth and the Intensive Family Intervention Programme. Funding for the provision for 2014/15 is unclear due to uncertainty of funding from the Police and Crime Commissioner for Community Safety Partnerships.
36. Wirral’s Road Safety Team funds the provision of a seconded MFRA officer. The £5k for that provision has not been confirmed for 2014/15.

37. Wirral NHS provides £5k per annum for the provision of a seconded officer and is currently evaluating the secondment prior to authorising future funding.
38. Wirral's Local Area Forums have previously supported the provision of Beacon Courses, Life courses and Fire Cadets. Wirral have made recent structural changes to Neighbourhood management. The criteria for local funding bidding is, as yet, unclear posing a risk to future funding.
39. FSN has been successful in securing funding to deliver a range of services in Wirral detailed in Appendix A.

Equality and Diversity Implications

40. Equality Impact Assessments have been completed for specific projects such as Street Intervention Teams. Equality objectives and outcomes delivered through specific initiatives are captured in the Equality and Diversity action plan.

Staff Implications

41. Staff employed via externally funded schemes are placed at risk within 3 months of the funding ending unless that funding has been formally secured.

Legal Implications

42. Externally funded projects, secondments, and agreements are considered by the Authority's legal team and are subject to contracts and the external grant process.

Financial Implications & Value for Money

43. Many programmes and partnerships rely on match funding and the use of reserves to maintain the provision. It is acknowledged that this is not sustainable hence working in partnership to review funding provision in each District and department. The Authority has agreed a reserves strategy which supports a pragmatic approach to managing risks around external funding.

Risk Management, Health & Safety, and Environmental Implications

44. The Authority relies on external funding to contribute to the delivery of outcomes articulated in its Integrated Risk Management Plan. Withdrawal of that funding places delivery against those outcomes at risk.

Contribution to Our Mission: *Safer Stronger Communities – Safe Effective Firefighters*

45. Each element of external funding contributes to Community Safety and as such the safety of our Firefighters.

BACKGROUND PAPERS

N/A

GLOSSARY OF TERMS

MFRA	M erseyside F ire and R escue A uthority is the physical and legal entity. When writing reports MFRA is the “object”.
MFRS	M erseyside F ire and R escue S ervice
FSN	F ire S upport N etwork
NHS	N ational H ealth S ervice
CSP	C ommunity S afety P artnership
KMBC	K nowsley M etropolitan B orough C ouncil
RSL	R egistered S ocial L andlord

MFRS Youth Engagement Funding 2011 – 2013

Beacon / Life Programmes

Since 28.01.2011 – 15.03.2013 MFRS have received in total funding £170,222.65 from various partners which include Wirral Borough Council, Hugh Baird, St Helens Council & Knowsley Metropolitan Borough.

Delivery of the Beacon programme relies entirely on being awarded monies to continue however; due to the government austerity measures it has become increasingly difficult to access funds.

To continue delivery from January 2014 we are utilising reserve funds from budget account 0136 in hand with a 33% contribution from each of the five districts.

Going forward is uncertain and to that end we will continue to explore other opportunities however; in the context of an early intervention strategy MFRS continue to strive to contribute to the levels of need for children & young people to ensure positive outcomes are grasped. Beacon is an award winning programme and failure to access funding would see the departure of a syllabus which creates life changes to those C&YP who are sitting on the cusp of ASB and permanent exclusion from school - furthermore MFRS would also lose the skills, knowledge, dedication and excellence of 3 members of staff who believe in the children of Merseyside and how we can change lives.

Prince's Trust

Since 22.03.2011 – 8.10.2013 MFRS have received in total funding £827,659.40 from St Helen's College who commission us to deliver 12 teams a year.

In 2012 we were also in business with Hugh Baird College and delivered 3 teams but regrettably this ended at the conclusion of the school summer term 2013.

We deliver Prince's Trust teams across Liverpool, Sefton & Knowsley and we will be piloting two teams on the Wirral in enterprise with Wirral College.

Recently the government have made changes to the funding pots shared by 16 – 18 year olds & adult 19 plus students and dependant on the college you are engaged with determines what funding amounts you draw down. For MFRS Prince Trust in partnership with St Helen's College teams the cohort we are working with is governed by a 90% recruitment of 16 – 18 year olds which brings its own challenges as often at this young age they are still very much immature and don't make great choices. Working with a younger cohort can and will make a huge impact on completion of students getting to the end of the programme due to the

ingenuousness of their young ages consequently we may not draw down the same amounts we have done in the previous years.

A big challenge for MFRS to continue delivering Prince's Trust is the raise of age participation in education and the lesser numbers of young people being out there to recruit as they are choosing to continue their education at their known school or are being snapped up by colleges – private enterprises also offer cash incentives to entice young people to their programmes.

Due to the issues mentioned above there is uncertainty as to whether funding from the Skills Funding Agency (SFA), who are going through a transitional period, will continue under the present criteria.

However; MFRS Youth Department will be in January 2014 energetically approaching other further education providers in the real hope of sustaining and increasing MFRS delivery of the PT programme. however there is a real threat that St Helen's College will not commission MFRS to continue Prince's Trust. In late summer we were weeks away from this happening which would have resulted in the termination of staff contracts for 12 people who between them have huge amounts of skills and knowledge.

MFRS not delivering Prince's Trust would be a huge loss to the organisation and its community who we serve as we have made such an impact on lots of young people's lives with many of them gaining full time employment, returning to education or accessing other training opportunities.

Street Intervention Team (SIT)

Since 13.01.11 – 15.11.13 MFRS have received in total funding £198,011.48 with the team being commissioned largely from Liverpool City Council City Safe Funding alongside contributions from Liverpool Mutual Homes.

SIT was launched in August 2011 and was designed to address different aspects of youth crime. The team was put together to engage with the community through assertive engagement especially with young people to deter and support them away from becoming engaged in criminal or anti-social behaviours.

The team also report into Liverpool Direct Limited with regards to broken street lighting, graffiti (gang & inappropriate) which in itself breeds confidence to all residents to feel safer in their communities. In 2012 the project introduced a community project factor working with members of the community to identify and make better "grot spots" over one weekend.

The team is made up of a mix of internal and external 18/20 personnel who work predominately over Friday & Saturday nights and high priority times throughout the year such as the bonfire period.

The future of SIT has yet to be decided however; early indications are promising and MFRS have recently sent through to City Safe an Equality Impact Assessment (EIA).

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YEAR	FUND	ACTIVITY	AMOUNT
2011/12	MFRS	SLA	195000
2011/12	DoH	EMERGENCY HEATING (WINTER WARM) AIMED AT REDUCING EXCESS WINTER DEATHS - TO RESPOND TO REFERRALS FROM COMMUNITY PROFESSIONALS FOR THE PROVISION OF AN OIL FILLED RADIATOR, WARM PACK AND REFERRAL TO OTHER SUPPORT AGENCIES FOR VULNERABLE CLIENTS	40000
2011/12	WIRRAL MBC	SPREAD A LITTLE WARMTH EMERGENCY HEATING, DE-CLUTTER WORK AND ARRANGING THE INSTALLATION OF GAS ISOLATION DEVICE AND GAS SAFE CHECK.	20,375
2011/12	LIVERPOOL CC	SAFE AND SOUND - INSTALLATION OF HOME SAFETY EQUIPMENT, AIM IS TO REDUCE ACCIDENTS IN THE HOME FOR AGE 0 - 5 YRS	171,411
2011/12	WIRRAL MBC	SAFE AND SOUND - INSTALLATION OF HOME SAFETY EQUIPMENT, AIM IS TO REDUCE ACCIDENTS IN THE HOME FOR AGE 0 - 5 YRS	50,000
2011/12	SEFTON MBC	EMERGENCY HEATING (WINTER WARM) AIMED AT REDUCING EXCESS WINTER DEATHS - TO RESPOND TO REFERRALS FROM COMMUNITY PROFESSIONALS FOR THE PROVISION OF AN OIL FILLED RADIATOR, WARM PACK AND REFERRAL TO OTHER SUPPORT AGENCIES FOR VULNERABLE CLIENTS	600
2011/12	ST BRIDGETS CHURCH	EMERGENCY HEATING (WINTER WARM) AIMED AT REDUCING EXCESS WINTER DEATHS - TO RESPOND TO REFERRALS FROM COMMUNITY PROFESSIONALS FOR THE PROVISION OF AN OIL FILLED RADIATOR, WARM PACK AND REFERRAL TO OTHER SUPPORT AGENCIES FOR VULNERABLE CLIENTS	5,000
2011/12	RIVERSIDE HOUSING	EMERGENCY HEATING (WINTER WARM) AIMED AT REDUCING EXCESS WINTER DEATHS - TO RESPOND TO REFERRALS FROM COMMUNITY PROFESSIONALS FOR THE PROVISION OF AN OIL FILLED RADIATOR, WARM PACK AND REFERRAL TO OTHER SUPPORT AGENCIES FOR VULNERABLE CLIENTS	2,500
2011/12	VENTURE HOUSING	EMERGENCY HEATING (WINTER WARM) AIMED AT REDUCING EXCESS WINTER DEATHS - TO RESPOND TO REFERRALS FROM COMMUNITY PROFESSIONALS FOR THE PROVISION OF AN OIL FILLED RADIATOR, WARM PACK AND REFERRAL TO OTHER SUPPORT AGENCIES FOR VULNERABLE CLIENTS	950
2011/12	NPOWER	EMERGENCY HEATING (WINTER WARM) AIMED AT REDUCING EXCESS WINTER DEATHS - TO RESPOND TO REFERRALS FROM COMMUNITY PROFESSIONALS FOR THE PROVISION OF AN OIL FILLED RADIATOR, WARM PACK AND REFERRAL TO OTHER SUPPORT AGENCIES FOR VULNERABLE CLIENTS	5,000

2011/12	LMH	<u>EMERGENCY HEATING (WINTER WARM)</u> AIMED AT REDUCING EXCESS WINTER DEATHS - TO RESPOND TO REFERRALS FROM COMMUNITY PROFESSIONALS FOR THE PROVISION OF AN OIL FILLED RADIATOR, WARM PACK AND REFERRAL TO OTHER SUPPORT AGENCIES FOR VULNERABLE CLIENTS	2,500
2011/12	MERSEY CARE	<u>EMERGENCY HEATING (WINTER WARM)</u> AIMED AT REDUCING EXCESS WINTER DEATHS - TO RESPOND TO REFERRALS FROM COMMUNITY PROFESSIONALS FOR THE PROVISION OF AN OIL FILLED RADIATOR, WARM PACK AND REFERRAL TO OTHER SUPPORT AGENCIES FOR VULNERABLE CLIENTS	5,000
2011/12	LCC HOUSING	<u>EMERGENCY HEATING (WINTER WARM)</u> AIMED AT REDUCING EXCESS WINTER DEATHS - TO RESPOND TO REFERRALS FROM COMMUNITY PROFESSIONALS FOR THE PROVISION OF AN OIL FILLED RADIATOR, WARM PACK AND REFERRAL TO OTHER SUPPORT AGENCIES FOR VULNERABLE CLIENTS	5,000
2011/12	LCC ELECTRICAL SAFETY	<u>EMERGENCY HEATING (WINTER WARM)</u> AIMED AT REDUCING EXCESS WINTER DEATHS - TO RESPOND TO REFERRALS FROM COMMUNITY PROFESSIONALS FOR THE PROVISION OF AN OIL FILLED RADIATOR, WARM PACK AND REFERRAL TO OTHER SUPPORT AGENCIES FOR VULNERABLE CLIENTS	950
2011/12	DIMPLEX	FOR THE PURCHASE OF OIL FILLED RADIATORS TO SUPPORT THE WINTER WARM CAMPAIGN IN LIVERPOOL	950
2011/12	EMPTY PROPERTY REGENERATION WIRRAL MBC AND LIVERPOOL CC	REDUCE ANTI SOCIAL ACTIVITY - FSN WORKED IN PARTNERSHIP WITH HMP LIVERPOOL TO RENOVATE 2 PROPERTIES IN WIRRAL TO ENABLE 2 FAMILIES TO BE RE-HOUSED AND THE RISK OF ANTI SOCIAL ACTIVITY ASSOCIATED TO EMPTY PROPERTY ADDRESSED	17,962
2011/12	MERSEYSIDE COMMUNITY FOUNDATION	LOFT CLEARANCE - TO CLEAR COMBUSTIBLE MATERIALS FROM LOFT SPACE - REDUCE RISK	5,375
2011/12	L14 KNOWSLEY	<u>MULTI SPORT (YOUTH)</u> - TO PROVIDE ACTIVITY TO YOUNG PEOPLE AT TIMES WHEN ANTI SOCIAL BEHAVIOUR IS MOST LIKELY TO INCREASE	4,500
2011/12	MERSEYSIDE POLICE	<u>MULTI SPORT (YOUTH)</u> - TO PROVIDE ACTIVITY TO YOUNG PEOPLE AT TIMES WHEN ANTI SOCIAL BEHAVIOUR IS MOST LIKELY TO INCREASE	500
2011/12	LHT	<u>MULTI SPORT (YOUTH)</u> - TO PROVIDE ACTIVITY TO YOUNG PEOPLE AT TIMES WHEN ANTI SOCIAL BEHAVIOUR IS MOST LIKELY TO INCREASE	900

2011/12	LIVERPOOL PCT	SUMMER CAMPS - SPORTS PROGRAMME FOR YOUNG PEOPLE AGE 7 - 17. A 4 HOUR PROGRAMME, 5 DAYS PER WEEK. THIS PROGRAMME GIVES US THE OPPORTUNITY TO GET YOUNG PEOPLE INVOLVED IN POSITIVE, HEALTHY ACTIVITY AND ALSO ALLOWS US TO RECRUIT YOUNG SPORTS VOLUNTEERS/APPRENTICES TO SUPPORT FUTURE PROGRAMMES	3,000
2011/12	TRANSFORMATION FUND	TO SUPPORT CHARITY MARKETING THIS FUND ALLOWED FSN TO UPDATE MARKETING LITERATURE AND INTRODUCE SOCIAL MARKETING	15,000
2011/12	SEFTON PCT	MULTI SPORT (YOUTH) AS ABOVE	26,500
2011/12	KNOWSLEY COUNCIL	MULTI SPORT (YOUTH) AS ABOVE	5,000
		TOTAL FUNDING SECURED 11/12	583,973
YEAR	FUND	ACTIVITY	AMOUNT
2012/13	MFRS	SLA - AS ABOVE	195,000
2012/13	DoH (WIRRAL)	SPREAD A LITTLE WARMTH EMERGENCY HEATING AND DE-CLUTTER WORK	40,000
2012/13	DoH (LIVERPOOL)	EMERGENCY HEATING- AS ABOVE	20,375
2012/13	LIVERPOOL CC	SAFE AND SOUND - INSTALLATION OF SAFETY EQUIPMENT	171,411
2012/13	WIRRAL MBC	SAFE AND SOUND	50,000
2012/13	SEFTON MBC	MULTI SPORT CAMPS - AS ABOVE	24,000
2012/13	COMMUNITY FOUNDATION	MULTI SPORT KNOWSLEY - AS ABOVE	5,690
2012/13	COMMUNITY FIRST GRANTS (WIRRAL/SEFTON)	MULTI SPORT WIRRAL/SEFTON	18,000
2012/13	SEFTON PCT	PROPERTY/LOFT DE-CLUTTER - REMOVAL OF MATERIALS FROM PROPERTIES TO REDUCE THE RISK OF FIRE, FALLS ETC	22,000
		TOTAL FUNDING SECURED 12/13	546,476
YEAR	FUND	ACTIVITY	AMOUNT
2013/14	MFRS	SLA - DELIVERY OF LOW LEVEL HFSC, TO SUPPORT MFRS BONFIRE CAMPAIGN, DELIVERY OF YOUTH ACTIVITY AND TO IDENTIFY EXTERNAL FUNDING TO SUPPORT GAPS IN COMMUNITY SAFETY PROVISION	195,000
2013/14	SPORT ENGLAND	MULTI SPORT KNOWSLEY - TO DELIVER SPORTS CAMPS AND PORTABLE CAGE FOOTBALL AS A DIVERSIONARY ACTIVITY. IDENTIFY AND RECRUIT VOLUNTEERS	52,000
2013/14	LOTTERY	CAGE FOOTBALL LIVERPOOL/KNOWSLEY - TO DELIVER CAGE SPORT SESSIONS IN THE MOST DEPRIVED WARDS OF KNOWSLEY. WE WILL IDENTIFY SUITABLE POTENTIAL SPORTS COACHES AND OFFER THEM THE OPPORTUNITY TO BE COMMISSIONED BY FSN TO DELIVER YOUTH ACTIVITY IN THEIR COMMUNITY. WE WILL ALSO IDENTIFY SUITABLE VOLUNTEERS TO DELIVER COMMUNITY SAFETY SERVICES ON BEHALF OF FSN	284,476

2013/14	DOOR STEP SPORTS	SPORT ACTIVITY, DISABLED INDIVIDUALS - FSN IDENTIFIED THAT YOUNG PEOPLE WITH A DISABILITY ARE MORE LIKELY TO BECOME ISOLATED FROM THEIR OWN COMMUNITY AND BECOME A TARGET FOR BULLYING. FSN DELIVER SPORTS CAMPS THAT ENABLE YOUNG PEOPLE OF ALL ABILITIES TO GET INVOLVED. WE WORK CLOSELY WITH FAMILY MEMBERS AND CARERS TO ENSURE THAT WE ADAPT OUR ACTIVITY TO MEET THE NEEDS OF OUR CLIENT BASE	5,000
2013/14	CLINICAL COMMISSIONING GROUP WIRRAL	COMPULSIVE HOARDING - FSN WILL DELIVER A 12 MONTH PILOT, OUR AIM IS TO DEVELOP A BEST PRACTICE MODEL TO SUPPORT INDIVIDUALS AND FAMILIES THAT FACE THE ISSUES SURROUNDING COMPULSIVE HOARDING. WE WILL DEVELOP A MULTI AGENCY TOOLBOX	98,520
2013/14	EON ENERGY ACTION	WINTER SURVIVAL - FSN RECEIVED FUNDING FROM EON TO OFFER ENERGY EDUCATION TO INDIVIDUALS AND FAMILIES LIVING IN FUEL POVERTY	7,000
2013/14	LIVERPOOL CC	SAFE AND SOUND	70,000
2013/14	WIRRAL MBC	SAFE AND SOUND	60,000
2013/14	WORK PROGRAMME (JHP)	EMPLOYABILITY - FSN HAS DEVELOPED A VERY SUCCESSFUL WORK PROGRAMME. WORKING IN PARTNERSHIP WITH JCP AND LEARN DIRECT, FSN OFFER A 4 WEEK WORK PROGRAMME. OUR CLIENTS SUPPORT ALL FSN INITIATIVES (UNDER SUPERVISION) TO DATE WE HAVE HAD A 68% SUCCESS RATE IN REGARD TO SECURING EMPLOYMENT, ENTERING INTO TRAINING/EDUCATION AND VOLUNTEERING	35,000
2013/14	COMMUNITY FIRST	MULTI SPORT - TO DELIVER DIVERSIONARY ACTIVITY FOR YOUNG PEOPLE IN WIRRAL AND SEFTON	28,000
2013/14	COMMUNITY LEARNING KNOWSLEY	BUILDING COMMUNITY CAPACITY - FSN WORKED WITH 3 COMMUNITY GROUPS IN KNOWSLEY TO ASSIST THEM IN BECOMING SELF SUSTAINING WITH REGARD TO SECURING FUNDING AND DELIVERING SERVICES.	5000
2013/14	TOXTETH HUB	MULTI SPORT (YOUTH) - FSN DELIVERED THE SUMMER SPORTS PROGRAMME, WE WERE SUCCESSFUL IN ATTRACTING ? ATTENDEES TO THE PROGRAMME OVER A 6 WEEK PERIOD	12000
2013/14	DOORSTEP SPORTS (2ND PHASE)	AS ABOVE (LIVERPOOL AND KNOWSLEY DISTRICT)	15,000
2013/14	EON ENERGY ACTION	AS ABOVE - ENERGY EDUCATION	4,000
2013/14	SAFE AND SOUND LIVERPOOL	TO INSTALL SAFETY EQUIPMENT IN LIVERPOOL PROPERTIES WITH THE AIM OF REDUCING CHILDHOOD ACCIDENTS IN THE HOME.	57,860

2013/14	SAFE AND SOUND WIRRAL	TO INSTALL SAFETY EQUIPMENT IN LIVERPOOL PROPERTIES WITH THE AIM OF REDUCING CHILDHOOD ACCIDENTS IN THE HOME.	AROUND 50,000 EXACT AMOUNT TO BE CONFIRMED MID MARCH 2014
		TOTAL FUNDING SECURED 13/14	978,856

RISK		
AT RISK		
ONE OFF PAYMENT		
ONE OFF PAYMENT		
ONE OFF PAYMENT		
ONE OFF PAYMENT		
ONE OFF PAYMENT		

ONE OFF PAYMENT		
ONE OFF PAYMENT		
ONE OFF PAYMENT		
ONE OFF PAYMENT		
ONE OFF PAYMENT		
ONE OFF PAYMENT		
FUND CLOSED		
FUNDING PRIORITIES CHANGE		
ONE OFF PAYMENT		
FUND STILL OPEN		
ABLE TO APPLY ANNUALLY		

FUND CLOSED		
RISK		
FUND CLOSED		
FUND CLOSED		
NOT AT RISK		
NOT AT RISK		
ABLE TO APPLY ANNUALLY		
ABLE TO APPLY ANNUALLY		
ABLE TO APPLY ANNUALLY		
ABLE TO APPLY ANNUALLY		
RISK		
NO RISK (2 YEARS)		
NO RISK (3 YEARS)		

NEW FUND		
EB 15 - UNSURE IF FUNDING WILL BE EXTENDED		
ABLE TO APPLY ANNUALLY		
SERVICE NOT AT RISK BUT FUNDING MAY BE REDUCED		
SERVICE NOT AT RISK BUT FUNDING MAY BE REDUCED		
NOT AT RISK		
NOT AT RISK		
NEW FUND NOT YET RELEASED		
COMMISSIONED		
COMMISSIONED		

COMMISSIONED		

MERSEYSIDE FIRE AND RESCUE AUTHORITY			
MEETING OF THE:	COMMUNITY SAFETY AND PROTECTION COMMITTEE		
DATE:	27 MARCH 2014	REPORT NO:	CFO/035/14
PRESENTING OFFICER	DEPUTY CHIEF FIRE OFFICER		
RESPONSIBLE OFFICER:	AREA MANAGER MYLES PLATT	REPORT AUTHOR:	MYLES PLATT
OFFICERS CONSULTED:	JANET HENSHAW CLERK TO THE AUTHORITY GROUP MANAGER GUY KEEN		
TITLE OF REPORT:	PROSECUTIONS UPDATE		

APPENDICES:	APPENDIX A: ST. MICHAELS MOUNT PRESS STATEMENT
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Purpose of Report

1. To inform Members of the enforcement and prosecution activity carried out by Merseyside Fire & Rescue Authority (MFRA) Protection Department throughout 2013.

Recommendation

2. That Members note the positive impact that the Authority has had on the safety of the communities of Merseyside whilst carrying out its statutory function as the enforcing Authority.

Introduction and Background

3. MFRA is the enforcing Authority within Merseyside for premises, petroleum, explosives / fireworks and utilise the following legislation.
 - 3.1 Regulatory Reform Fire Safety Order 2005 (RRO).
 - 3.2 Petroleum (Consolidation) Act 1928.
 - 3.3 Health and Safety at Work Etc. Act 1974.
 - 3.4 Dangerous Substances and Explosive Atmospheres Regulations 2002.
 - 3.5 Fire Precautions (Sub-surface Railway Stations) (England) Regulations 2009.
 - 3.6 Manufacture and Storage of Explosives Regulations 2005 (MSER)
 - 3.7 The Fireworks Act 2003 and the Fireworks Regulations 2004
4. In order to ensure that these regulations are complied with, MFRA carry out audits of industrial, commercial and residential premises in line with its Risk Based Inspection Strategy. Officers audit the fire safety arrangements (the general fire precautions and fire safety management) within the majority of

premises within Merseyside (except for single private dwellings). Audits are carried out as a result of pre-planned inspections, referrals from operational staff and complaints or concerns from members of the public.

5. In 2013, MFRA audited a total of 2769 premises, (2016 RRO, 184 Petroleum, 569 Fireworks). In the majority of cases only minor deficiencies were identified and they were dealt with informally following national guidance and best practice in line with the Regulators' Code of Compliance.
6. However out of the 2769 premises visited, the following formal Enforcement & Prosecution notifications were issued:
 - 6.1 **26 RRO Enforcement Notices** (These notices state the provisions that are not complied with and the steps to be taken to remedy the noncompliance). The district breakdown is:
 - 6.1.1 Liverpool 20,
 - 6.1.2 St Helens 1,
 - 6.1.3 Knowsley 0,
 - 6.1.4 Wirral 1,
 - 6.1.5 Sefton 4.
 - 6.2 **15 RRO Prohibition Notices** (These notices are used where the risk is so serious that the premises is prohibited or restricted). The district breakdown is:
 - 6.2.1 Liverpool 9,
 - 6.2.2 St Helens 4,
 - 6.2.3 Knowsley 0,
 - 6.2.4 Wirral 0,
 - 6.2.5 Sefton 2.
 - 6.3 **2 Petroleum Improvement Notices** (3 cases pending).
8. The formal notifications have a legal status within the judicial system. Consequently, if not complied with or breached, further legal action may be taken by MFRA against the Responsible Person (RP) potentially resulting in prosecution.
9. In 2013 **5 Alterations Notices** were breached on the underground rail network. However, due to the level of risk being minimal, MFRA took no legal action and dealt with the matter informally.
10. All potential prosecution cases are considered by the Clerk to the Authority in respect of public interest and evidential tests with Senior Protection Officers utilising national best practice via the Chief Fire Officers Association prosecution decisions-making matrix. Prosecution decisions are further scrutinised by the Enforcement and Prosecutions Board then forwarded to Deputy Chief Fire Officer for final sign off and approval.

10. The Enforcement and Prosecutions Board meets 6 weekly and is chaired by the Area Manager from Prevention and Protection. Membership includes the Clerk to the Authority and Officers from Community Fire Protection.

Prosecution Cases in 2013

11. Following non-compliance with an Enforcement Notice (served 2012) John White Boat Builders, Weaver Industrial Estate, Garston, Liverpool, L19 8JA, the RP, a Mr Paul Kelly was summonsed to court on the 25.07.13. He was tried and found guilty of failing to comply then received a £1000 fine and was ordered to pay a total of £381 costs.
12. Following a fire in St Michaels Mount Care Home, Woolton Road, Liverpool, L25 7UW the RP's (Mr James Mutch and Mr Michael Hanlon) were summonsed to court for a failure to comply with the RRO. As the Responsible Persons' they were tried and found guilty of a number of offences and consequently ordered to each pay a £22,000 fine, together with £5000 costs. This case was the most high profile to date considering the inherent risk it posed to vulnerable members of society. **See Appendix A.**

Breaches of Prohibition Notices

13. Three Prohibition Notices have been breached in 2013. Preparation of the prosecution case files are in progress and the offenders will be summonsed to court at a date to be confirmed.

Equality and Diversity Implications

14. A review of Enforcement & Prosecutions activity was undertaken in 2013 which for the first time included the capture of Equality and Diversity data and consideration of protected characteristics as part of the process in determining action. A higher percentage of enforcement & prosecution action has been taken against some protected groups due to sleeping risk above restaurants and takeaways, namely the South Asian Community in Liverpool. In response to this information the Authority's Community Protection teams have engaged in preventative activity to educate and advise the 'Responsible Persons' to prevent breaches of the legislation in the future. Scrutiny of Enforcement and Prosecution is included in the Equality and Diversity action plan governed by the Strategic Equality Group.

Staff Implications

15. There are no additional staffing burdens placed on the Authority in carrying out its statutory function.

Legal Implications

16. The Authority is required to comply with the Regulators Code of Compliance when undertaking its statutory functions to enforce the relevant Fire Safety legislation. The Community Fire Protection Policy and Risk Based Strategy provide direction on the compliance with the Regulators Code and actions are scrutinised and quality assured by the Clerk to the Authority and the Enforcement and Prosecutions Board.

Financial Implications & Value for Money

17. This average cost to the Authority arising from prosecution action is £3,000 per case; however an application for costs can be made to the Court if the defendant is found guilty.
18. The amount of costs awarded by the Court will depend upon the Court's consideration of the defendant's ability to pay, therefore recovery of costs cannot be guaranteed in full.

Risk Management, Health & Safety, and Environmental Implications

19. Actions carried out as a result of enforcement and prosecution significantly reduce the risk of fires, deaths and injuries within those premises.

Contribution to Our Mission: *Safer Stronger Communities – Safe Effective Firefighters*

20. This work actively encourages fire safety in the built environment thereby contributing directly to the Services Mission for both firefighters and community.

BACKGROUND PAPERS

N/A

GLOSSARY OF TERMS

MFRA	M erseyside F ire and R escue A uthority.
MFRS	M erseyside F ire and R escue S ervice.
RP	R esponsible P erson.
RRFSO	R egulatory R eform (Fire Safety Order)
CFOA	C hief F ire O fficers A ssociation

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Appendix A

CASE STUDY

St Michael's Mount Nursing Home, Woolton Road, Liverpool Breach of fire safety regulations.

Merseyside Fire & Rescue Service has highlighted that it will use its full powers of enforcement to ensure that organisations comply with fire safety regulations.

Officers will work with the community to ensure that premises are safe and that they are compliant with the Fire Safety Order.

This comes after MF&RS successfully prosecuted two owners of St Michael's Mount Nursing Home in Woolton Road in Liverpool for breaching fire safety regulations.

The owners of the home, Michael Hanlon, 67, of Dowhills Drive, in Blundellsands and James Mutch, 68, of Merrilocks Road in Blundellsands, pleaded guilty at Liverpool Magistrates Court to seven breaches of fire regulations.

They were fined £44,000 at Liverpool Magistrates Court on Thursday, December 5.

Firefighters were called out to an accidental fire at the premises in October 2012, which involved an extractor fan.

Staff at the home exited the building during the fire and left the elderly residents inside the building.

On arrival, firefighters found a number of fire doors, which included doors to bedrooms of vulnerable residents, were wedged open and had been left that way while staff exited the building.

Three elderly residents required treatment for smoke inhalation following the incident.

The next day an inspection was carried out by an MF&RS Fire Safety Technical Officer during which a number of breaches of fire safety regulations were detected.

Hanlon and Mutch pleaded guilty to the following seven charges:

1. Failure to make a suitable and sufficient fire risk assessment.
2. Failure to have a suitable system of maintenance, and failing to maintain in an effective state, in efficient working order, and correct configuration, a fire alarm.
3. Failure to keep clear at all times the emergency exits and routes to the exits, namely the means of escape from the conservatory.
4. Failure to ensure the safety of relevant persons by failing to properly maintain a suitable and sufficient fire evacuation procedure for the premises.
5. Failure to ensure that the premises and facilities were subject to a suitable system of maintenance, in an efficient state, efficient working order and in good repair; namely defective fire doors.
6. Failure to provide their employees with comprehensive and relevant information upon protective and preventative measures.
7. Failure to provide agency staff with comprehensive and relevant information upon preventative and protective measures.

MF&RS Area Manager Myles Platt said: “It is important that businesses and organisations comply with fire safety regulations and this is particularly so if they are responsible for vulnerable people.

“We will work closely with local businesses within the community to offer support and advice with regards to making their premises safe. However if we identify through our risk-based auditing strategy or whilst responding to or following up on premises fires, that there has been a significant lack of appropriate fire safety measures taken within the premises, that could lead to the possibility of persons being seriously injured or even dying, then we

will take all reasonable enforcement action against the responsible person, including prosecution.”

Link to article in Liverpool Echo:

<http://www.liverpoolecho.co.uk/news/liverpool-news/staff-liverpool-care-home-left-6377530>.

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